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Journal of Experience: Working with XEROX IT Pvt. Ltd.

Reported by: Bishal Lamichhane, CEO

Address: Kathmandu

Date: 2023/08/20

Introduction:

I had the honor of participating in a transformative project as a team member of XEROX IT Pvt. Ltd. assigned to the project for developing a management analytical system at The Arena Group. The project chronology, my experience, and the learning's from this joint adventure are all summarized in this report.

Project Timeline:

- Start Date: 01/06/2022
- End Date: 10/08/2023

Journal of Experience:

Initial Phase:

The needs and difficulties faced by The Arena Group were thoroughly understood before the project got under way. To ensure a full understanding of their operations, procedures, and strategic goals, we had in-depth conversations and interactions with their personnel. This phase, which lasted about 01/08/2023, set the groundwork for modifying the management analytical system to meet their particular needs.

Development and Integration:

After doing needs analysis, our team started working on developing and integrating the suggested system. This stage covered the entire 6 month and necessitated painstaking design, development, and integration activities. Our team's collaborative talks helped to guarantee that the project's objectives were met and that we seamlessly integrated with their existing infrastructure.

User Training and on boarding:

We entered the user training and on boarding phase, which lasted 6 month, as the system's completion drew near. The Arena Group's staff was able to become skilled in using the system's capabilities, UI, and analytics tools by holding thorough training sessions. To ensure a quick learning curve for the users throughout this phase, excellent communication and hands-on support were prominent.