Project A descriptive study on patient factors that may influence attendance rates in a Brazilian clinic

March 15, 2018

Project

1 A descriptive study on patient factors that may influence attendance rates in a Brazilian clinic

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Introduction

This dataset contains data from 100k medical appointments in Brazil and attempts to understand features which may influence patients' attendance to their scheduled medical appointments. It contains 14 variables, of which a number of characteristics about the patients are included.

- 'ScheduledDay' tells us on what day the patient set up their appointment.
- 'Neighborhood' indicates the location of the hospital.
- 'Scholarship' indicates whether or not the patient is enrolled in Brazilian welfare program Bolsa Família.
- 'No-show' uses 'No' if the patient showed up to their appointment, and 'Yes' if they did not show up.

Database source

1.2 Objectives

To study if patient characteristics are different between patients with repeat visits vs patients with one time visits (unique visits).

To study if the time in days till the appointment is an important variable relative to patients' attendance.

To study if patient characteristics correlate with the amount of time in days till the appointment.

1.3 Questions explored

Question 1 >* How do patients age and days till appointment for unique visits differ relative to repeated visits?

Question 2 >* How is the distribution of days till the appointment for unique visits differ relative to repeated visits?

Question 3 >* Do the number of days till the appointment impact the attendance rates for unique visits differ relative to repeated visits?

Question 4 >* Does the patient age correlate with the difference in scheduling days till the appointment?

Question 5 >* Is the day of the appointment an important factor for the rate of attendance?

Imported modules, packages and libraries

Data Wrangling

1.3.1 General Properties

	0 2016-04-29T 1 2016-04-29T			DIM DA			0 0	1 0
	Diabetes A 0 0 1 0	lcoholism Ha O O	andcap 0 0	SMS_re	ceived O O	No-show No No		
	#Dataframe pro df.info()	perties						
RangeInde	ntID 11052 11052 Day 11052 ntDay 11052 11052 hood 11052 ip 11052 ion 11052	ies, O to 110	D526 loat64 nt64 bject bject nt64 bject nt64 nt64					
Handcap 110527 non-null int64 SMS_received 110527 non-null int64 No-show 110527 non-null object dtypes: float64(1), int64(8), object(5) memory usage: 11.8+ MB								
In [39]:	neach d	column						
	PatientId AppointmentID Gender ScheduledDay AppointmentDay Age Neighbourhood Scholarship Hipertension Diabetes Alcoholism Handcap SMS_received No-show	62299 110527 2 103549 27 104 81 2 2 2 2 2 2 2 2 2						

dtype: int64

- The number of rows in the original dataframe are 110,527 and the number of columns 14.
- There are no missing data
- There are a total of 62,299 PatientId unique values.
- However, there are 110, 527 AppointmentID unique values.
- Therefore, there are multiple appointments from the same PatientId (repeated visits).

