

# **Aubrey M. Johnson**

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## **EDUCATION**

**William Smith College**, Geneva NY

September 2015 - May 2019

Bachelor of the Arts in Media and Society and Spanish

**The Hun School of Princeton**, Princeton NJ

June 2015

## **STUDY ABROAD**

Hobart and William Smith Colleges Study Abroad Program in Hanoi, Vietnam

September - December 2018

Enforex Language Program in Barcelona, Spain

Summer 2017

- Studied Spanish and Business at a local institution.

## **EXPERIENCE:**

*Senior Client Services Analyst*, **S&P Global Market Intelligence**, Boulder, CO

January 2022 - Present

- Provided client service for Equity and Wealth Management book-building applications by assisting clients with support requests, product demos/user training sessions, and production issues.
- Generated investor profiles on a request basis for sell-side banks.
- Managed and oversaw product implementations for new clients, which included leading training sessions for new users and actively maintaining communication with internal developers and clients.

*Client Success Analyst*, **IHS Markit Ltd (now S&P Global)**, Boulder, CO

March 2020 - January 2022

- Provided client service for Equity and Wealth Management book-building applications by assisting clients with support requests, product demos/user training sessions, and production issues.
- Generated investor profiles on a request basis for sell-side banks.
- Created and distributed weekly deal reports that contain the latest data on deal activity within the U.S. Equity New Issuance Market.

*Employee*, **Fresh - Nantucket**, Nantucket, May

May - October 2019

- Upheld responsibilities at the register, such as checking out customers, assisting customers with purchases, taking orders over the phone, and maintaining a positive attitude.
- Checked in food and beverage deliveries.
- Participated in food preparation.

*Intern Editor*, **The Gioi Publishers House**, Hanoi, Vietnam

October - December 2018

- Edited and modified a 227 page encyclopedia about the dynasties in Vietnam's history and government documents.
- Interacted with other writers and Vietnamese editors.
- Assisted co-workers with translations and materials.

*Account Executive*, **Allure Marketing Group**, New York, NY

June 2018 - July 2018

- Actively pursued customer acquisitions.
- Participated in door-to-door sales in Brooklyn and Riverside.
- Gave daily presentations on key marketing concepts.

*Employee*, **Carter & Caverio Olive Oil Import & Export Company**, Princeton, NJ

Summer 2016

- Worked in the retail department of the company.
- Sold various products within the store, such as olive oil, balsamic vinegar, pasta, honey, and pottery.
- Interacted with customers on a daily basis.

*Assistant, **Hunterdon Radiology Associates**, Flemington, NJ*

June 2015-August 2016

- Recorded data into computer programs, such as Green Intergy, Microsoft Word, and Microsoft Excel.
- Scheduled appointments with patients.
- Consolidated paperwork, invoices, and archives.

## **LEADERSHIP**

*Member and Social Events Chairman, **Theta Phi Alpha - Delta Kappa Chapter**, Geneva, NY*

Fall 2017

*Hospitality Chairman, **Theta Phi Alpha - Delta Kappa Chapter**, Geneva, NY*

Spring 2019

## **VOLUNTEER**

*Volunteer, **Special Olympics**, Mercer County, NJ*

June 2014

*Volunteer, **Colleges Against Cancer**, Geneva, NY*

Fall 2017

*Volunteer, **Guiding Eyes for the Blind**, Geneva, NY*

Fall 2017

## **SKILLS**

Languages: Conversational in Vietnamese, Intermediate in Spanish

Computer Programs: Microsoft Office Programs, Photoshop, Adobe Bridge, After Effects, Google Docs, Keynote

### Programming Languages:

- JavaScript

### Web Development:

- MERN (MongoDB, Express, React, Node.js)
- HTML
- CSS
- JQuery
- Bootstrap
- Web APIs
- Third Party APIs
- Server Side APIs
- GraphQL

### Tools

- GitBash
- GitHub
- Heroku
- Insomnia
- Compass

### Database

- SQL
- NoSQL
- ORM
- Mongoose
- Sequelize

### Software Design

- OOP
- MVC