



INSTALLING FLUTTER

RETURNING TO EASY

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ISSUE STATEMENT

- The Flutter framework tries to simplify mobile app development.
- The pitch is simplicity.
- Customer feedback has expressed that installing the framework is anything but simple.
- What issues does Flutter have with getting new or experienced users to install the framework?







FOCUS ON DEVELOPMENT PLATFORM

- Getting started makes you choose the platform *on which* you develop
- Four choices: Windows, macOS, Linux, ChromeOS



UNFOCUSED ON TARGET PLATFORM

Can build apps for six targets

- Windows 
- macOS 
- Linux 
- iOS 
- Android 
- Web 

APPROACH

- Interview Flutter users for their views on installing Flutter (Freelisting)
- Guide potential Flutter users through an install (Walkthrough)
 - Use existing documentation without comment or assistance
- Diagram the current workflow (As Is, Business Origami)
- Propose a new workflow based on inputs (To Be, Business Origami)

FREELISTING DURING INTERVIEWS

Experienced mobile developers

- Simple to install Flutter
 - Download
 - Decompress
- Unclear how to specify targets when building apps
- Desktop options not highlighted
- Difficult to install and configure of supporting software
 - Compilers: Software to build a native version of the app
 - Emulators: Software to imitate a physical device to test the app
- Issues for supporting software
 - Software this software needs to work
 - Keeping the software current
 - Keeping versions compatible with all needed target platforms
- Missing information found on Google, ChatGPT, StackOverflow
- No troubleshooting instructions provided