Interpretation

• There are 48,228 repeated PatientId values

Interpretation

• Since there are no duplicate rows, it is likely that the patients are changing over time for the repeated visits (*this is only an exploratory test, not confirmatory*).

```
In [42]: #Create a dataframe only of repeated PatientIds (repeated visits)
    # and a dataframe of only unique PatientIds visits (unique visits)
    df_dup= df[df.duplicated(subset="PatientId")]
    df_nondup = df.drop_duplicates(subset="PatientId");

#Filter dataframes for only adults
    df_dup_adu = df_dup[df_dup["Age"] >= 18]
    df_nondup_adu = df_nondup[df_nondup["Age"] >= 18];

#Drop handcap variable as it will not be part of the analysis
    #and there is no descrption of how the variables are classified
    #this will increase preformance
    df_dup_adu.drop((["Handcap"]), axis = 1, inplace=True)
    df_nondup_adu.drop((["Handcap"]), axis = 1, inplace=True);
```

```
df_dup_adu['SchDate'] = df_dup_adu.ScheduledDay.apply(lambda x: x[:10])
         df_dup_adu['AppDate'] = df_dup_adu.AppointmentDay.apply(lambda x: x[:10])
         df_nondup_adu['SchDate'] = df_nondup_adu.ScheduledDay.apply(lambda x: x[:10])
         df_nondup_adu['AppDate'] = df_nondup_adu.AppointmentDay.apply(lambda x: x[:10]);
         #Convert string dates to date format
         df_dup_adu['SchDateTime'] = pd.to_datetime(df_dup_adu['SchDate'])
         df_dup_adu['AppDateTime'] = pd.to_datetime(df_dup_adu['AppDate'])
         df_nondup_adu['SchDateTime'] = pd.to_datetime(df_nondup_adu['SchDate'])
         df_nondup_adu['AppDateTime'] = pd.to_datetime(df_nondup_adu['AppDate']);
         #Drop string date variables
         df_dup_adu.drop((["SchDate"]), axis = 1, inplace=True)
         df_dup_adu.drop((["AppDate"]), axis = 1, inplace=True)
         df_nondup_adu.drop((["SchDate"]), axis = 1, inplace=True);
         df_nondup_adu.drop((["AppDate"]), axis = 1, inplace=True);
         #Create a column for the amount of days till the appointment date
         df_dup_adu['DiffDates'] = (df_dup_adu['AppDateTime'] - df_dup_adu['SchDateTime']).dt.da
         df_nondup_adu['DiffDates'] = (df_nondup_adu['AppDateTime'] - df_nondup_adu['SchDateTime
         #Create a column for the day of the week
         df_dup_adu['Weekday'] = df_dup_adu['AppDateTime'].dt.weekday_name
         df_nondup_adu['Weekday'] = df_nondup_adu['AppDateTime'].dt.weekday_name
         #Create data frames for the repeat visits dataframes
         #and the unique visits dataframes
         df1= df_dup_adu #repeat visits dataframe
         df2= df_nondup_adu #unique visits dataframe
/opt/conda/lib/python3.6/site-packages/ipykernel_launcher.py:13: SettingWithCopyWarning:
A value is trying to be set on a copy of a slice from a DataFrame
See the caveats in the documentation: http://pandas.pydata.org/pandas-docs/stable/indexing.html#
  del sys.path[0]
/opt/conda/lib/python3.6/site-packages/ipykernel_launcher.py:14: SettingWithCopyWarning:
A value is trying to be set on a copy of a slice from a DataFrame
See the caveats in the documentation: http://pandas.pydata.org/pandas-docs/stable/indexing.html#
/opt/conda/lib/python3.6/site-packages/ipykernel_launcher.py:17: SettingWithCopyWarning:
A value is trying to be set on a copy of a slice from a DataFrame.
Try using .loc[row_indexer,col_indexer] = value instead
See the caveats in the documentation: http://pandas.pydata.org/pandas-docs/stable/indexing.html#
/opt/conda/lib/python3.6/site-packages/ipykernel_launcher.py:18: SettingWithCopyWarning:
```

#Create columns for schedule and appointment dates (this is a string which will be late

A value is trying to be set on a copy of a slice from a DataFrame. Try using .loc[row_indexer,col_indexer] = value instead

See the caveats in the documentation: http://pandas.pydata.org/pandas-docs/stable/indexing.html#/opt/conda/lib/python3.6/site-packages/ipykernel_launcher.py:19: SettingWithCopyWarning:
A value is trying to be set on a copy of a slice from a DataFrame.

Try using .loc[row_indexer,col_indexer] = value instead

See the caveats in the documentation: http://pandas.pydata.org/pandas-docs/stable/indexing.html#/opt/conda/lib/python3.6/site-packages/ipykernel_launcher.py:20: SettingWithCopyWarning:

A value is trying to be set on a copy of a slice from a DataFrame.

