



## CITIZEN FIRST : POLICING REDEFINED POLICE COMMISSIONERATE, AGRA



### Citizen Charter

- Passport - 15 Days
- Police - 10 Days
- Character - 10 Days
- Tenant - 10 Days
- Servant - 10 Days
- Employee - 10 Days
- No Objection Certificate - 5 Days

### FIR and Post Mortem

Copy Of FIR/ PM Report  
at your Doorstep/via WhatsApp

### Women, Child and Senior Citizen Security

Parivar Paramarsh Kendra  
Mahila Suraksha Dal (Anti Romeo)  
Senior Citizen Cell

### Grievance Redressal

**Jansunwai** - 10 AM to 2PM  
**IGRS** - Complainant will be  
contacted within 24 Hours

### People Centric Policing



### Traffic


Left Turn Free  
Predictive Traffic Management  
Dynamic Duties  
e-Challan by Control Room  
Traffic Helpline : 9454457886

### Tourism

Tourist Police Station  
Tourist Helpdesks at Taj, Fort,  
Fatehpur Sikri, Sikandara &  
Etmaddaulla  
Say NO to Lapkas in Agra  
Tourism Helpline : 9454402764

### Zero Tolerance against Crime & Criminals

SAY  
NO  
TO



**Gambling  
Betting  
Drugs**

### Zero Tolerance against Corruption

You may contact :  
9454401010 (DCP East)  
9454401009 (DCP West)  
9454401007 (DCP City)  
9454400376 (Addl CP)  
9454400246 (CP)

### Helplines

Dial 112  
Cyber Crime - 1930  
Child Helpline - 1098  
Woman Helpline - 1090  
CM Helpline - 1076

**Agra Police : Aapke Saath, Aapke Liye**  
**सेवा सुरक्षा संवेदना**