To ensure the CLM and Retail team have prompt access to data needs, please assist to host the repetitive data requests on the bank’s Infoshare application. To help with these task, the query can be found below and also duplicated in the request

Kindly see the below table for detailed breakdown of the reports.

|  |  |  |  |
| --- | --- | --- | --- |
| **Department**  **(Liaison person)** | **Report Name** | **Information Required** | **Additional Requirement** |
| CLM  (Babawale Odeyemi) | Wema or ALAT Platform Customers | 1. Full Name 2. Email Address 3. Phone Number 4. Account Balance 5. Account Status such as Active, Inactive 6. Credit Count (as @ date of spooling) 7. Debit Count (as @ date of spooling) 8. Credit Volume (as @ date of spooling) 9. Debit Volume (as @ date of spooling) 10. Current/Available account balance (as @ date of spooling) 11. Available Selfie (Y/N) 12. Available Signature (Y/N) 13. Available Identity Card (Y/N) 14. Restricted (Y/N) 15. ALAT Goals Count 16. ALAT Goals Volume 17. Date of status change i.e. inactive to active 18. Last transaction date | * Bulk inquisition: Ability to upload details of target audience to spool their individual data as highlighted in the previous column * Ability to identify and expunge staff details from bulk inquisition * Card Activities – Card Request, Activation, Usage (Volume used, Count of uses), Channel of usage (POS, Web, ATM etc.) * Ability to filter by Wema or ALAT platform also |
| Retail  (Temitope Ogundeji) | Daily Report on Goals | 1. Goal Name 2. Goal Type Id 3. DebitAccount 4. Amount Saved 5. Date Created |  |
| Daily ALAT Transaction Report | 1. Customer name 2. Account number 3. Transaction type 4. Transaction Value  * And any other pertinent information |  |
| Daily Report on Newly Opened Accounts | 1. Account Number 2. Account Name 3. Employee ID 4. Customer ID 5. Product Description 6. Branch ID 7. Branch Name 8. Account Open Date 9. Current Balance 10. Currency Code 11. Manager ID 12. Introduce I D 13. Phone Number 14. Email Address  * Alternative channels onboarded on (ALAT,\*945#, any other one you can assist with) |  |
| Daily Retail Banking Product Balances per Branch | 1. Sol ID 2. Sol Description 3. Scheme Count 4. Currency 5. Scheme Code 6. Scheme Description 7. TwoDaysBalNairEQV 8. YesterDayBalNairEQV |  |
| Executive Daily CASA Movement Report | 1. Account Number 2. Account Name 3. Branch ID 4. Product Desc 5. Transaction ID 6. Transaction Date 7. Transaction Subtype 8. Transaction Currency 9. Transaction Amount 10. Naira Equivalent 11. Dr/Cr 12. Narrative |  |
| SME  (Chukwuka Ago) | LIABILITY REPORT | 1. Account number 2. Account name 3. Branch code 4. Branch name 5. Cluster 6. Acc opening date 7. Product type 8. Date of last transaction 9. Account status (dormant, inactive or active) 10. Turnover (flexible to accommodate different time periods) 11. Account Balance 12. Phone number of customer 13. Email address of customer 14. MIS code of officer managing the account 15. Name of account officer managing the account 16. Email of account officer managing the account |  |
|  | LOAN SALES REPORT | 1. Account number 2. Account name 3. Branch code 4. Branch name 5. Cluster 6. Loan transaction ID 7. Loan amount 8. Loan type 9. Date loan was initiated 10. Loan tenor 11. Interest rate 12. MIS code of account officer who booked the loan 13. Name of account officer who booked the loan 14. Email address of account officer who booked the loan |  |
|  | LOAN PORTFOLIO REPORT | 1. Account number 2. Account name 3. Branch code 4. Branch name 5. Cluster 6. Loan transaction ID 7. Loan type 8. Loan booking date 9. Amount disbursed 10. Amount outstanding 11. Amount overdue 12. Loan tenor 13. Interest rate 14. Date of last payment 15. Date of next payment 16. Amount of last payment 17. Amount due for next payment 18. MIS code of account officer who booked the loan 19. Name of account officer who booked the loan 20. Email address of account officer who booked the loan 21. PDO (in days) 22. Email of customer 23. Phone number of customer |  |
|  | LOANS IN PROCESS REPORT | 1. Account number 2. Account name 3. Branch code 4. Branch name 5. Cluster 6. Loan transaction ID 7. Loan type 8. Loan amount 9. Date loan was initiated 10. Current stage 11. Date at current stage 12. Name of loan processing officer (the risk officer reviewing the loan) 13. Email address of loan processing officer 14. Name of account officer who initiated the loan 15. MIS code of officer who initiated the loan 16. Email address of officer who initiated the loan 17. Declined requests 18. Requests referred back to branches 19. Reason for referral 20. Date of referral |  |