Try using .loc[row_indexer,col_indexer] = value instead

See the caveats in the documentation: http://pandas.pydata.org/pandas-docs/stable/indexing.html#/opt/conda/lib/python3.6/site-packages/ipykernel_launcher.py:23: SettingWithCopyWarning:
A value is trying to be set on a copy of a slice from a DataFrame.
Try using .loc[row_indexer,col_indexer] = value instead

See the caveats in the documentation: http://pandas.pydata.org/pandas-docs/stable/indexing.html#/opt/conda/lib/python3.6/site-packages/ipykernel_launcher.py:24: SettingWithCopyWarning:
A value is trying to be set on a copy of a slice from a DataFrame.
Try using .loc[row_indexer,col_indexer] = value instead

See the caveats in the documentation: http://pandas.pydata.org/pandas-docs/stable/indexing.html#/opt/conda/lib/python3.6/site-packages/ipykernel_launcher.py:25: SettingWithCopyWarning:
A value is trying to be set on a copy of a slice from a DataFrame.
Try using .loc[row_indexer,col_indexer] = value instead

See the caveats in the documentation: http://pandas.pydata.org/pandas-docs/stable/indexing.html#/opt/conda/lib/python3.6/site-packages/ipykernel_launcher.py:26: SettingWithCopyWarning:
A value is trying to be set on a copy of a slice from a DataFrame.
Try using .loc[row_indexer,col_indexer] = value instead

See the caveats in the documentation: http://pandas.pydata.org/pandas-docs/stable/indexing.html#/opt/conda/lib/python3.6/site-packages/ipykernel_launcher.py:29: SettingWithCopyWarning: A value is trying to be set on a copy of a slice from a DataFrame

See the caveats in the documentation: http://pandas.pydata.org/pandas-docs/stable/indexing.html#/opt/conda/lib/python3.6/site-packages/ipykernel_launcher.py:30: SettingWithCopyWarning: A value is trying to be set on a copy of a slice from a DataFrame

See the caveats in the documentation: http://pandas.pydata.org/pandas-docs/stable/indexing.html#/opt/conda/lib/python3.6/site-packages/ipykernel_launcher.py:31: SettingWithCopyWarning: A value is trying to be set on a copy of a slice from a DataFrame

See the caveats in the documentation: http://pandas.pydata.org/pandas-docs/stable/indexing.html#/opt/conda/lib/python3.6/site-packages/ipykernel_launcher.py:32: SettingWithCopyWarning: A value is trying to be set on a copy of a slice from a DataFrame

```
/opt/conda/lib/python3.6/site-packages/ipykernel_launcher.py:35: SettingWithCopyWarning:
A value is trying to be set on a copy of a slice from a DataFrame.
Try using .loc[row_indexer,col_indexer] = value instead
See the caveats in the documentation: http://pandas.pydata.org/pandas-docs/stable/indexing.html#
/opt/conda/lib/python3.6/site-packages/ipykernel_launcher.py:36: SettingWithCopyWarning:
A value is trying to be set on a copy of a slice from a DataFrame.
Try using .loc[row_indexer,col_indexer] = value instead
See the caveats in the documentation: http://pandas.pydata.org/pandas-docs/stable/indexing.html#
/opt/conda/lib/python3.6/site-packages/ipykernel_launcher.py:39: SettingWithCopyWarning:
A value is trying to be set on a copy of a slice from a DataFrame.
Try using .loc[row_indexer,col_indexer] = value instead
See the caveats in the documentation: http://pandas.pydata.org/pandas-docs/stable/indexing.html#
/opt/conda/lib/python3.6/site-packages/ipykernel_launcher.py:40: SettingWithCopyWarning:
A value is trying to be set on a copy of a slice from a DataFrame.
Try using .loc[row_indexer,col_indexer] = value instead
See the caveats in the documentation: http://pandas.pydata.org/pandas-docs/stable/indexing.html#
In [43]: #Test df1
        df1.head(1)
Out[43]:
                PatientId AppointmentID Gender
                                                         ScheduledDay \
        154 1.925263e+10
                                 5636933
                                                 2016-04-28T16:38:34Z
                                              F
                    AppointmentDay Age Neighbourhood Scholarship Hipertension \
         154 2016-04-29T00:00:00Z
                                    30
                                             ITARARÉ
                                                                Λ
                                                                              0
             Diabetes Alcoholism SMS_received No-show SchDateTime AppDateTime \
         154
                                                     No 2016-04-28 2016-04-29
             DiffDates Weekday
         154
                      1 Friday
In [44]: #Test df2
        df2.head(1)
Out[44]:
              PatientId AppointmentID Gender
                                                       ScheduledDay \
         0 2.987250e+13
                                            F 2016-04-29T18:38:08Z
                               5642903
                                        Neighbourhood Scholarship Hipertension \
                  AppointmentDay Age
         0 2016-04-29T00:00:00Z
                                  62 JARDIM DA PENHA
           Diabetes Alcoholism SMS_received No-show SchDateTime AppDateTime \
```

