



Customer Statement of Disputed Transaction

If you have any questions, please
contact support@bnine.com
or (888) 297-5504

Use Appendix A to document additional disputes. Once completed, please attach this form and any supporting documentation to assist in the investigation of your dispute to the original email ticket you received.

Your name	RASHAD SLOAN
Account #	9510016338017946
Last 4 digits of the card #	1577
Transaction date	November 22- December 15
Amount \$	\$7719
Merchant name	ATM

ATM – CASH NOT RECEIVED

I requested \$ 7719 from the ATM, however, I received \$ _____
amount was not received.

I am disputing the amount of \$ 7719

Cardholder signature: Rashad Sloan

Date: December 17, 2024

Contact number (during the hours of 8am–5pm PST): 7542988340

Appendix A

Transaction date	Amount	Merchant name	Reason for dispute
Nov 22-23	\$400 \$400 \$200 \$130	Atm	Cash didn't dispense
Dec 7-9	\$400 \$400 \$200 \$400 \$400 \$400	ATM	Cash didn't Dispense
Dec 10-12	\$400 \$400 \$200 \$400 \$400	Atm	Cash didn't dispense
Dec 15	\$400 \$400 \$200	Atm	Cash didn't dispense
		Atm	Cash didn't dispense
		Atm	Cash didn't dispense