What have we heard them say? What can we imagine them saying? What are their wants, needs, hopes, and dreams?

What other thoughts might influence their behavior?



**Thinks** 

HR Operations' goal is to ensure that your organization has a headcount strategy, succession plans for leadership roles, internal talent development goals, and career management.

This is a great opportunity for those who are looking for a fast-paced work environment with many opportunities for growth.

Without these strategies, your company cannot adapt quickly to external or internal changes.

interact primarily on administrative issues regarding payroll and other matters.

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HR Generalist would be involved in recruiting candidates and onboarding new hires, employee admin and support, benefits admin, employee relations, performance management, compliance, training and development, and more.

talent attraction, hiring, training and development, employee engagement and performance, and compensation and benefits.

Human resources generalists manage the day-to-day operations of a human resources office and the administration of human resources policies, programs, protocols, and procedures.

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Operation

They cover most HR functions, including talent attraction, hiring, training and development, employee engagement and performance, and compensation and benefits.

You'll get to work with people

As an HR employee, you can support other employees by creating a safe and positive workplace.

## 

Does

What behavior have we observed? What can we imagine them doing?

**Feels** 

What are their fears, frustrations, and anxieties? What other feelings might influence their behavior?