See the caveats in the documentation: http://pandas.pydata.org/pandas-docs/stable/indexing.html#

```
0 0 0 0 No 2016-04-29 2016-04-29

DiffDates Weekday
0 0 Friday

## Exploratory Data Analysis
```

1.3.2 How do age and days till appointment for unique visit patients differ versus repeat visits patients?

```
patients?
In [45]: #Check the central tendencies of age and time till the appointment
         #for the repeated visits in the next two cells
         df1.iloc[:, np.r_[5:6, 15:16]].describe()
Out[45]:
                                 DiffDates
                         Age
         count 37110.000000 37110.000000
         mean
                   46.561358
                                  9.061870
         std
                   17.370401
                                 13.908177
         min
                   18.000000
                                 -6.000000
                   32.000000
                                  0.000000
         25%
         50%
                   46.000000
                                  4.000000
         75%
                   59.000000
                                 13.000000
                  115.000000
                                179.000000
         max
In [46]: #Check the median of age and time till the appointment
         #for the repeated visits
         df1.iloc[:, np.r_[5:6, 15:16]].median()
Out[46]: Age
                      46.0
                       4.0
         DiffDates
         dtype: float64
In [47]: #Check the central tendencies of age and time till the appointment
         #for the unique visits in the next two cells
         df2.iloc[:, np.r_[5:6, 15:16]].describe()
Out [47]:
                        Age
                                 DiffDates
         count 46037.00000 46037.000000
                                 11.431023
         mean
                   47.15027
         std
                   17.90738
                                 17.004354
                   18.00000
         min
                                 0.000000
         25%
                   32.00000
                                 0.000000
         50%
                   47.00000
                                 4.000000
         75%
                   60.00000
                                 17.000000
```

179.000000

115.00000

max

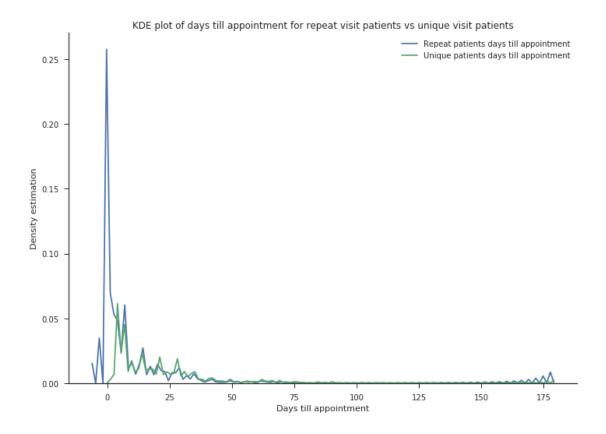
```
Out[48]: Age 47.0
DiffDates 4.0
dtype: float64
```

Results The mean(\$SD) results
Repeated visits
46.56(\$17.37) years of age.
9.06(\$13.90) days till appointment
Unique visits
47.15(\$17.90) years of age.
11.43(\$17.004354) days till appointment

Interpretation

- The difference between the mean and median across both dataframes is not substantial.
- The difference between the mean(\$SD) age between the dataframes does not seem substantial
- The difference between the mean(\(\frac{\sigma}{S}\)D) days till the appointment may be substantial from the exploratory analysis, suggesting that that unique visits schedule their appointment dates at a longer period.

