Aubrey M. Johnson

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EDUCATION

William Smith College, Geneva NY

September 2015 - May 2019

Bachelor of the Arts in Media and Society and Spanish **The Hun School of Princeton**, Princeton NJ

June 2015

STUDY ABROAD

Hobart and William Smith Colleges Study Abroad Program in Hanoi, Vietnam Enforex Language Program in Barcelona, Spain

September - December 2018

Summer 2017

- Studied Spanish and Business at a local institution.

EXPERIENCE: <- Product Consultant, S&P Global Market Intelligence, Boulder, CO March 2022 - Present

Senior Client Services Analyst, S&P Global Market Intelligence, Boulder, CO

January 2022 - Present

- Provided client service for Equity and Wealth Management book-building applications by assisting clients with support requests, product demos/user training sessions, and production issues.
- Generated investor profiles on a request basis for sell-side banks.
- Managed and oversaw product implementations for new clients, which included leading training sessions for new users and actively maintaining communication with internal developers and clients.

Client Success Analyst, IHS Markit Ltd (now S&P Global), Boulder, CO March 2020 - January 2022

- Provided client service for Equity and Wealth Management book-building applications by assisting clients with support requests, product demos/user training sessions, and production issues.
- Generated investor profiles on a request basis for sell-side banks.
- Created and distributed weekly deal reports that contain the latest data on deal activity within the U.S. Equity New Issuance Market.

Employee, Fresh - Nantucket, Nantucket, May

May - October 2019

- Upheld responsibilities at the register, such as checking out customers, assisting customers with purchases, taking orders over the phone, and maintaining a positive attitude.
- Checked in food and beverage deliveries.
- Participated in food preparation.

Intern Editor, The Gioi Publishers House, Hanoi, Vietnam

October - December 2018

- Edited and modified a 227 page encyclopedia about the dynasties in Vietnam's history and government documents.
- Interacted with other writers and Vietnamese editors.
- Assisted co-workers with translations and materials.

Account Executive, Allure Marketing Group, New York, NY

June 2018 - July 2018

- Actively pursued customer acquisitions.
- Participated in door-to-door sales in Brooklyn and Riverside.
- Gave daily presentations on key marketing concepts.

Employee, Carter & Cavero Olive Oil Import & Export Company, Princeton, NJ

Summer 2016

- Worked in the retail department of the company.
- Sold various products within the store, such as olive oil, balsamic vinegar, pasta, honey, and pottery.
- Interacted with customers on a daily basis.

Assistant, Hunterdon Radiology Associates, Flemington, NJ

June 2015-August 2016

- Recorded data into computer programs, such as Green Intergy, Microsoft Word, and Microsoft Excel.
- Scheduled appointments with patients.
- Consolidated paperwork, invoices, and archives.

LEADERSHIP

Member and Social Events Chairman, Theta Phi Alpha - Delta Kappa Chapter, Geneva, NY
Hospitality Chairman, Theta Phi Alpha - Delta Kappa Chapter, Geneva, NY
Spring 2019

VOLUNTEER

Volunteer, Special Olympics, Mercer County, NJJune 2014Volunteer, Colleges Against Cancer, Geneva, NYFall 2017Volunteer, Guiding Eyes for the Blind, Geneva, NYFall 2017

SKILLS

Languages: Conversational in Vietnamese, Intermediate in Spanish Computer Programs: Microsoft Office Programs, Photoshop, Adobe Bridge, After Effects, Google Docs, Keynote

Programming Languages:

- JavaScript

Web Development:

- MERN (MongoDB, Express, React, Node.js)
- HTML
- CSS
- JQuery
- Bootstrap
- Web APIs
- Third Party APIs
- Server Side APIs
- GraphQL

Tools

- GitBash
- GitHub
- Heroku
- Insomnia
- Compass

Database

- SQL
- NoSQL
- ORM
- Mongoose
- Sequelize

Software Design

- OOP
- MVC