

High Level plan

Avanade Activity

Wunderman Activity

Pioneer Activity

Zendesk Activity

Proposed schedule, to be agreed with PDJ assuming start date of 10th June.

Work products will be created during the engagement as indicated, however these will not require formal signoff

At the end of week one, the approach and deliverable templates will be finalized. If there is any differentiation between what is requested and the specification in the scope slides, it will be subject to the specified change control procedure

**Project Start
Onshore On**
10-06-2019

Zendesk Build Start
01-07-2019

Store Locator Build
05-08-2019

Staging
09-09-2019

MVP Go-Live
~09-30\2019

Warranty
01-10-2019

	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8	Week 9	Week 10	Week 11	Week 12	Week 13	Week 14	Week 15	Week 16	Week 17	Week 18	Week 19	Week 20	Week 21
Zendesk	Plan	Analysis	Design	Build	Build	Build	Build	SIT	SIT	SIT	SIT			Test Fix	Test Fix	Test Fix	Deploy				
	Plan	Analysis	Design	UX/UI	UX/UI	UX/UI	UX/UI	Content Creation	Content Creation	Content Creation	Content Creation			UAT	UAT	Perf Pen Test					
Store Locator					Plan	Analysis	Design	Build	Build	Build	Build	SIT	SIT	Test Fix	Test Fix	Test Fix	Deploy				
								UX/UI	UX/UI	UX/UI	UX/UI	UI Test	UI Test	UAT	UAT	Perf Pen Test					
Localisation												Build	Build	SIT	Test Fix	Test Fix	Deploy				
															UAT	Perf Pen Test					
Post GoLive																		Support	Support	Support	Support
																		Documentation	Documentation		
																		KT			