1.3.3 How is the distribution of days till the appointment for unique visit patients versus repeat visits patients?

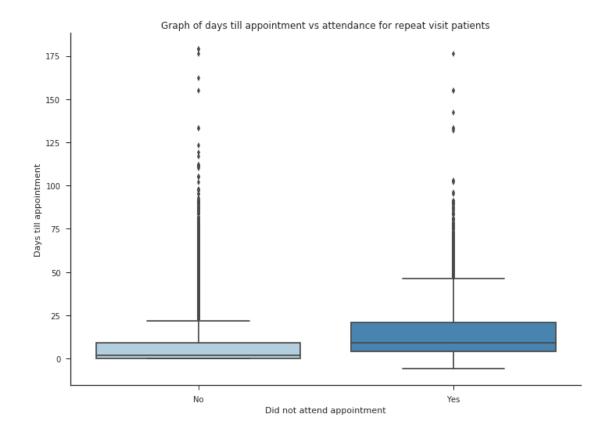


This analysis is to observe the difference in distribution in days till appointment between repeat visit patients and unique visit patients which corresponds to question 2 in this project

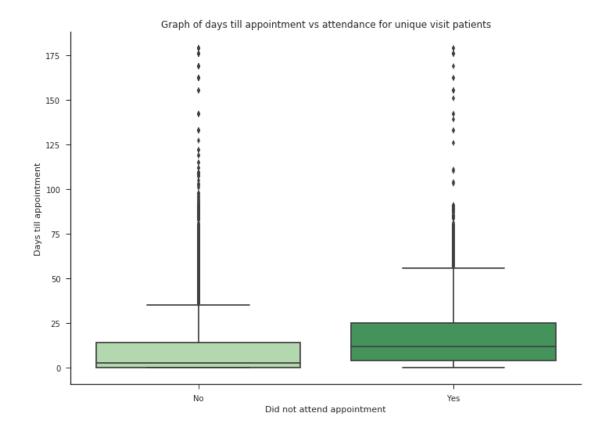
Interpretation

• The KDE graph suggests that that unique visits plan their visits for a later date than repeat visit patients. (i.e. the green line zeneth is at a higher number on the x-axis compared to the blue line zeneth).

1.3.4 Do the number of days till the appointment impact the attendance rates for unique visit patients versus repeat visits patients?



This analysis is to observe if there is a difference in number of days till appointment between patients which attend visits versus patients which did not attend their visits in the repeated visit patient group



This visualization is to observe if there is a difference in number of days till appointment between patients which attend visits versus patients which did not attend their visits in the unique visit patient group

Interpretation

- It seems that later scheduled visits are less likely to attend their visits in both groups(i.e the further the appointment date from the scheduled data, the less likely the patient will attend).
- However, visually it is difficult to determine if repeated visit patients vs unique visits have more/less no-shows relative to their appointment scheduling patterns. Therefore we use the group by function to inspect this assumption further. Also by using central tendency values we can appreciate the numeric difference in date scheduling times/patterns.

In [52]: # By using the describe function we look at central tendency values for the repeat visa df1.groupby(["No-show"]) ["DiffDates"].describe()

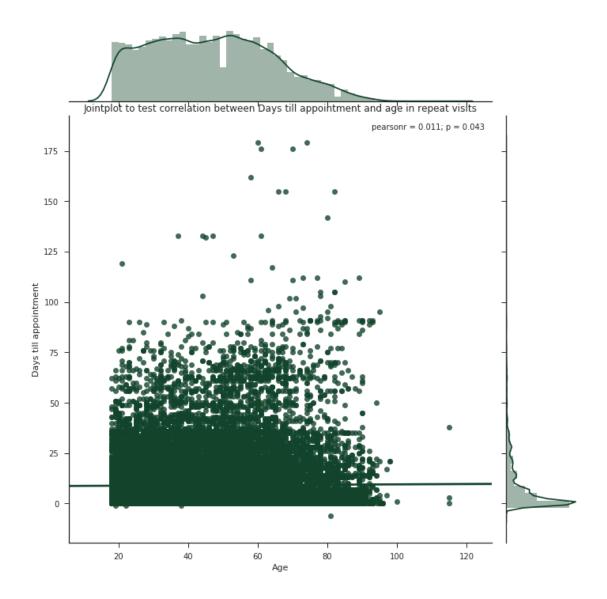
```
Out [52]:
                                                           25%
                                                                50%
                                                                       75%
                      count
                                   mean
                                                std
                                                     min
                                                                               max
         No-show
                                         13.099432
         Νo
                   29622.0
                              7.704476
                                                     0.0
                                                           0.0
                                                                2.0
                                                                            179.0
                                                                       9.0
                             14.431624
                                         15.612507 -6.0
         Yes
                    7488.0
                                                                      21.0
```

```
In [53]: # By using the describe function we look at central tendency values for the repeat visa
         df1.groupby(["No-show"]) ["DiffDates"].median()
Out[53]: No-show
         No
         Yes
         Name: DiffDates, dtype: int64
In [54]: #Then we look at the unique visit patients
         df2.groupby(["No-show"]) ["DiffDates"].describe()
Out [54]:
                    count
                                mean
                                            std min 25%
                                                            50%
                                                                  75%
                                                                         max
         No-show
         Nο
                  37203.0 10.095234 16.459486
                                                 0.0
                                                      0.0
                                                                 14.0
                                                            3.0
                                                                       179.0
                  8834.0 17.056486 18.077881
                                                                 25.0
         Yes
                                                 0.0
                                                      4.0
                                                           12.0
                                                                       179.0
In [55]: df2.groupby(["No-show"]) ["DiffDates"].median()
Out[55]: No-show
         No
                 3
         Yes
                12
         Name: DiffDates, dtype: int64
```