**QUERY**

**General information**

1. **GAM**

select Cif\_id,acct\_ownership,acct\_cls\_flg Account\_closed,del\_flg Account\_Deleted,sol\_id, acct\_name Account\_Name,foracid Account\_No,Acct\_opn\_date Date\_Opened, schm\_code,

last\_tran\_date,ACCT\_CRNCY\_CODE Currency,clr\_bal\_amt CurrBal,clr\_bal\_amt\* CUSTOM.AmountToFC('NOR',sysdate,acct\_crncy\_code,'NGN')Curr\_NairaBal

from tbaadm.gam

and foracid not like 'ZZ%'

and acct\_ownership <> 'O'

1. **SOL**

select sol\_id, sol\_desc

from tbaadm.sol

1. **CAM**

select decode(acct\_status,'D','DORMANT','I','INACTIVE','A','ACTIVE') ACCOUNT\_STATUS,prev\_acct\_status,acct\_status\_date

from tbaadm.cam

1. **SMT**

select decode(acct\_status,'D','DORMANT','I','INACTIVE','A','ACTIVE') ACCOUNT\_STATUS,prev\_acct\_status,acct\_status\_date

from tbaadm.smt

1. **GSP**

select schm\_code,schm\_desc Product

from tbaadm.gsp

1. **CRMUSER ACCOUNTS**

select gender, cust\_dob DOB, address\_line1 Address

from crmuser.accounts

1. **CRMUSER PHONEEMAIL**

select phoneno

from CRMUSER.phoneemail

where phoneoremail = 'PHONE'

select email

from CRMUSER.phoneemail

where phoneoremail = 'EMAIL'

1. **RCT**

select a.frez\_code Restriction,b.ref\_desc Reason

from tbaadm.gam a, tbaadm.rct b

where a.FREZ\_REASON\_CODE = b.REF\_CODE

and ref\_rec\_type='31'

and a.foracid not like 'ZZ%'

and acct\_ownership <> 'O'

1. **EAB**

select foracid,tran\_date\_bal\*CUSTOM.AmountToFC('NOR',trunc(sysdate-1,'DD'),a.acct\_crncy\_code,'NGN'YstdBalNairEQV

from tbaadm.gam a ,tbaadm.eab b

where a.ACID = b.acid

and eod\_date<= trunc(sysdate-1,'DD')

and end\_eod\_date>= trunc(sysdate-1,'DD')

select foracid,tran\_date\_bal\*CUSTOM.AmountToFC('NOR',trunc(sysdate-2,'DD'),a.acct\_crncy\_code,'NGN') TwoDaysBalNairEQV

from tbaadm.gam a ,tbaadm.eab b

where a.ACID = b.acid

and eod\_date<= trunc(sysdate-2,'DD')

and end\_eod\_date>= trunc(sysdate-2,'DD')

**Filter Type**

* Branch ID
* Branch Name
* Account Ownership Type
* Account Closed(Yes/No)
* Account Deleted(Yes/No)
* Account Open Date
* Product Type
* Account Status such as Active, Inactive
* Available Selfie (Yes/No)
* Available Signature (Yes/No)
* Available Identity Card (Yes/No)
* Restricted (Yes/No)
* Date of status change i.e. inactive to active
* Last transaction date
* Gender
* Currency
* Restriction
* Restriction Reason

**Customer Induced Transactions**

1. **GAM**

select foracid Account\_No,acct\_name,ACCT\_CRNCY\_CODE Currency

from tbaadm.gam

where foracid not like 'ZZ%'

and acct\_ownership <> 'O'

and acct\_cls\_flg = 'N'

and a.del\_flg = 'N'

and entity\_cre\_flg = 'Y'

and PSTD\_FLG ='Y'

