

Operation Guide for Identity Verification

As per Huawei's business compliance requirements, users must perform Identity verification for Huawei certification exams as of July 1, 2021. Users shall register their valid ID information (local valid ID card, passport, driver's license, etc.) on the Huawei Talent Online platform for the purposes listed below. Note that users are only required to complete Identity verification once as it will be valid for all related services.

(1) Applying for an exam voucher

When a user applies for an exam voucher, they must first complete Identity verification.

(2) Scheduling an exam

All candidates must complete Identity verification before scheduling an exam.

(3) Taking an exam

All candidates must provide their valid ID documents at the onsite exam, and the ID information on the documents must be consistent with the ID information registered on the platforms.

Rules for handling exceptions:

Ø When a candidate's information on the ID document differs from the registration in the system, they shall not take the exam and their voucher shall be invalidated with no refund.

Ø When a candidate takes an onsite exam and has not yet completed Identity verification, they must register their personal ID information on-site and provide valid ID documents for verification before taking the exam.

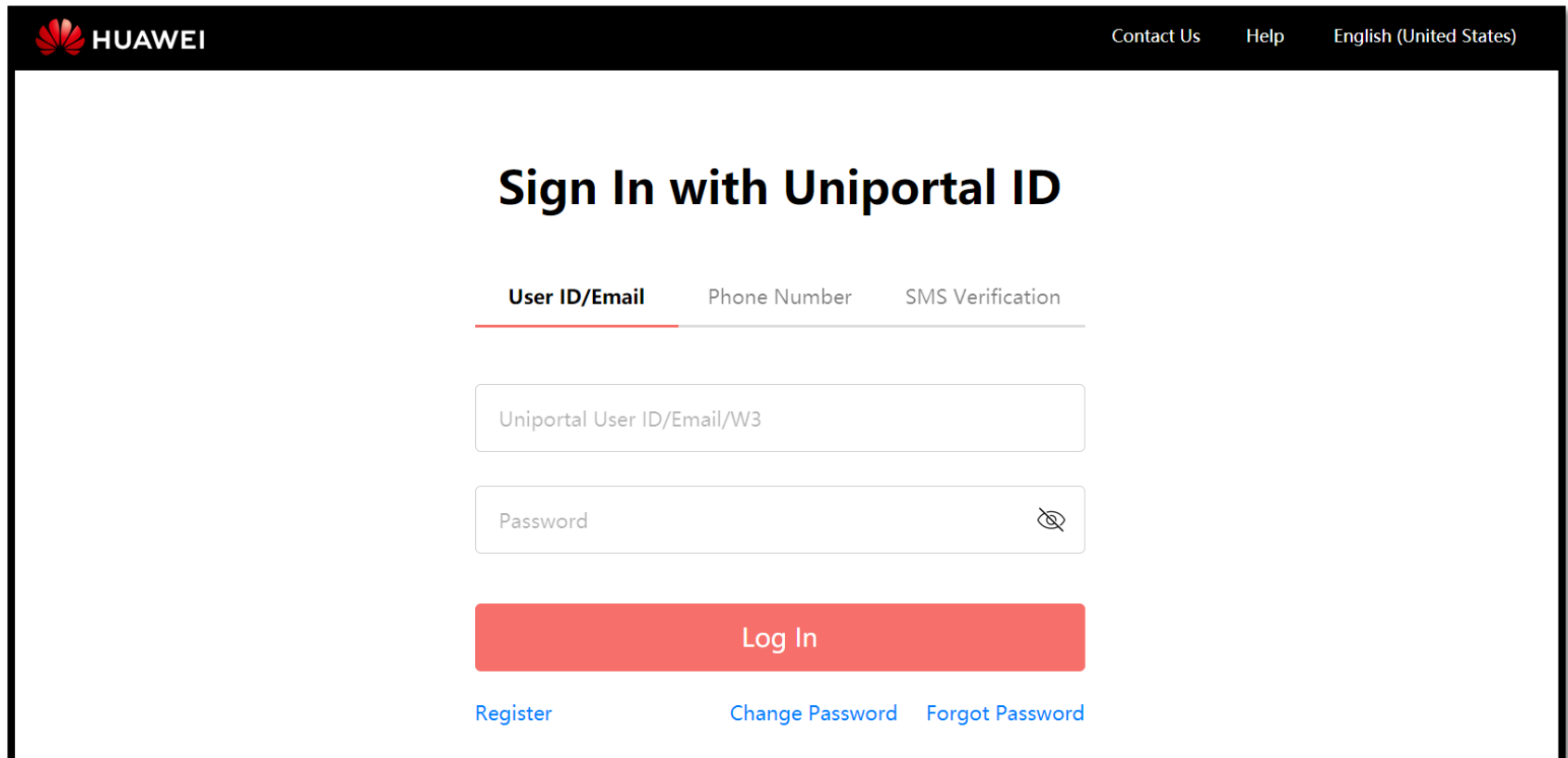
(4) Obtaining a Huawei certificate

All candidates must complete Identity verification before obtaining Huawei certificates.

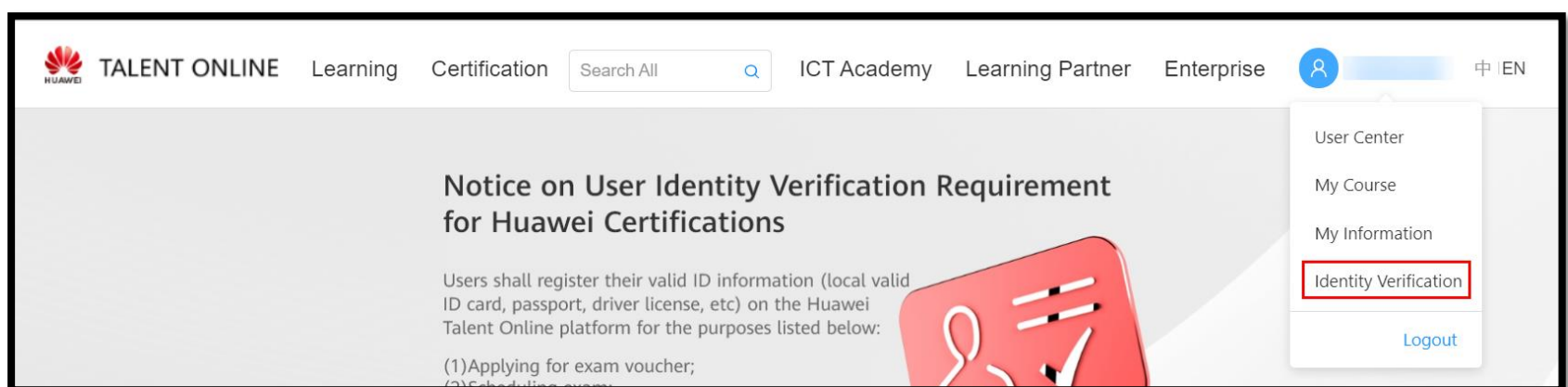
(5) Associating an account with a relevant company

Partner employees must complete Identity verification before associating their certificates with a partner company.