- It seems as though for both types of no-shows the unique visit patients schedule their appointments with a longer period of time.
- Interestingly we also observe that patients who do not attend their visits have almost double the average amount of days scheduled for their appointment dates in relation to the patients which did attend their visits.
- When we look at the median tendency we observe that the data is substantially skewed and also that the proportional difference in days is over 300% greater in both visit types between attendees vs non-attendees.
- 1.3.5 Does the patient age correlate with the difference in scheduling days till the appointment for unique visit patients versus repeat visits patients?

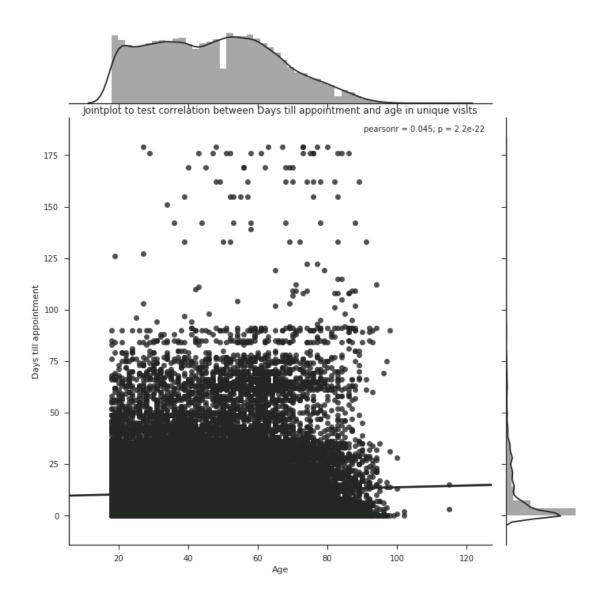
To further explore variables that may affect the difference in date scheduling, we will also look at age.

```
In [56]: sns.set(style="ticks")
    with sns.diverging_palette(145, 280, s=85, l=25, n=7):
        ax = sns.jointplot(x="Age", y="DiffDates", kind="reg", data=df1, size=10)
        plt.title('Jointplot to test correlation between Days till appointment and age in r
        plt.ylabel('Days till appointment');
```



Since it seems that the number of days till the appointment is an important covariate in determining if a patient attends a visit or not, I then wanted to determine if the patient's age also potentially affected this variable (i.e. days till appointment). Therefore I ran a correlation in both groups (the graph below was ran for the same reason).