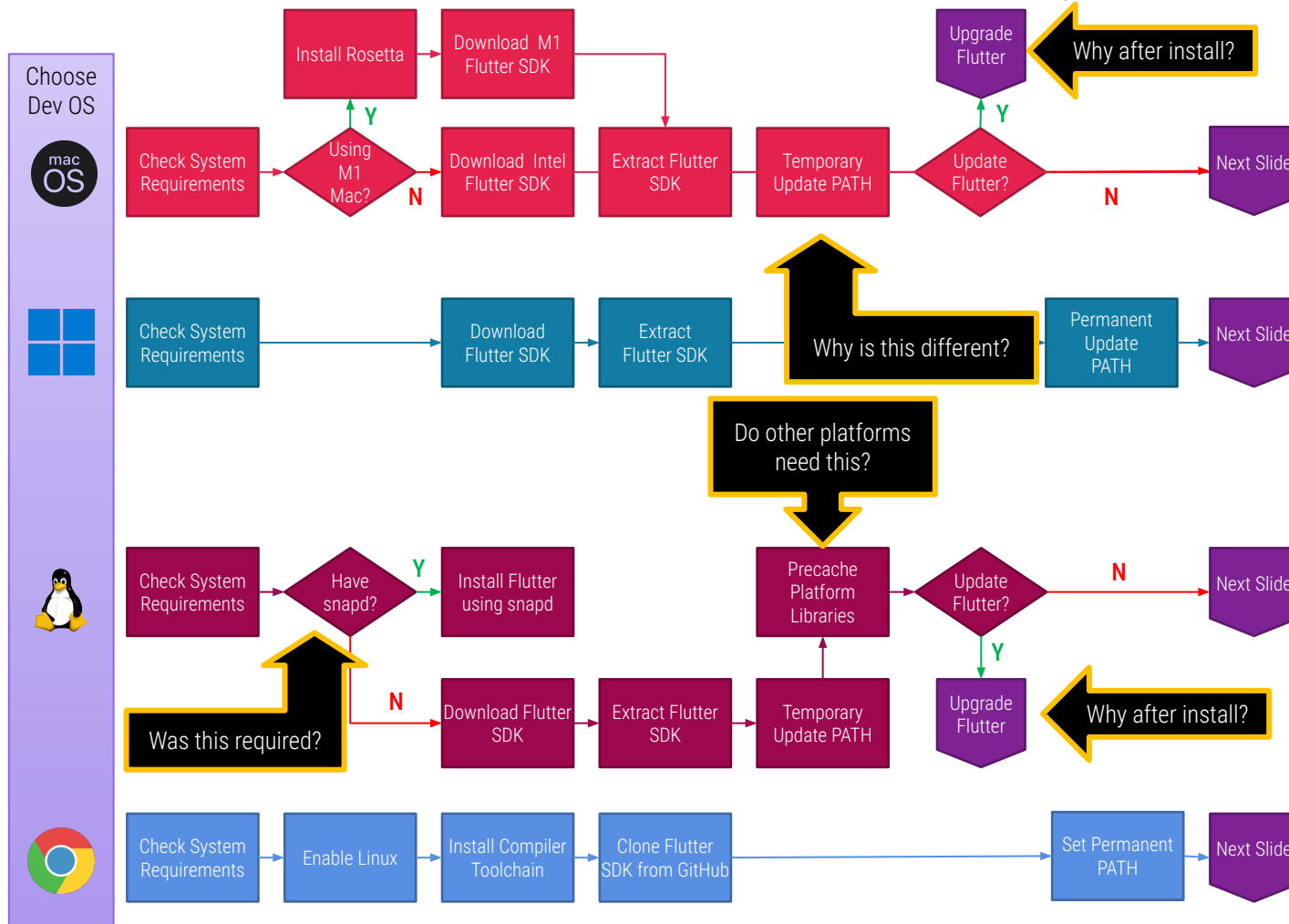
INSTALLATION WALKTHROUGHS

Experienced technical writers

- Focuses on dev platform at cost of target platform
- Kitchen sink docs: includes everything, prioritizes nothing
- Missing or incomplete system requirements
- Order of instruction confusing
 - Install Flutter, verify install, install supporting software?
 - Install Flutter but add upgrade option at the end?
- Verification step comes before supporting software installed
 - Gives errors without corresponding explanation in docs
 - Shows errors that lack context or necessity
- Length of instructions daunting
- No expectations of time or necessity provided
- Instructions inconsistent across dev platforms
- Some troubleshooting steps not provided

INSTALL WORKFLOW

<https://docs.flutter.dev/get-started/install>



Should these be prereqs?

INSTALL WORKFLOW

<https://docs.flutter.dev/get-started/install>

Why are we running this now?