1. Login to [Talent Online] –[User Center], URL: <https://e.huawei.com/en/talent/#/cert?navType=authNavKey>

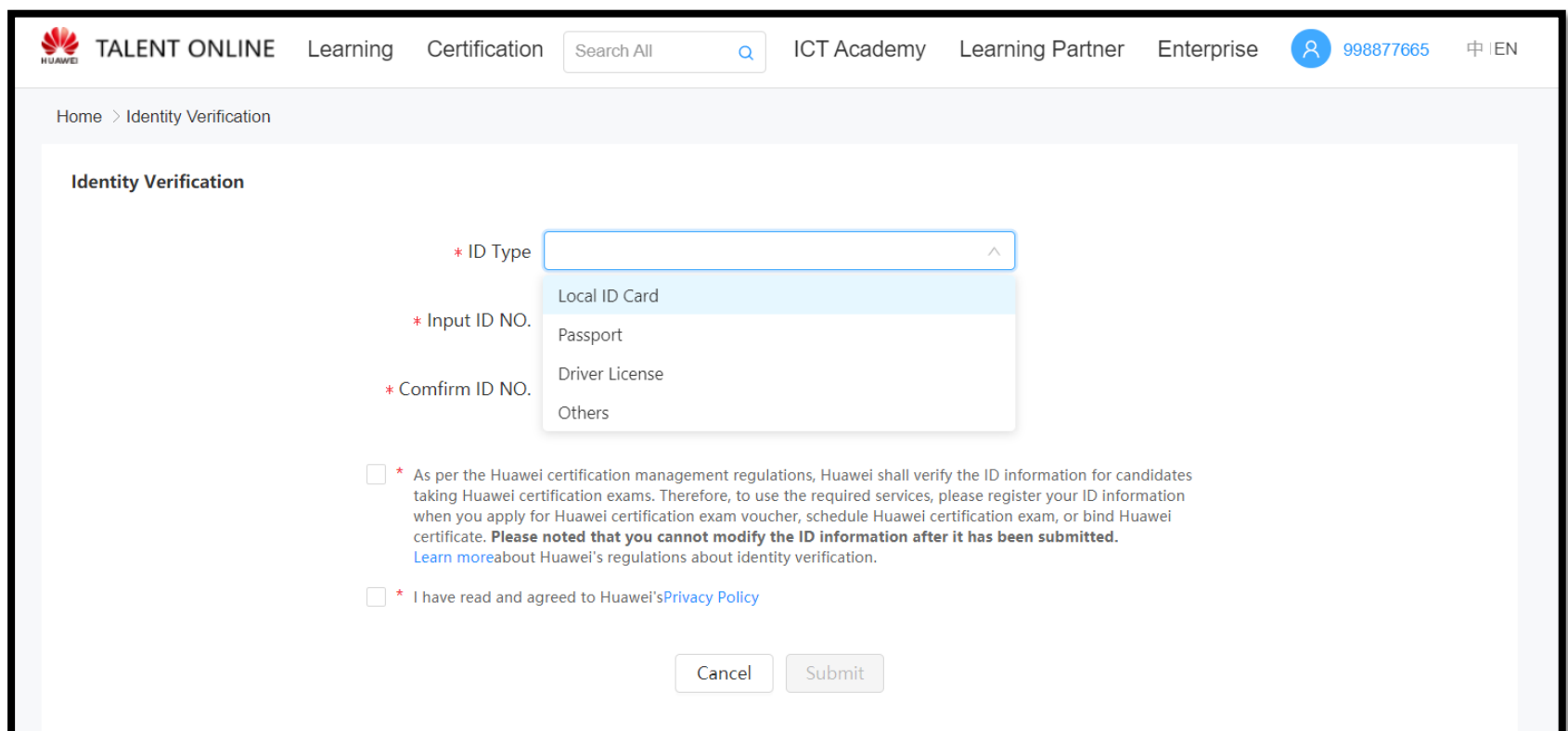


2. Click [Identity Verification]