1. **HTD**

select tran\_date,tran\_id,tran\_sub\_type,part\_tran\_type,value\_date,

tran\_amt,tran\_amt\* CUSTOM.AmountToFC('NOR',tran\_date,a.acct\_crncy\_code,'NGN')NairaEQV,tran\_particular

from tbaadm.htd b

where tran\_sub\_type not in ('BI','IP','IC','SC')

1. **CRMUSER PHONEEMAIL**

select phoneno

from CRMUSER.phoneemail c

where phoneoremail = 'PHONE'

select email

from CRMUSER.phoneemail c

where phoneoremail = 'EMAIL'

**Filter Type**

* Account Closed(Yes/No)
* Currency
* Transaction Date
* Transaction Category
* Transaction Type
* Value Date

**ALAT Goal information**

select d.CIF,AccountName, GoalName,GoalTypeId,c.Name,a.DateCreated,DebitAccount,goalstatus,b.Status,AmountSaved

from SavingGoal a, GoalStatus b, GoalType c,Registration d,CustomerAccount e

where a.GoalStatus = b.Id

and a.GoalTypeId = c.Id

and a.CustomerId = d.CustomerProfileId

and a.DebitAccount =e.AccountNumber

**Filter Type**

* Goal Type
* Date Created
* Goal Status
* Amount Saved

**ALAT Documentation** (doc only)

select CIF,AccountNumber,AccountName, b.Name,c.Status, a.DateCreated

from CustomerDocumentation a, DocumentType b, DocumentUploadStatus c, CustomerAccount d,Registration e

where a.DocumentTypeId = b.Id and a.CustomerProfileId = e.CustomerProfileId

and a.Status = c.Id and b.Name in ('Signature','Identity','Passport','ResidentPermit','Utility','Residential Address')

and a.CustomerProfileId = d.CustomerId and AccountType not in ('Piggy Account','ALAT Loan')

**Filter Type**

* Goal Status
* Date Created

**ALAT Transaction**

select CIF,SourceAccountNumber,DestinationBank,TransactionStatus,Amount,TransactionDate,b.TranType,Narration,ChannelType,Currency,ResponseDescription

from TransactionLog a, TransactionType b

where a.TransactionStatus= b.ID

union all

select CIF,SourceAccountNumber,DestinationBank,TransactionStatus,Amount,TransactionDate,b.TranType,Narration,ChannelType,Currency,ResponseDescription

from TransactionLog\_bkup\_08022020 a, TransactionType b

where a.TransactionStatus = b.ID

**Filter Type**

* **Destination Bank**
* **Transaction Status**
* **Transaction Date**
* **Transaction Type**
* **Channel**

**Loan**

select acid,p.foracid, acct\_name,acct\_ownership,schm\_code,schm\_desc, acct\_cls\_flg,dis\_amt,Outstanding\_Bal,INTEREST\_RATE,LAST\_IDT\_PURGE\_DATE,NRML\_ACCRUED\_AMOUNT\_DR, DateApprov, ExpiryDate,

tenor,channel\_id,RM\_code ,RM\_Name, Region, Zone from (select a.acid,foracid, acct\_name,acct\_ownership,a.schm\_code,schm\_desc, acct\_cls\_flg,dis\_amt,clr\_bal\_amt Outstanding\_Bal,INTEREST\_RATE,LAST\_IDT\_PURGE\_DATE,NRML\_ACCRUED\_AMOUNT\_DR,EI\_PERD\_START\_DATE DateApprov,EI\_PERD\_END\_DATE ExpiryDate,