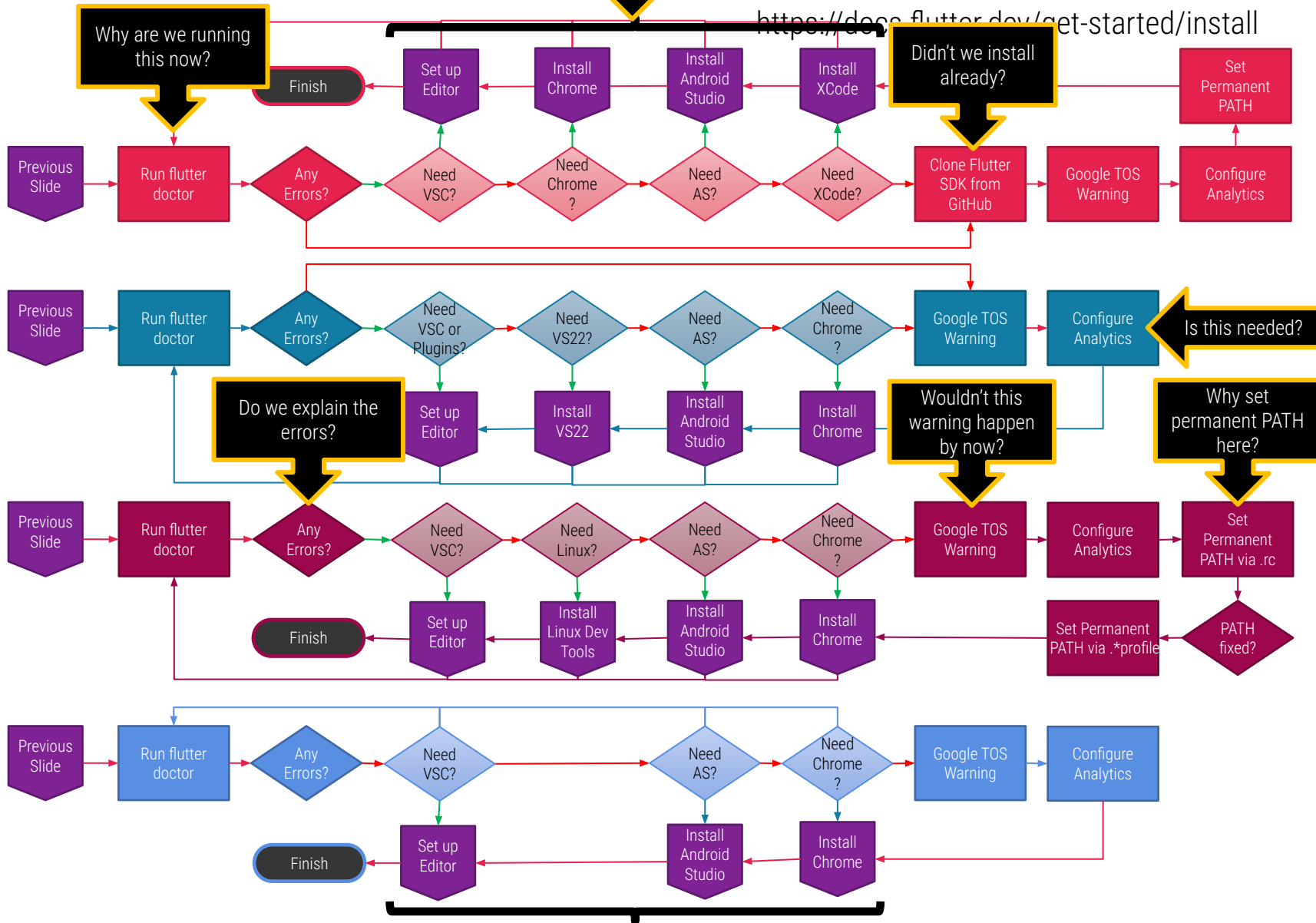
Didn't we install already?

Is this needed?

Do we explain the errors?

Wouldn't this warning happen by now?

Why set permanent PATH here?



KEY FINDINGS

- Target environment should factor into decision
- Prerequisites lack complete instructions
- Every development platform needs supporting software
- Easy to install Flutter SDK
- Not clear what developers need to have to develop
- Flutter doctor should run after one compiler has been installed
- Flutter doctor results need more explanation, troubleshooting
- Instructions provide uncurated guide, need more focus
- Instructions lack flow; have too many dams and switchbacks
- Supporting software needs troubleshooting info
- Guides should be structured in similar fashion















PROPOSED WORKFLOWS

Overview of Needed Changes

- Provide context in an overview of what Flutter needs to work
 - Provide matrix of what dev platforms can build which targets
 - Point that this covers install, not upgrade
 - Note Google ToS
- Two workflow options
 - Option 1: Limit install to dev to target tutorial
 - Example: Install on Windows and deploy to Windows
 - Add options to add other targets afterward
 - Option 2: Limit install to web only
 - Example: Install on Chrome to debug web only
 - Add options to add other targets afterward
- Explain what steps are required and optional
- Explain error messages
- Offer option to install other software for other targets after install