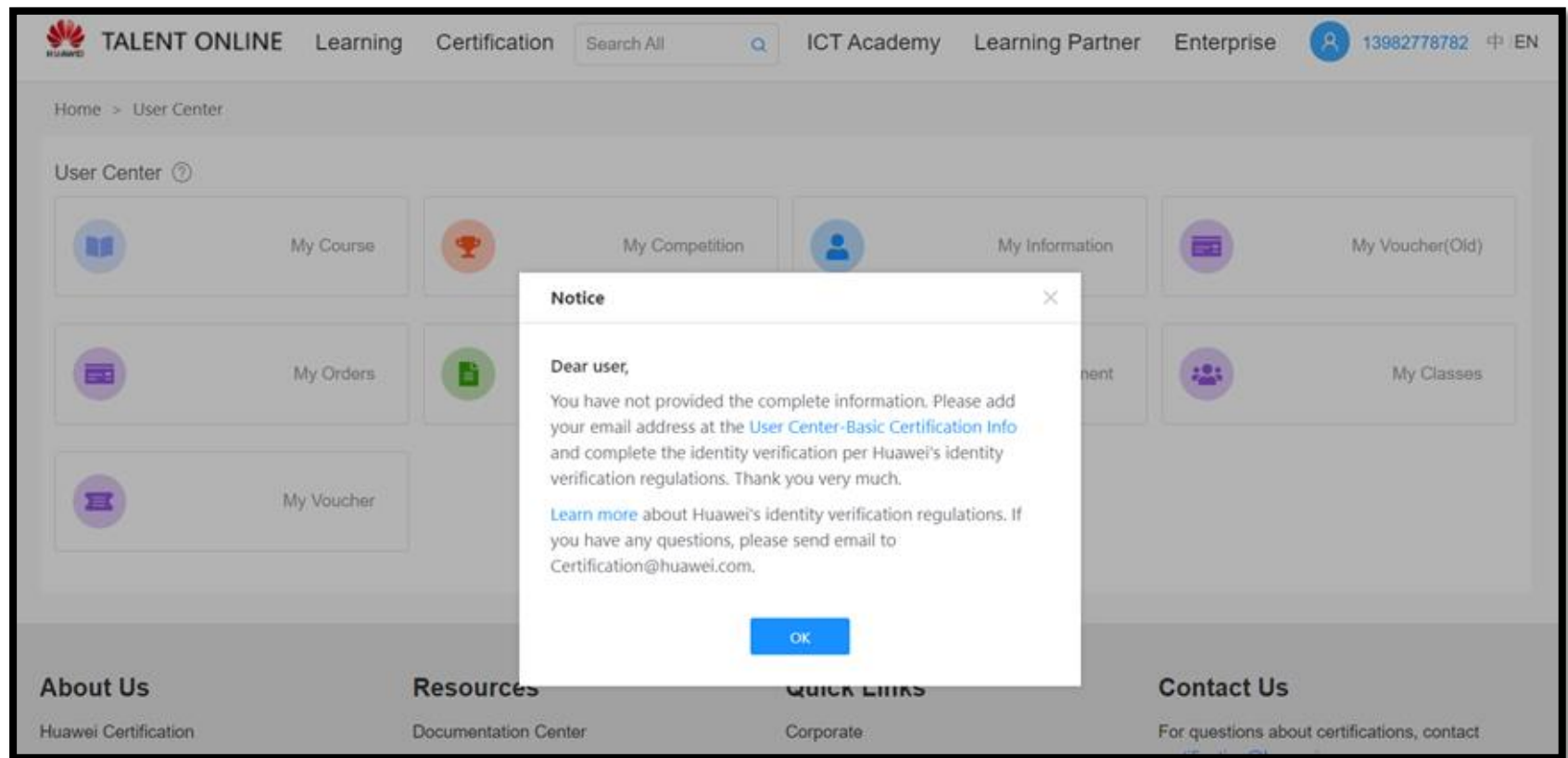
3. Scenario 1

If the user has added real information (First Name, Last Name, and Email), the user go directly to the Identity Verification page.