(EI\_PERD\_END\_DATE-EI\_PERD\_START\_DATE)||' Days' tenor,channel\_id

from tbaadm.gam a, tbaadm.eit b, tbaadm.lam c, tbaadm.gsp d

where a.acid = b.entity\_id and a.schm\_code = d.schm\_code

and a.acid = c.acid) p

left join

(select foracid ,ACCT\_MGR\_USER\_ID RM\_code,EMP\_NAME RM\_Name

from tbaadm.gam a, tbaadm.get b

where a.ACCT\_MGR\_USER\_ID = b.EMP\_ID) n

on n.foracid = p.foracid

left join

( select foracid , case when a.sol\_id in ('132','133','048','007','095','036','131','156','161','047','027','197','203','099','081','073','189','163') then 'IKEJA'

when a.sol\_id in ('128','127','092','121','079','076','191','029','066','042','202','194','205','207','209','130','056') then 'LAGOS ISLAND'

when a.sol\_id in ('211','035','062','059','074','210','125','162','072','070','032','022','008','093','084','069','105','075') then 'LAGOS MAINLAND'

when a.sol\_id in ('077','086','152','190','142','080','204','206','108','143','208','113','038') then 'NORTH BANK'

when a.sol\_id in ('097','115','119','172','094','168','145','118','150','146','085','198','054') then 'SOUTH SOUTH'

when a.sol\_id in ('006','139','023','050','103','167','140','179','016','195','026') then 'AKURE'

when a.sol\_id in ('089','141','174','055','015','123','061','180','181','196','199') then 'EKITI'

when a.sol\_id in ('002','057','068','192','082','064','017','018','060','039','031','176','043','037','040','166','135') then 'IBADAN'

when a.sol\_id in ('164','090','001','033','012','126','193','014','004','106','019','003','034','041','067','149') then 'OGUN'

when a.sol\_id in ('030','025','175','071','136','065','177','138','087') then 'OSOGBO'

else 'Others' end Zone

from tbaadm.sol a,tbaadm.gam b

where a.sol\_id = b.sol\_id

and b.foracid not like 'ZZ%') t

on t.foracid = p.foracid

left join

(

select foracid , case when a.sol\_id in ('097','115','119','172','094','168','145','118','150','146','085','198','054') then 'South South'

when a.sol\_id in ('132','133','048','007','095','036','131','156','161','047','027','197','203','099','081','073','189','163','128','127','092','121','079','076','191','029','066','042','202','194','205','207','209','130','056','035','062','059','074','210','125',

'162','072','070','032','022','008','093','084','069','105','075') then 'Lagos'

when a.sol\_id in ('006','139','023','050','103','167','140','179','016','195','026','089','141','174','055','015','123','061','180','181','196','199','002','057','068','192','082','064','017','018','060','039','031','176','043','037','040','166','135','164','090','001','033','012','126','193','014','004','106','019','003','034',

'041','067','149','030','025','175','071','136','065','177','138','087') then 'South West'

when a.sol\_id in ('077','086','152','190','142','080','204','206','108','143','208','113','038') then 'North Bank'

else 'Others' end Region

from tbaadm.sol a,tbaadm.gam b

where a.sol\_id = b.sol\_id

and b.foracid not like 'ZZ%') r

on r.foracid = p.foracid

**Filter Type**

* Region
* Zone
* Account Ownership Type
* Scheme Code
* Scheme Description
* Account Closed
* Purge Date
* Date Approved
* Expiry Date
* Tenor
* RM Code
* RM Name

**LOAN DATA WITH TRANSACTION TABLE**

select a.acid,foracid, acct\_name,acct\_cls\_flg,schm\_desc,DIS\_AMT,interest\_rate,clr\_bal\_amt OutstandingAmt,EI\_PERD\_START\_DATE DateApprov,EI\_PERD\_END\_DATE ExpiryDate,acct\_cls\_date,acct\_ownership,

(EI\_PERD\_END\_DATE-EI\_PERD\_START\_DATE)||' Days' tenor ,tran\_date last\_paym\_date,tran\_amt last\_paym,tran\_id,tran\_sub\_type, d.flow\_amt next\_paym,NEXT\_DMD\_DATE nxt\_paym\_date

from tbaadm.gam a, tbaadm.gsp b, tbaadm.lam c, tbaadm.Lrs d, tbaadm.eit e, tbaadm.htd f

where a.schm\_code = b.schm\_code and a.acid = d.acid and a.acid = e.entity\_id and a.acid = f.acid

and a.acid = c.acid

and tran\_sub\_type ='CI'

**Filter Type**

* Account Closed
* Scheme Description
* Date Approved
* Expiry Date
* Account Closure Date
* Account Ownership Type