

## **Topic: Restaurant Management System**

### **Mission Statement**

Currently we're facing a lot of inefficiency problems like, order miscommunication, unavailability of raw ingredients, and excessive customer wait time in terms of both having a table to getting food late. All of this is a result of human error and paper based data management system.

We would like to convert from paper based database management system to computer based data management system to improve overall efficiency of the restaurant, reduce wastage of food and improve customer satisfaction through fresh food and acceptable wait times.

### **Mission objectives**

1. To implement Just in time method of working to deliver fresher food and minimize refrigeration and freezing
2. Introduce inventory management system
3. Introduce auto online and dine-in order management system
4. Introduce reservation management system
5. Establish category wise employee database to facilitate auto order management system