Scenario 2

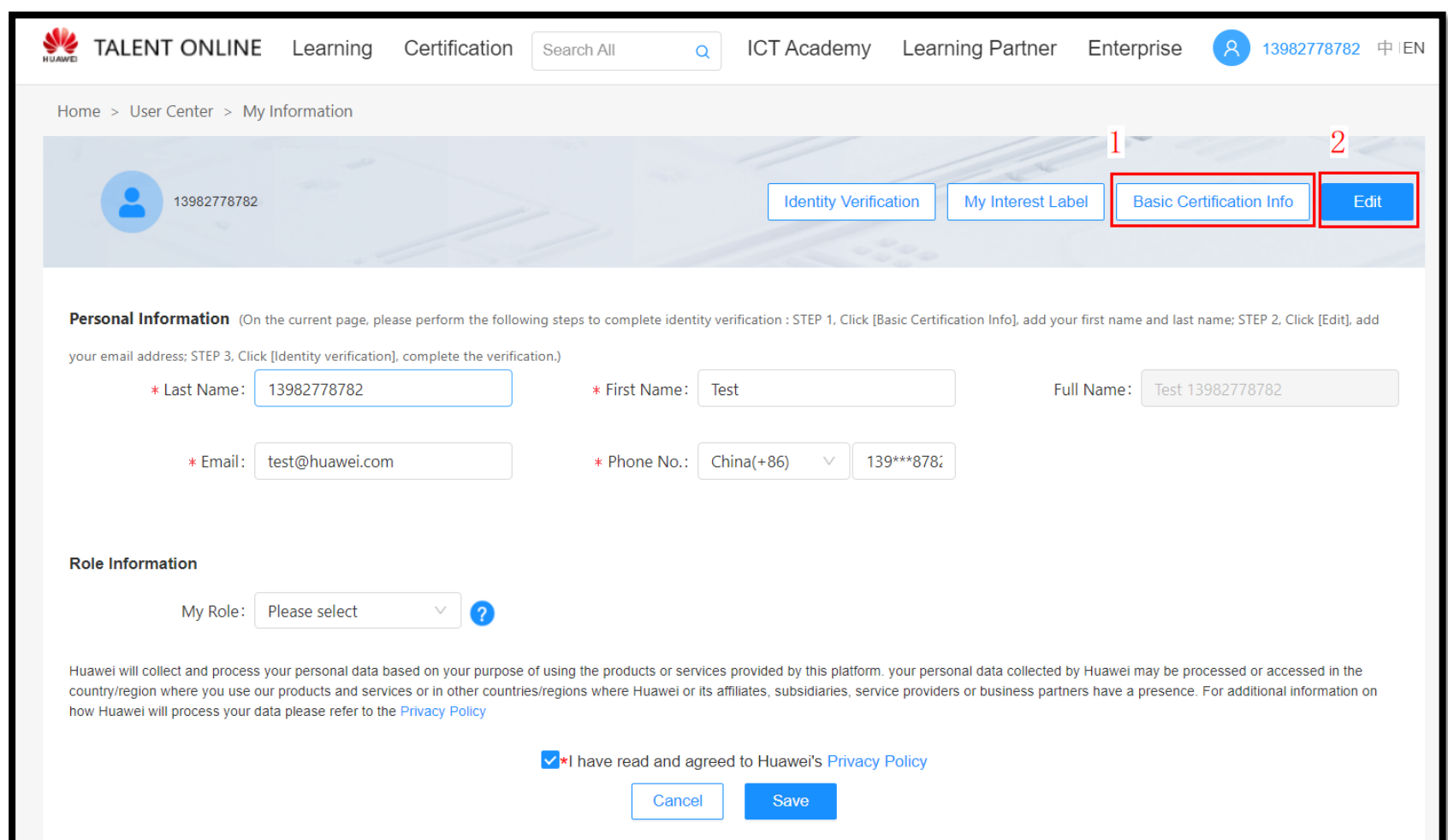
If the user has **NOT** added identity information (i.e. First Name, Last Name, and Email), a message will be displayed, directing the user to the [User Center] to complete the personal information.



