

Aubrey Jones

As a strategic and empathetic UX/UI designer, I love to help others live a healthy and happy life through result-driven and human-centered experiences.

aubrey_jones07@hotmail.com

+801-503-2036

Riverton, UT, 84065

[Portfolio](#)

Work Experience

Facility Operations Team Member

April 2024 - Present

Lifetime Fitness

- I maintained indoor and outdoor club cleanliness and safety by performing daily maintenance tasks
- I washed, folded, and stocked member towels and ensured the locker rooms are neat and orderly
- I ensured the usage of locker room consumables, cleaning products, and chemicals followed the amount prearranged by the department budget
- I responded to member inquiries regarding Life Time products, services, policies and procedures

Operations Associate

September 2023 - October 2024

Kohl's

- I leveraged omni channel offerings to deliver a frictionless customer experience. I accurately delivered on our operational processes, including but not limited to, BOPUS, BOSS, MLS, SFS
- I received and processed product, including unloading truck shipments and executed stockroom operations and omni channel fulfillment
- I replenished the sales floor as necessary based on sell through and seasonal changes
- I engaged customers by greeting them and offering assistance with products and services, operate a cash register, scan items, bag merchandise and properly handle different methods of payment
- I accurately and efficiently executed point of sale and customer service standards based on company guidelines providing courteous, friendly, fast and efficient service
- I supported inventory management from receipt to sale, including freight processing, back stocking, replenishment, inventory counts and price changes

Learning Specialist

November 2020 - Present

edX / 2U

- I created an engaging, positive, and inclusive learning environment for our students
- I explained complex topics to individuals with both a technical and non-technical background
- I ensured I brought the learning experience to life, building community and enhancing relevance through drawing on my own industry experience
- I infused empathy, support, encouragement, and fun into the students' learning progression
- I assisted the instructor with class time management
- I observed the class during code activities and projects to assist students (via Zoom)
- I researched and answer student questions
- I graded homework and group project assignments when applicable

UX/UI Designer & Developer Intern

May 2018 - December 2020

Family Literacy Centers

I directed clientele communication with deadlines and UX/UI design sprints. I provided a modern layout so that online students can have an easier time finding information. I also updated it to fit HTML5 and CSS requirements so that the company can operate the program on multiple browsers and reach more students.

Education

BS: Web Design and Development

Utah Valley University

January 2017 - December 2021

AS: General Studies

Salt Lake Community College

August 2011 - June 2016

Certificate: UX/UI Design

DevMountain

August 2016 - December 2016

H.S. Diploma

Brighton High School

January 2017 - December 2021

Tools

Figma | FigJam | Sketch | Adobe XD | Adobe CC | Balsamiq | InVision

Marvel | Miro | G-Suite | Slack | Microsoft Suite | Zoom | MS Teams

VS Code | Codepen

Hard Skills

User Research, Design Thinking Process, Interviews, Personas, Affinity Diagrams, Empathy Maps, User Journey Maps, Sketches, Wireframing, Unit Testing, Style Guides, Visual Design, A/B Testing, Prototyping, Customer Service, Information Architecture, HTML/CSS, Bootstrap, Material UI5, JavaScript, React.js, MongoDB, Express.JS, Node.js, GraphQL, SQL, Google Analytics

References Available Upon Request