# Universal Contact Server

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| --- | --- | --- | --- | --- | --- |
| **Current deployed  version** | **Last Care recommendation** | **Latest version, same code stream** | **Version "delta", deployed  latest, same code stream** | **Latest version, all code streams** | **Version "delta", deployed  latest, all code streams** |
| 8.5.100.00  01/20/15  General |  | 8.5.300.05  10/16/17  General | 9 | 8.5.300.05  10/16/17  General | 9 |

## **Release 8.5.100.04 (01/20/15)-General**

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| Release | Date | Release type | Restricted | Aix | Linux | Solaris | Windows |
| 8.5.100.04 | 01/20/15 | General |  | X | X | X | X |

### New Features:

* **Oracle Driver is updated to version 11.2.0.4.0.**
* **PostgreSQL 9.3 is supported with the following limitations:
  No clustering: Although PostgreSQL supports clustering and replication streams, this release of UCS does not support those features.
  High availability and load balancing are not supported.**
* **No clustering: Although PostgreSQL supports clustering and replication streams, this release of UCS does not support those features.**
* **High availability and load balancing are not supported.**
* **When connected to an Oracle database, UCS now sets oracle.net.CONNECT\_TIMEOUT to 3000 (nine seconds). Previously, the database might accept the connection but never respond, in which case UCS's database connections remained stuck.**
* **When the max-connections option has a value of 0 (zero), the number of connections that Universal Contact Server can open simultaneously to this database is internally set to the default value of 40. Previously, UCS interpreted a value of 0 as meaning no connections and did not start.**
* **When connected to an Oracle database, UCS now sets oracle.jdbc.ReadTimeout to 5 minutes, so that a timeout occurs if no network packet is received within that period. Previously, network packets might be lost, which caused UCS's database connections to be permanently stuck. Note that in normal situations the DAP timeout is still taken into account.**

### **Resolved issues:**

## **Release 8.5.100.06 (04/10/15)-Hot Fix**

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| Release | Date | Release type | Restricted | Aix | Linux | Solaris | Windows |
| 8.5.100.06 | 04/10/15 | Hot Fix |  | X | X | X | X |

### New Features:

### **Resolved issues:**

## **Release 8.5.100.07 (09/03/15)-Hot Fix**

|  |  |  |  |  |  |  |  |
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| Release | Date | Release type | Restricted | Aix | Linux | Solaris | Windows |
| 8.5.100.07 | 09/03/15 | Hot Fix |  | X | X | X | X |

### New Features:

### **Resolved issues:**

## **Release 8.5.100.10 (10/23/15)-Hot Fix**

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| Release | Date | Release type | Restricted | Aix | Linux | Solaris | Windows |
| 8.5.100.10 | 10/23/15 | Hot Fix |  | X | X | X | X |

### New Features:

* **Adding the option index/debug=true now activates Lucene debug logs in UCS logs. This can be used to troubleshoot index performance. The option takes effect upon restarting UCS.**
* **UCS now provides three log messages to monitor its performance:**

### **Resolved issues:**

## **Release 8.5.200.08 (11/18/15)-General**

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| Release | Date | Release type | Restricted | Aix | Linux | Solaris | Windows |
| 8.5.200.08 | 11/18/15 | General |  | X | X | X | X |

### New Features:

* **The default memory setting for JVM was increased to 2 GB, in order to avoid the system running out of memory or freezing while loading.**
* **The option time-format with the default value ISO8601 has been added to the [log] section. This sets the format of timestamps in log messages; the default was previously HH:MM:SS.sss.**
* **Masking of sensitive data is now enabled by default in the UCS template. You can modify this behavior using the default-filter-type option in the [log-filter] section.**

### **Resolved issues:**

## **Release 8.5.200.09 (03/30/16)-General**

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| Release | Date | Release type | Restricted | Aix | Linux | Solaris | Windows |
| 8.5.200.09 | 03/30/16 | General |  | X | X | X | X |

### New Features:

* **UCS no longer generates a LogPrintStream err:Argument 'key' cannot be null or empty exception in console output for RMI connection logs.**
* **Interactions are correctly threaded when you engage a non-voice media from the Desktop.**

### **Resolved issues:**

## **Release 8.5.200.17 (12/07/16)-General**

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| Release | Date | Release type | Restricted | Aix | Linux | Solaris | Windows |
| 8.5.200.17 | 12/07/16 | General |  | X | X | X | X |

### New Features:

### **Resolved issues:**

## **Release 8.5.200.19 (04/10/17)-Hot Fix**

|  |  |  |  |  |  |  |  |
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| Release | Date | Release type | Restricted | Aix | Linux | Solaris | Windows |
| 8.5.200.19 | 04/10/17 | Hot Fix |  | X | X | X | X |

### New Features:

* **The GetScreeningRules method now returns all screening rules, even if there are more than 2000. Previously, only the first 2000 were returned.**
* **UCS now uses the custom field code default value in scenarios where OMFieldCodes.RenderFieldCodes has no value with which to substitute a custom field code (for example: CompanyName). Previously in such a scenario, UCS would produce the following error: <$Error: No value provided or unknown identifier (CompanyName)$>.**

### **Resolved issues:**

## **Release 8.5.300.05 (10/16/17)-General**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Release | Date | Release type | Restricted | Aix | Linux | Solaris | Windows |
| 8.5.300.05 | 10/16/17 | General |  | X | X | X | X |

### New Features:

* **UCS supports the new Genesys brand in this release.**
* **Support for the following Supported Operating Environment scenarios:**
* **Discontinued support for the following Supported Operating Environment scenarios:**

### **Resolved issues:**