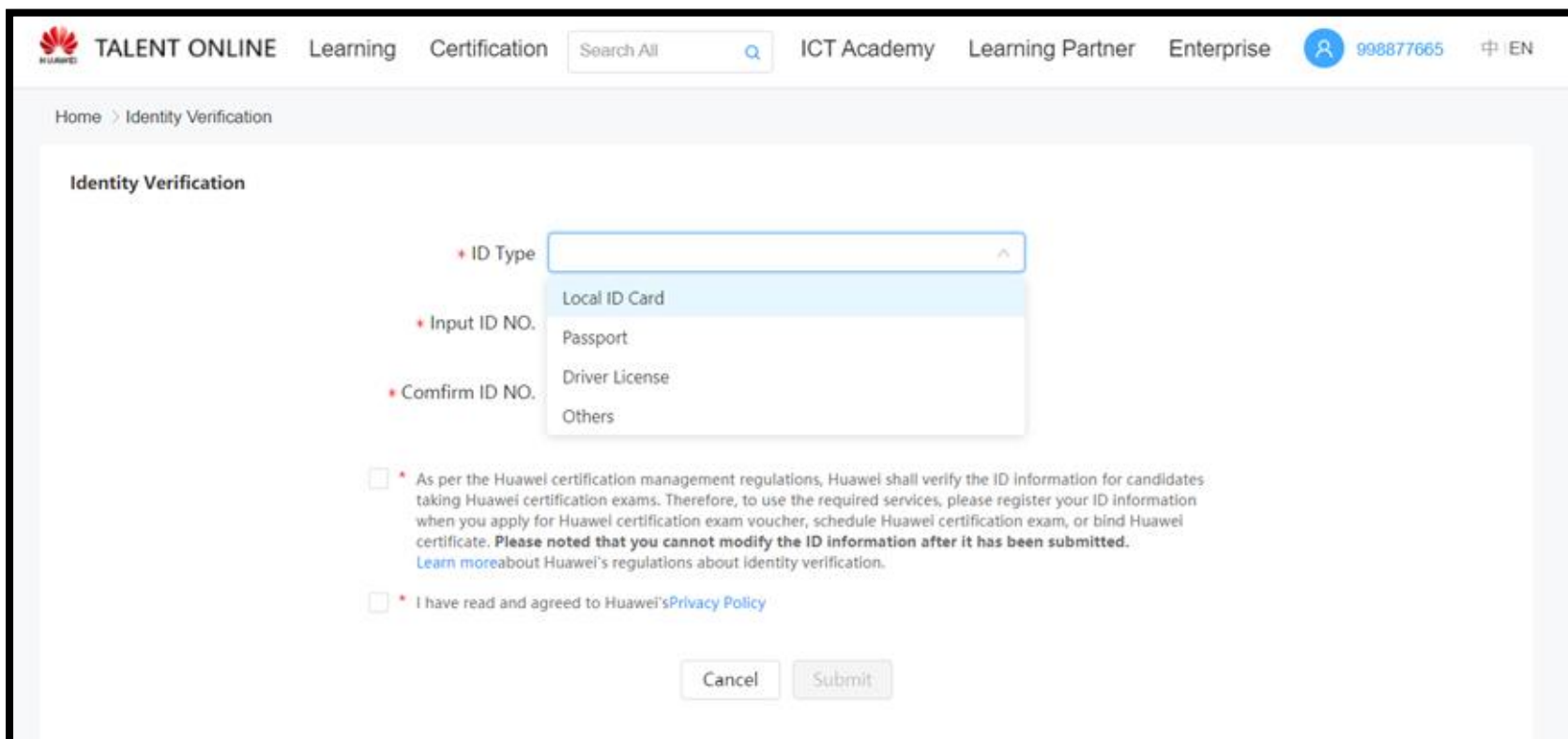
On the current page, please perform the following steps to complete identity verification :

STEP 1, Click [Basic Certification Info], add your first name and last name;

