User 1: (Middle School Teacher, used an iPad)

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| Instruction | Observations | Thoughts from user/ Include specific quotes | Updates to consider |
| 1. Add a New Career to the ‘Education’ Career Cluster. | Found the Cluster Detail Edit modal quickly and successfully added a career. Took 1 minute and 45 seconds. She thought she was done.  I asked her to fill in all of the fields and continue on to the career detail page:  When she got to the image field she tried to copy and paste an image into the field… and ended up pasting a url in. She seemed confused that the image didn’t show up and messed with this from about 3 minutes 30 seconds to 5 minutes before moving on.  The Career Detail modal did not work on the iPad. Only the ‘Actions’ field was visible in the Career Detail modal. I let her spend about 3 minutes on this. She ended up expanding the modal window (I think by tapping display x number of records) to the edges of the browser window and couldn’t figure out how to get off the screen. She closed the browser window and came back to the site. | “Consistency is really good so that’s nice…” [opening Cluster Detail edit modal]  “Cluster… I don’t know… whatever…” [put a different cluster number in initially but eventually matched it up with the sample data]  “OK I’m done” [not done]  Adding remaining Career Fields and Career Detail fields:  “file… upload with USB? Cut and paste?” [trying to complete the image field, pasted in a url eventually]  “clicked the checkmark… looks like didn’t get it…well I’ve got something in there” [saving url in image for career modal]  trying to complete the Career Detail modal which did not display properly on iPad:  “having a hard time…”, “Yeah… uh… I don’t know… maybe it’s the iPad?”, “ Oh dear…” [tapping intensifies], “Yeah… I don’t know…” [closed browser and reopened the site] | The image field was confusing which isn’t surprising. She suggested a window that would let her upload a file from a USB or paste an image or URL into it.  The Edit Career Detail modal simply did not display properly on the iPad. |
| 2. It is the start of the school year and you have a new class to add to the system. Add the first student. | Immediately found manage users. Clicked the pencil to edit an existing record thinking that is how you add and then clicked the plus sign to try to save. This added a new user and she was able to add a new user.  Despite some confusion she was able to add a user in 2 minutes and 15 seconds. | “Huh, it disappeared…” [clicking plus while editing an existing user]  “easy to use”, “obvious”  She said it was easier than other software she had to use as a teacher when scanning and uploading grades… ‘data folio’. | It might be good if we could make the [+] sign more obvious. She really liked ‘Managed Users’. Overall she seemed to like this functionality and thought that it was easy to use. |
| General Feedback:”I think it looks really nice. I use a lot of visuals with my students… this feels more like high school though.” “Like facebook… more vibrant, playful, fun… something interactive like the kids can upvote things or post gifs or something to hold their attention… this is very streamlined, professional… kids like cartoons and stuff… 10, 11, 12 year olds.”  “Immersive screen reader… like kurzweil… so kids can change fonts, backgrounds… a lot of the tests the kids take on computers have accessibility features built in.”  “Do like the images and tiles… manage users so obvious… most programs just have a bunch of icons. The simpler the better.”  I asked about the styling on the site and the space for content. She said that there didn’t need to be much because a lot of the kids wouldn’t or couldn’t read it anyway. She also mentioned that the images that we used look professional and might be boring for kids. She thought it might be neat to use different image styles to make it more ‘vibrant’. “Maybe different images styles… like some of them could be cartoons or comics… maybe a movie on one of them [.gif]]”. | | | |

User 2

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| Instruction | Observations | Thoughts from user/ Include specific quotes | Updates to consider |
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| 2. |  |  |  |

User 3

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| Instruction | Observations | Thoughts from user/ Include specific quotes | Updates to consider |
| 1. |  |  |  |
| 2. |  |  |  |

From the usability test, what suggestions are you implementing?