

Deployment Runbook

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1. Environments

We deploy to staging before production. Production changes require an approved change record.

2. Rollback

Each release must have a tested rollback plan.

3. Incident Link

If deployment causes customer impact, follow the Incident Response Playbook.

4. Notes

This document is confidential and intended for internal use only. If you have questions, contact the Policy Owner listed in the Responsibilities section.