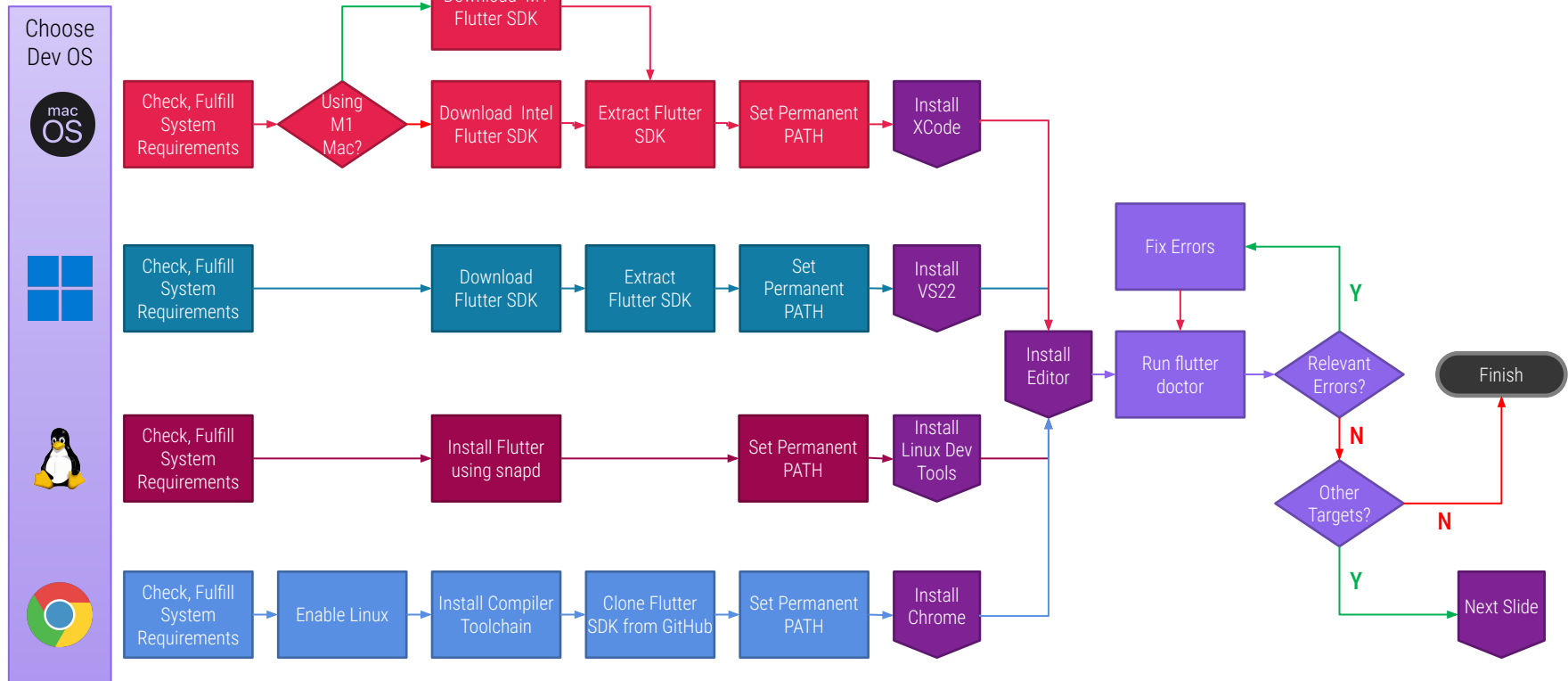
LINK DEV TO TARGET PLATFORM

Focus install on platform *for which* and *on which* you develop

Dev Platform	Web	Android	iOS	macOS	Windows	Linux
Required Software	Chrome	Android Studio	Xcode	Xcode	Visual Studio	Linux Dev Tools
						
			iOS			
						
						

