# **Card Personalization**

SecureID was the first smartcard personalization plant in Nigeria to get VISA and MasterCard certified for security compliance. Over the years we have spread our reach throughout West and Central Africa. With a reputation for prompt and secured service we offer our clients seamless and secured end to end Card Personalization service. Using the very best available technology and partnership, we are able to deliver top notch products to meet customers’ needs.

**Secure Data Transfer**:

With our Enhanced File Transfer Protocol (EFTP), we are able to securely receive clients’ personalization data directly and seamlessly via our encrypted connection. On a quarterly and annual basis, our systems undergo rigorous scrutiny with internal and external vulnerability assessment and penetration testing to detect potential points of weakness.

**Data Processing:**

SecureID boasts of the best available resources and tools for data processing and encryption to ensure security all through the personalization stages. We have the capacity to process thousands of records daily.

**Card Personalization**:

Partnering with world renowned technology providers, we have set up a high effieciency plant with machines capable of personalizing 2 million cards monthly. This is why we are able to meet clients’ needs in various categories of card personalization like:

* Photo Insertion (YMCK- edge to edge)
* Laser Engraving
* Indenting (Front & Rear)
* Embossing (Front)
* Thermal printing
* ICC (Contact, Contactless and Dual Interface) & Magnetic Stripe Encoding

**Quality Assurance**:

As an organization with quality as a competitive advantage, we do not compromise on quality,, hence we have established processes and equipment that meet international standards, which has earned us the CQM and ISO 2015 certifications.

# Efficient Delivery Service

SecureID offers same day delivery services to card holders’ branches within 24hours of sending their data to SecureID for personalization. This revolutionary service eases the Bank of the logistics burden of having their customers’ cards delivered to their branches throughout the country. We have the cards delivered to your customers fast, efficiently and safely, leaving you with enough time and resources to achieve other organizational goals.

This service is offered with a high level of the following critical features:

* **Security**: This is our watchword and we have PCI certification to show the high level of compliance to Industry standards that our systems and processes are driven by. The branche delivery service is carried out under highly secure environments and conditions from data receipt to card delivery to any Bank branch or any non-Bank customer’s office in Nigeria. We also partner with the very best courier companies who also conform to Card security best-practices.
* **Transparency**: At every stage of the Service, our clients receive email notification at their card headquarters and branches on expected deliveries, timelines and masked content of deliveries with Air Way-Bill numbers, where applicable.
* **Tracking**: Using our automated tracking and verification system, each package carries a barcoded airway bill for identification and easy online, real-time tracking of cards to the destination. Our clients also get an automatic confirmation of deliveries via email or SMS with access to our online MIS per batch.

# Card Manufacturing

The Manufacture of high quality and secure cards and documents consist of extremely complex processes and must conform to strict International Standards. Our Card manufacturing prides of the highest available technology and skilled staffs.

**Design**

Our Graphics Design team consists of talented and highly skilled professionals with a track record of creating innovative designs that meet International Standards, as well as clients’ needs in terms of security and aesthetics. Our high tech, state-of-the-art tools, enables us to produce high security designs with the level of sophistication and complexity required to forestall card duplication and identity theft.

**Card Printing**

From Pre-Press to actual card printing, our processes are certified and confirmed by industry regulators as world class. Some of our certifications are by MasterCard, VISA, Verve, PCI, and CQM.

* Our Pre-Press is capable of producing of quality printing plates with Interglio methods using CTOP equipment.
* Offset printing is capable of using Rainbow printing, Simultan, and Intaglio to produce high resolution and security cards and documents.
* Our Lamination process is fully automated for contact, contactless cards and ID documents, with high pressure and temperature accuracy.
* We have Card Punching machines designed with fully automatic sensors to produce good quality of punched cards.
* For Holograming, we use Kurz technology to bring out high quality stamping on ID cards; and we also achieveGold and Silver Hot stamping finish in the production of Security ID cards and documents.

**Embedding**

Chip embedding process is an art security cards. To this end, we have invested heavily on the best technology available in the industry to achieve excellent quality in this delicate and extremely important task. Our cutting edge equipment guarantees quality and accuracy in our Milling and Embedding process. Our machines can achieve accurate milling depth and conforms to standards for measuring chip depth and positioning.

**Storage**

We are also very proud of our warehouse facility. With a storage capacity of 10 Million cards and advanced inventory systems, we monitor our stocks in production and finished cards thereby optimizing our capacity and materials flow.