A STUDENTS GUIDE TO UCU'S ICT SERVICES

UNIVERSITY ICT SERVICES (UIS)

A Complete Education for A Complete Person
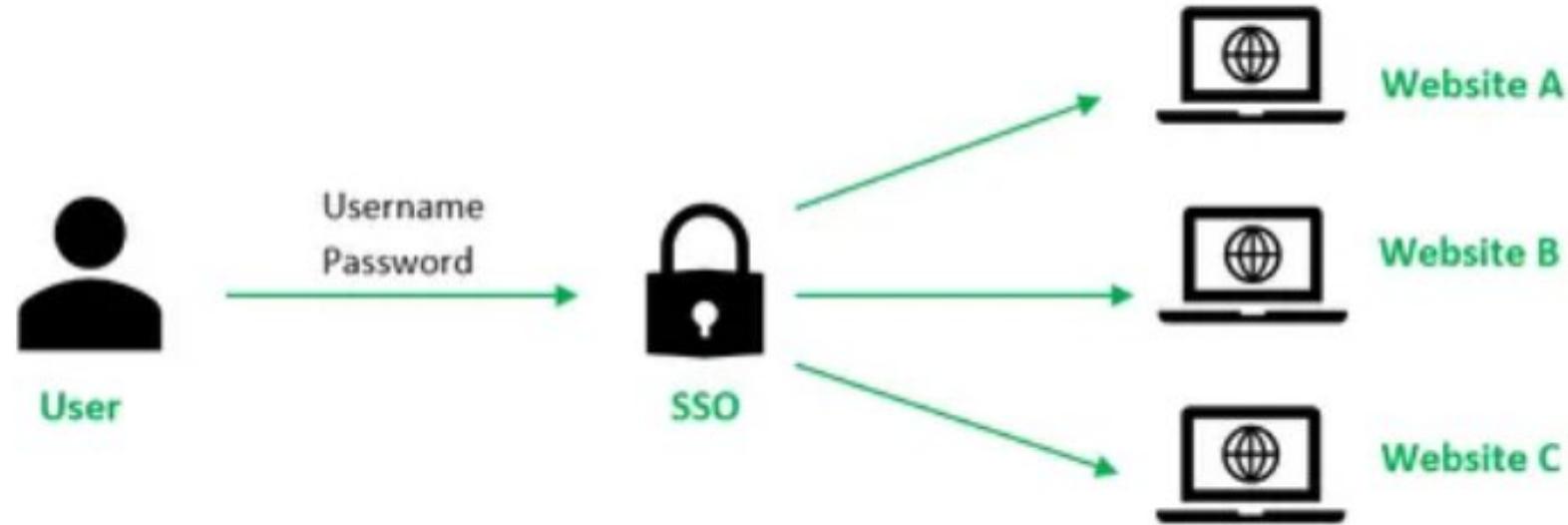
Outline

❑Registration and Log in

❑Alpha MIS Access

❑ICT Policy

❑Wi-Fi (Eduroam) Access

❑Student's email Access

❑HelpDesk / Client Tickets

❑ICT Support

❑Contacts

Registration and Log in.

UCU uses Single Sign on

Alpha MIS Access

Use a browser of your choice

Go to : https://alpha.ucu.ac.ug/

UGANDA CHRISTIAN UNIVERSITY

A Centre of Excellence in the Heart of Africa

B00145@students.ucu.ac.ug

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LOGIN

ICT Policy

❑ [Acceptable use policy]()

Alpha MIS – Student Services

✓Registration
- ❑Normal registration
- ❑Retake registration
- ❑Dead year / semester
- ❑Aegrotat registration

✓Access to course units

✓Timetables

✓Results

✓Internship

✓Elections

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Wi-Fi Access
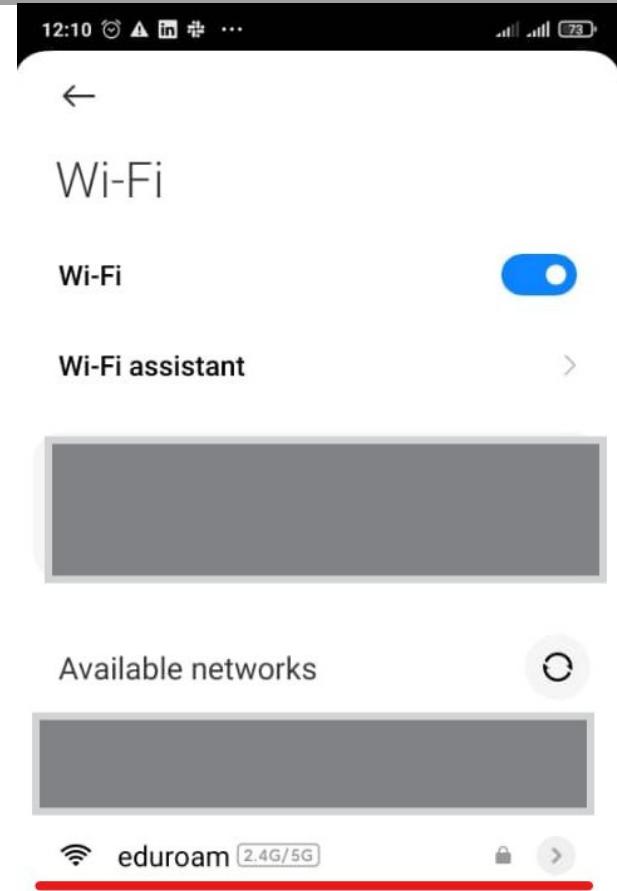
✓ Select the eduroam SSID/Hotspot(Network & Connectivity)

