

Alexandra Tynan-Byrd-Owen

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Objective

To obtain a screener and cleaner position at Kingsway Nursery School while doing my part to prevent Covid-19 and using my customer service experience in dealing with students and public..

Skills

- Experienced working with deadlines and problem solving in an effective and timely manner.
- Exceptional communication and interpersonal skills, detail oriented and goal-driven.
- Proficient working in a team environment, in both leadership and subordinate roles.
- Bilingual in English and French.
- Standard First Aid and CPR certified.
- SmartServe Certified

Education

Niagara College

2013 - 2016

Broadcasting – Radio, Television and Film Advanced Diploma Program

Experience

WestJet Flight Attendant

07/2017 - 06/2020

- Attend and contribute to flight briefing to ensure efficient and on time performance of all flights.
- Demonstrate the use of safety and emergency equipment in addition to assuring all safety requirements are met.
- Take care of passengers' needs during flight by providing comfort, reassurance or defusing situations during times of stress.

Fossil Sales Associate and Watch Specialist

08/2015 – 12/2016

- Using strong understanding of Fossil product and brand philosophy, responsible for making connections with guests to create excitement about products.
- Share information and promotional products with staff to increase the team's product knowledge.
- Review weekly and monthly watch business. Analyze areas of opportunity to elevate sales and drive Keep Performance Indicators.

Dawn Victoria Homes Design Centre Hostess

05/2013 – 07/2017

- Representing the brand while clients are choosing the finishes and upgrades of their new home.
- Communicating with clients about pricing, design options and answering any questions regarding the design centre.
- Ensure positive experience for clients when visiting the design centre by creating a connection and engaging with clients while deciding on their design options.