



MyBulb member ID: xushuai2018@foxmail.com

Statement number: 54378932

Statement date: 10 August 2020

Shuai Xu & Yuecong Wang  
404 MADISON BUILDING  
38 BLACKHEATH ROAD  
DEPTFORD  
LONDON SE10 8EE

## Your electricity statement

For the period 10 July 2020 to 09 August 2020

Last account balance	£ 182.24 in credit
You paid us on 13/07/20 - thank you	£ 66.46
<b>Opening balance</b>	<b>£ 248.70 in credit</b>

### Cost of your energy this month

Electricity	- £ 30.47
<b>Subtotal</b>	<b>- £ 30.47</b>
<b>Your new account balance</b>	<b>£ 218.23 in credit</b>

### Don't forget to send us your meter readings

So we can ensure your energy costs are as accurate as possible, don't forget to send us your meter readings monthly. You can submit your meter reading at anytime online at [account.bulb.co.uk](https://account.bulb.co.uk).

### Could you pay less?

Over the next 12 months, we have estimated your personal projection:

**Electricity personal projection: £ 531**

This projection includes your energy usage, standing charges and VAT.

### Our cheapest similar tariff:

**Electricity:** We only have one tariff, so you're already on our best deal.

### Our cheapest overall tariff:

**Electricity:** We only have one tariff, so you're already on our best deal.

### Impartial advice

Citizens Advice can provide independent info on energy switching. You can download the 'Know your rights in a changing energy market' guide on the Citizens Advice website or you can call them on 0808 223 1133.

### Saving energy

One of the best ways to save money on your energy costs is to use your energy more efficiently. You can get handy tips on saving energy at [bulb.co.uk](https://bulb.co.uk) or you can contact the independent Energy Saving Advice Service on 0300 123 1234.

### Remember:

As you are making regular automated payments, this statement is for information only and does not require payment.



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## Member support

### Get in touch

*We are open Monday to Friday, 9am to 6pm.*

Call	0300 30 30 635
Web chat	<a href="http://www.bulb.co.uk/help">www.bulb.co.uk/help</a>
Email	<a href="mailto:help@bulb.co.uk">help@bulb.co.uk</a>
Facebook	<a href="https://facebook.com/bulb">facebook.com/bulb</a>
Twitter	<a href="https://twitter.com/bulbUK">@bulbUK</a>
Write	Member Enquiries at Bulb 155 Bishopsgate, London EC2M 3TQ

### First port of call

If you have any questions about your energy statement, visit [www.bulb.co.uk/help](http://www.bulb.co.uk/help) to read our guides and get support.

### Please tell us if you are not happy

At Bulb, we strive to give you the best member experience possible. If we make a mistake or if you think we haven't done the right thing, please let us know so we can put things right.

If you aren't happy, we would love the opportunity to speak with you as soon as possible, so call us on [0300 30 30 635](tel:03003030635) and let us know you are not happy or email [complaints@bulb.co.uk](mailto:complaints@bulb.co.uk).

We will do everything we can to solve the problem within five business days.

### Impartial advice

The Citizens Advice consumer service provides free confidential impartial advice on consumer issues and may be able to assist you during a complaint process. Visit [citizensadvice.org.uk](http://citizensadvice.org.uk) or call their helpline on [0808 223 1133](tel:08082231133).

**If we still haven't met your expectations, the Energy Ombudsman can help.**

If after 8 weeks your complaint is still not resolved or if we have issued you a deadlock letter (a letter which details what has happened and what we have suggested) you may get in touch with The Energy Ombudsman.

The Energy Ombudsman is a free, independent organisation that works to resolve issues between energy suppliers and members. Before going to the Ombudsman, you need to have given us an opportunity to resolve the issue first. Following this review, we are legally required to comply with their decision.

### Electricity supply faults

If you have problems with your electricity supply and you have already checked you haven't blown a fuse, call **105**

Your Electricity Distributor is Southern Electric Power Distribution. Their phone number is **0845 071 3953**.



### Compare your tariff & energy usage

See if you're on the right tariff and whether or not you can improve by scanning the code

## Electricity use in detail

404, Madison Building;38, Blackheath Road,  
Deptford, London SE10 8EE  
MPAN Reference: 2000053513707  
Meter number: S95E37642

S	02	811	322
20	0005	3513	707

### Meter readings (Day)

10 July 2020	51920 Estimate
10 August 2020	52023 Estimate

### Meter readings (Night)

10 July 2020	38719 Estimate
10 August 2020	38819 Estimate

Energy (day)	103 kWh @ 15.66 p/kWh	£ 16.10
Energy (night)	100 kWh @ 7.10 p/kWh	£ 7.08
Standing charge	31 days @ 18.85 p/day	£ 5.84

Cost of electricity used	£ 29.02
VAT @ 5%	£ 1.45

**Total electricity costs for this bill** £ 30.47

### About your electricity tariff

Tariff name:	Vari-Fair
Payment method:	Monthly direct debit
Unit rate (Day):	15.66p/kWh
Unit rate (Night):	7.10p/kWh
Standing charge:	18.85p/day (£68.80/year)
Estimated annual usage:	3820 kWh
Termination fee:	None

### How much electricity did you use?

For this period, your average usage was  
**7 kWh/day** or **£ 0.98/day**

### What is a kWh (kilowatt-hour)?

A kilowatt-hour is one kilowatt of power being used for one hour. It is the same as a 40-watt light bulb being left on for 25 hours. We also call it a 'unit' of energy.

### Our electricity sources

You can find out more about where your energy comes from at [bulb.co.uk/energy](https://bulb.co.uk/energy)

Source	Bulb	National average
Coal	0%	5%
Natural gas	0%	41%
Nuclear	0%	19%
Renewables	100%	33%
Other	0%	2%
CO2 g/kWh	0	254