✓ Access using your login credentials
 - *student's email address (access number@students.ucu.ac.ug)*
 - *password*

✓ Allows a maximum of 2 connected devices at a time

UCU Student's mail

✓ url: https://students.ucu.ac.ug/

✓ Access using your login credentials
   - *Username: student's mail*
   - *password*: ********

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Sign In

Username

Password
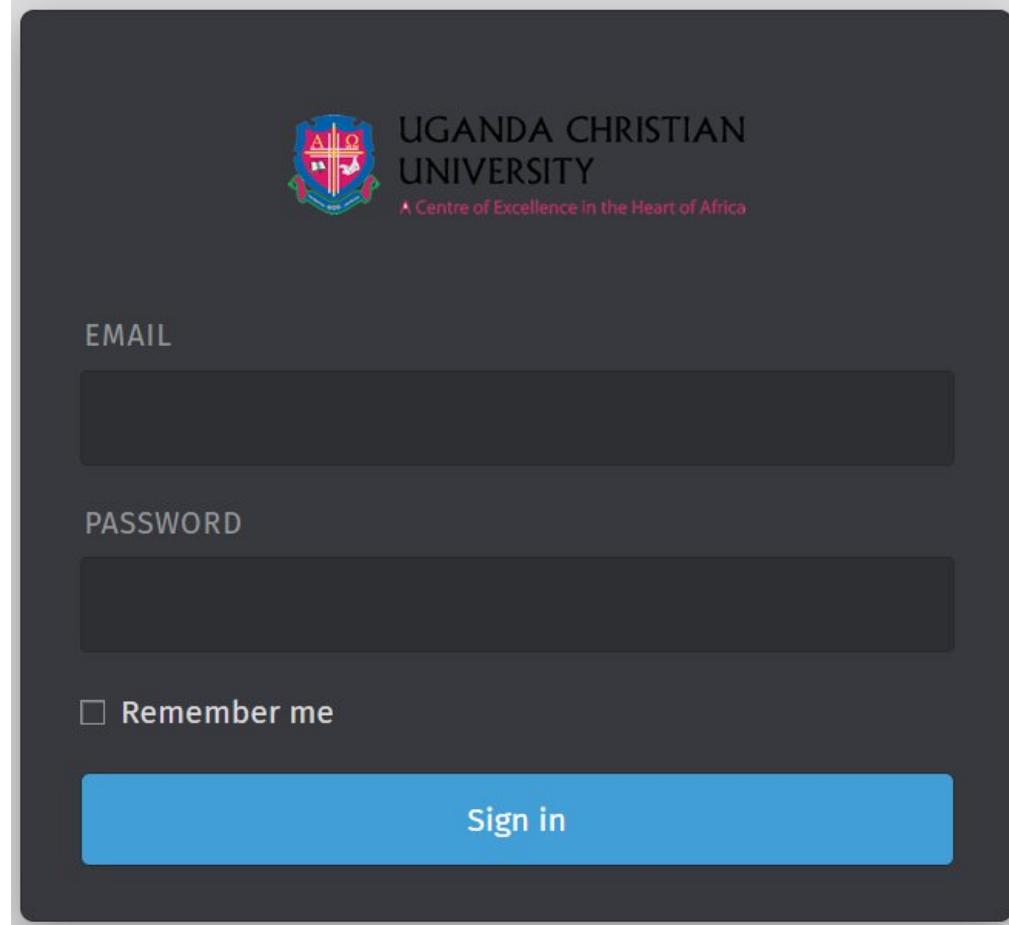
Show

Sign In   ☐ Stay signed in

UCU Client Tickets

✓ url: https://helpme.ucu.ac.ug/

✓ Access using your login credentials
   - *Username: student's mail*
   - *password:* ********

ICT Support

✓ Helpdesk: https://helpme.ucu.ac.ug/

✓ Training

✓ Any ICT related advice

Contacts

✓ helpdesk@ucu.ac.ug

✓ +256 741 902 525 ((preferably)

✓ 0312-350816 (option 1)

✓ helpdesk:
https://helpme.ucu.ac.ug/

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