

**Budget Billing Program:** Gexa Energy offers a budget billing program (the "Program") that allows qualified customers to pay an equal budget bill amount each month subject to the following terms. To qualify for the Program, you cannot currently be delinquent in payments to Gexa Energy. The budget bill amount is calculated using the last twelve (12) months' usage history at the service address, if available, scaled by a representative annual growth factor of four percent(4%) or more, as determined by Gexa Energy for the initial 12-month term on the Program, multiplied by your current price per kWh, added to the anticipated pass-through charges for the upcoming twelve (12) months, plus the Gexa Energy customer base charge for the upcoming twelve (12) months, plus any applicable taxes or fees, all divided by twelve (12).

You will pay this amount each month for the next twelve (12) months. If less than twelve (12) months' usage history is available for the service address, Gexa Energy will project the budget bill amount. You are also responsible for paying any non-recurring charges from your TDU in addition to your budget bill amount. You will receive a statement with your calculated budget bill amount after you are accepted into the Program. You are responsible for paying the budget bill amount each billing cycle by your bill due date, even if your bill shows a credit balance.

The balance on your invoice is the total amount you owe Gexa Energy, and must be paid in full if you opt out of the Program or if you fail to remit your full budget bill payment by the bill's due date, or if your service is terminated. If you fail to remit your full budget bill amount by your bill's due date, you will be subject to disconnection (including all associated charges). Gexa Energy may modify your budget bill amount at any time to reflect changes in your usage or for other authorized reasons. Effective with the commencement of each subsequent twelve (12) month period during the Program, Gexa Energy may calculate a new budget bill amount in the manner provided above. Before beginning your next twelve (12) months on the Program, Gexa Energy may send you an invoice for any under-recovered amounts or any other outstanding amounts and require you to bring your account balance to zero. Gexa Energy shall credit your account for any over-recovered amounts during the prior twelve (12) month period after completion of that twelve (12) month period after completion of that twelve (12) month period. You may opt out of the Program at any time by paying your full balance due as shown on your invoice and providing written notification of your desire to be removed from the program to the following address: Gexa Energy; 20455 State Highway 249, Suite 200; Houston, TX 77070; Attention: Budget Billing, or you may opt out via email by sending notice to [budget.billing@gexaenergy.com](mailto:budget.billing@gexaenergy.com). You may also contact customer service at: (713) 961-9399 or toll-free (866) 961-9399 (outside Houston).