

Victoria Nokuthula Classen

16081 Zandile Street Bloekombos Kraafontain 7570
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Experience

- **Wns Global** 21/08/2023 - 31/08/2024
Customer service agent
 - Customer Service / Care
 - Addressing customer queries
 - Providing information
 - Resolving issues
- **Wellness Warehouse** 1/06/2021 - 18/08/2023
Store Administrator
 - Opening and closing the Store
 - Invoicing and stock counts
 - Assisting with point of sale and daily cash ups.
 - Weekly banking and float count
 - Updating store files and placing orders
 - Capturing invoices and signing deliveries
 - Customer service in store and telephonically
 - Maintaining a neat and hygienic environment
- **Clicks pharmacy** 13/11/2017 - 23/05/2021
Shop assistant/wellness buddy
 - Store assistant and cashier
 - Customer service
 - Assisting on the floor
 - Stock count /merchandise

Education

- **Fisanterkraal Community Center** 2022
Office basics
- **Chapman High School** 2014
Grade 12

Skills

- ■ Hardworking ■ Self driven ■ Good communication skills ■ Punctual and Reliable ■ Good customer service ■ Reliable and trustworthy

Personal Details

- Date of Birth : 24/05/1993
- Nationality : South african

Reference

- **Royben brockes - Wns global**
Team leader
063 779 3456
- **Christa julies - Wellness warehouse**
Store manager
0607272065
- **Ghakeema Sadam - Clicks pharmacy**
Store manager
0219812848