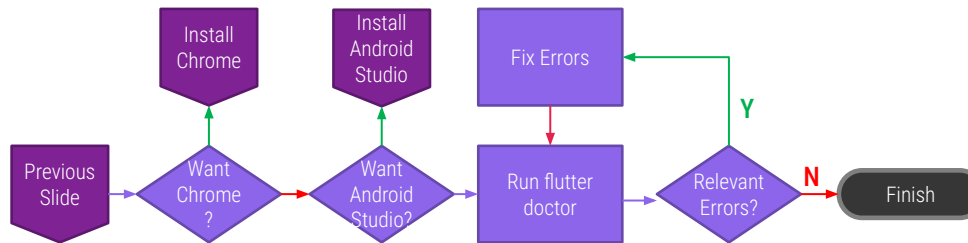
PROPOSED INSTALL WORKFLOW

Option 1: Install native compiler first, then optional target compilers



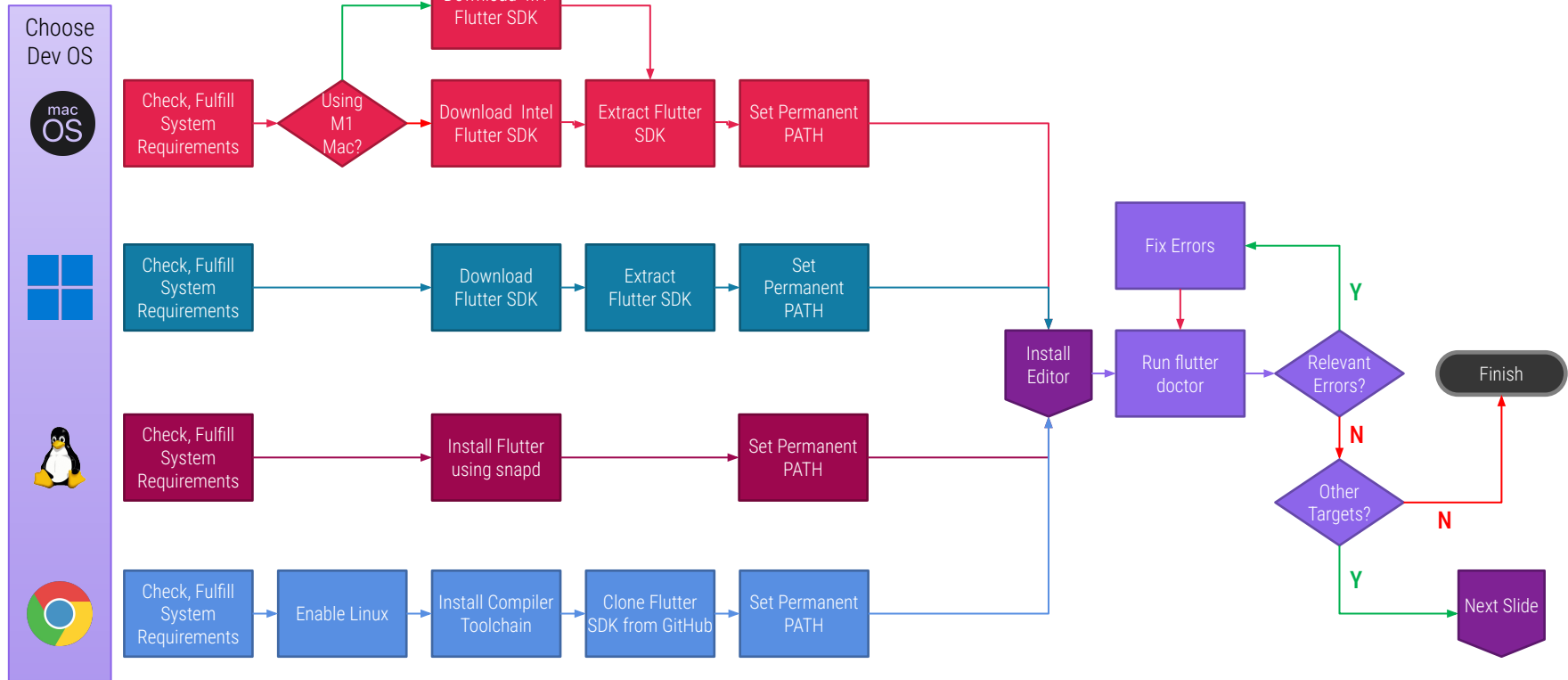
PROPOSED INSTALL WORKFLOW

Option 1: Install native compiler first, then optional target compilers



PROPOSED INSTALL WORKFLOW

Option 2: Install web only, then optional target compilers



PROPOSED INSTALL WORKFLOW

Option 2: Install web only, then optional target compilers