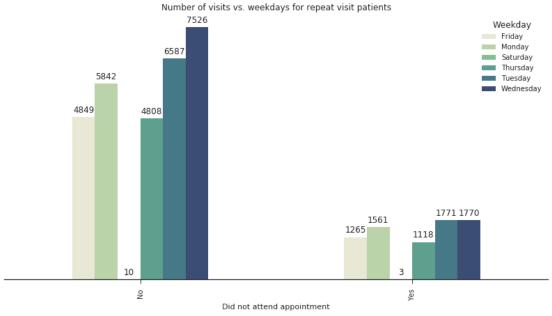
```
In [57]: sns.set(style="ticks")
    with sns.diverging_palette(115, 281, s=15, l=15, n=7):
        sns.jointplot(x="Age", y="DiffDates", kind="reg", data=df2, size=10)
        plt.title('Jointplot to test correlation between Days till appointment and age in the plt.ylabel('Days till appointment');
```

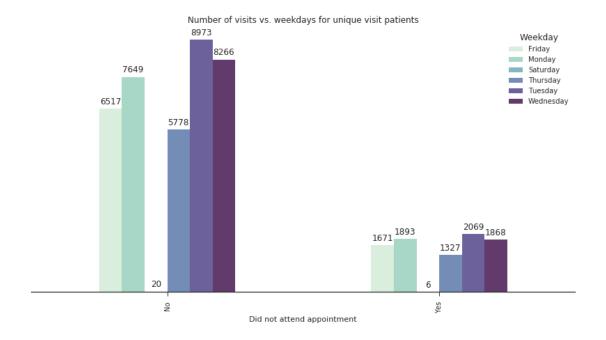


• It seems that age is not an important variable for determining the days till the appointment, and therefore may not be an important factor for determining attendence in the adult population (this is suggested by pearson's R^2 result which is low).

1.3.6 Is the day of the appointment an important factor for the rate of attendance for unique visit patients versus repeat visits patients??

I also wanted to explore if the weekday could be a point of interest for determining when to schedule patients to reduce the number of non attended visits.





- It seems that the day of the week may not be a relevant variable to consider when scheduling patients (other than weekends) as the days with the most amount of missed appointments are also the days with the most visits.
- One possible lesson here is that there may be over scheduling as the number of attended visits seem to coincide with the number of missed visits.

Conclusions

- 1) This is a descriptive analysis and any conclusions are not conclusive (i.e the results here may suggest tendencies and need to be confirmed via further inferential analysis). In addition, one should not only use univariate models, however one should consider the multiple covariates in the provided dataframes. Therefore to come up with a more concrete conclusion univariate and multivariate models with inferential statistics will have to be used. However, this is not the objective of the current project.
- 2) There does not seem to be a difference in age between patients with repeat visits versus unique visits. However, the time in days till their appointment seems to be different between these groups. However, this can only be confirmed by running a Students t-test/univariate linear regression model.
- 3) There seems to be a relationship between the attendence rate of patients and the time till their appointment (i.e the difference in days between the moment of scheduling the appointment and the actual date of the appointment).
- 4) Repeat visit patients have a shorter period of time between scheduling and attending their appointments, relative to unique visits.

- 5) The patient age does not seem to correlate with number of days till the appointment.
- 6) In general the day of the appointment does not seem to be a substantially important factor in determining attendence rates (however it was noted that weekends had very low scheduling rates).

2 Summary

The number of days till the appointment seems to be an important covariate for determining if patients attend their medical visit. Also if the patient has previously attended a medical appointment, seens to determine the duration of the number of days in which they schedule their appointments (repeat visit patients schedule their appointments in a shorter period than unique visit patients). This is important since the higher the number of days till the appointment a visit is scheduled seems to impact a patient's attendance. The age and day of weeks seems to be less relevant covariates in determining scheduling habits and attendance. However the previous can only be confirmed with inferential statistics (i.e. multivariate modeling).

Weblink references

https://pandas.pydata.org/pandas-docs/stable/generated/pandas.DataFrame.plot.html https://seaborn.pydata.org/tutorial/color_palettes.html

http://themrmax.github.io/2015/11/13/grouped-histograms-for-categorical-data-in-pandas.html

https://stackoverflow.com/questions/925024/how-can-i-remove-the-top-and-right-axis-in-matplotlib

https://stackoverflow.com/questions/25447700/annotate-bars-with-values-on-pand as-bar-plots

https://stackoverflow.com/questions/31594549/how-do-i-change-the-figure-size-for-a-seaborn-plot/31597278