Aubrey Hayes

901-308-3923 | aubrey.hayes@temple.edu | aubreyhayes.me | linkedin.com/in/aubrey-hayes-768091234/ | github.com/aubreyhayes47

EDUCATION

Temple University   Philadelphia, PA
Bachelor of Arts in Computer Science | Minor in Spanish   *May 2024*
- Extra-Curricular Activities: Temple Mock Trial

EXPERIENCE

Information Technology Support Specialist   July 2021 – Present
Temple University   *Philadelphia, TX*
- Consult with staff in various departments to troubleshoot IT issues and solve problems as they arise
- Coordinate with team members and supervisors in IT departments and off-campus organizations to ensure that project results are delivered within deadlines
- Maintain upkeep of computers, classroom equipment, and printers at different sites on and off campus
- Follow up with clients to ensure customer satisfaction following problem resolution

Americorps Member   July 2020 – June 2021
City Year Philadelphia   *Philadelphia, PA*
- Dedicated one year of full-time service as a tutor and mentor to a group of 14 students at an under-resourced middle school
- Led math and literacy initiatives school-wide as the academic coordinator
- Contributed to an average mathematics score increase of 2.1 grade levels among my students in one academic year
- Taught students the basics of programming logic through MIT's Scratch

PROJECTS

GE Paper Trader | *Python, Flask, Bootstrap, SQLite*
- Developed a full-stack web application to allow users to practice trading on the commodity exchange of the MMORPG, Old School Runescape
- Built the application using Flask with Bootstrap as the frontend framework
- Automatically generated custom webpages real-time pricing from the Runescape API
- Built and updated a relational database with Python's SQLite3 module

TECHNICAL SKILLS

Languages: Python, Java, C, SQL, JavaScript, HTML/CSS, Jinja Templating
Frameworks: Bootstrap, Flask, jQuery
Developer Tools: Git, PowerShell, WSL
Operating Systems: Windows, Linux, Mac OS X

VOLUNTEER WORK

Philadelphia Animal Welfare Society | *Cat Foster*
- Fostered over 20 cats including monitoring medical needs while they were put up for adoption
- Communicated with potential adopters and posted on social media to increase chances of adoption

Philadelphia Community Council | *Councilmember*
- Sat as a member of the community council on police budget oversight with the City Controller's Office
- Collaborated with other members of the council to make recommendations on how to best optimize use of police resources moving forward