

# Valois NIYIGABA

Software Developer & Sales Representative

I am a young and proactive person, a true specialist with more than 2 years of experience of job in software development and phone sales, network services. You may also like Benefits of Lean in healthcare known organization for providing quality solution and excellent customer service. In this regard I am looking for an opportunity to apply my technical strengths in combination with my sales experience to benefit a dynamic organization.

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### **WORK EXPERIENCE**

## **Software Developer Intern** Lycee de Nyanza Secondary School

02/2023 - 05/2024

Nyanza

Achievements/Tasks

- Developed educational software tools to enhance the learning experience for students.
- I worked closely with teachers and administrators to understand their needs and deliver tailored solutions.
- Maintained and updated existing software to ensure compatibility with new educational standards.

# Phone Sales and Network Services Representative

Airtel Rwanda

02/2021 - 09/2022

Karongi, Rwanda

Achievements/Tasks

- Handled phone sales and ensured customer satisfaction through excellent service.
- Provided network services such as SIM registration and SIM swap.
- Assisted customers with withdrawing funds and other financial transactions.
- Maintained accurate records of sales and transactions.

#### **EDUCATION**

# Software Development

Lycee De Nyanza

01/2021 - 08/2023 Nyanza\_Rwanda

Courses

- Database Design and developmet
- website development and maintenance
- Web application development
- system analysis and design

# **Bachelor of Software Engineering**Africa Leadership University

09/2024 - Present

KIgali, Rwanda

Courses

- Self Leadership & Team Dynamics
- Introduction to Programming & Databases
- Introduction to Linux & IT tools
- Responsible Enterprise

### **SKILLS**

Programming Languages: Python, Java, C++, JavaScript

Frameworks/Libraries: Django, Spring, React, Node.js

Databases: MySQL, PostgreSQL, MongoDB

Version Control: Git

Other: Agile methodologies, RESTful APIs, Unit Testing, Technical Documentation

Customer Service: Phone sales, SIM registration, SIM swap, financial transactions

#### PERSONAL PROJECTS

Hospital Management System (08/2021 - 01/2022)

- Developed a comprehensive hospital management system as part of a school project.
- Implemented patient registration, appointment scheduling, billing, and inventory management features.

### E\_LAB Challenge(Digital Print) (01/2024 - 03/2024)

- Designed and developed a school website to provide students, parents, and staff with information and resources.
- Implemented features such as news updates, event calendars, and contact forms.
- Ensured the website was responsive and accessible on various devices.

## **LANGUAGES**

English

French

Native or Bilingual Proficiency

Limited Working Proficiency

### **INTERESTS & REFERENCES**

References:

Jean Bosco RUTAYISIRE: Airtel Operational Manager(0726910464), ALU Education(Phone: +250784 650 219)

Volunteering for educational initiatives

Participating in coding challenges and hackathons