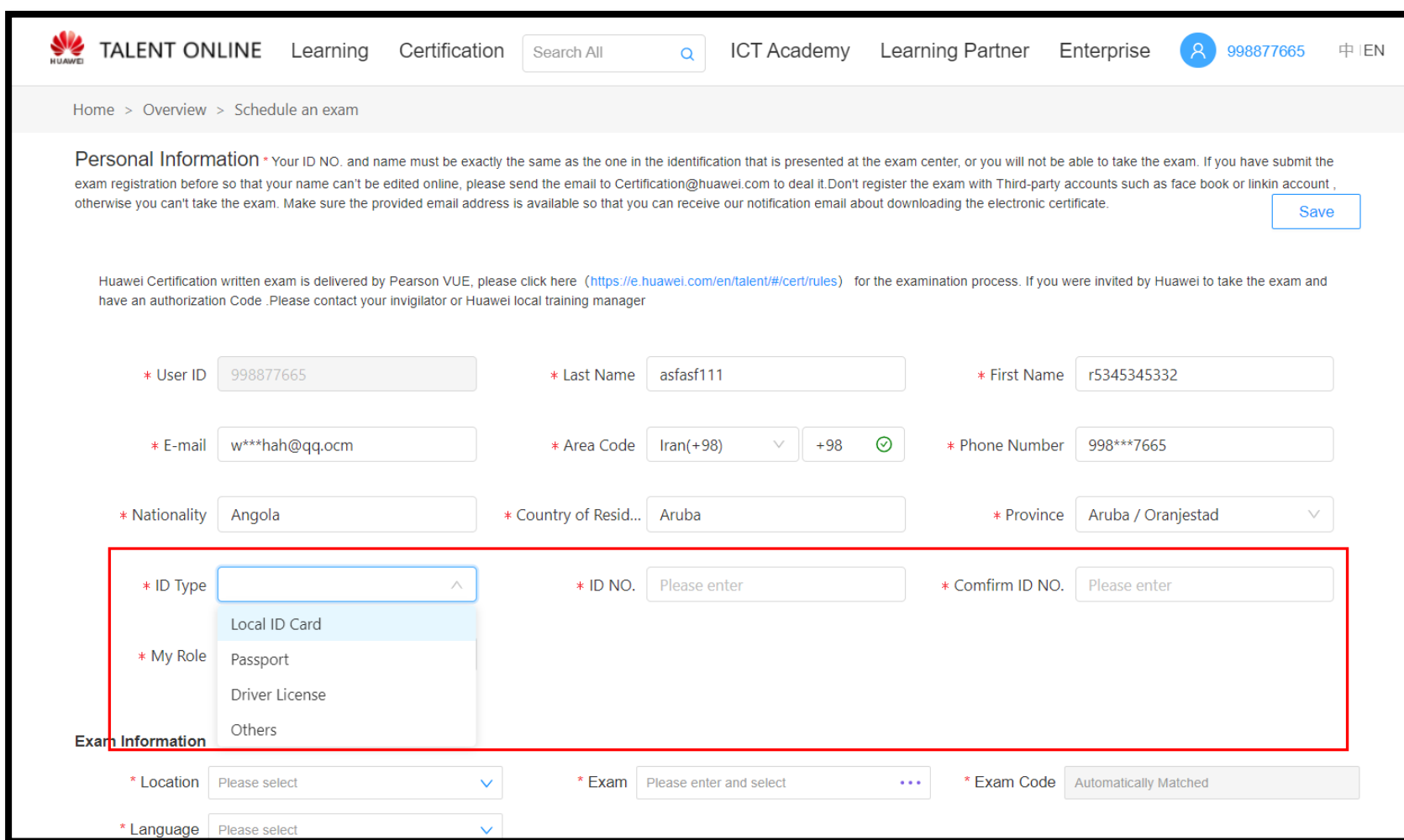
STEP 2, Click [Edit], add your email address;



4. Once you provide the basic info, click [Identity Verification], complete the verification.



5. You can also complete the Identity Verification on the exam scheduling page, and then schedule an exam (If you have already complete the Identity verification, please skip this step and continue to scheduling the exam).



FAQ

- Q: What are the implications if I do not complete the Identity verification?**
- A: Without Identity verification, you will not be able to apply for an exam voucher, schedule and take an exam, associate your certificate with a partner company, and so on.
- Q: How can I perform Identity Verification on the Huawei Talent Online official website?**
- A: Please visit <https://e.huawei.com/cn/talent/#/realinfosystem> for identity verification.
- Q: What should I do if my Identity Verification fail because the ID Type show “Mainland Chinese ID Card” ?**

A: Please visit <https://uniportal.huawei.com/uniportal/hwidweb/index.html#/account> to update your phone number, then complete the identity verification.

✚ Q: Why did my Identity Verification fail?

A: Identity Verification will fail if you have bound multiple email addresses to your account. To ensure successful identity verification, you should bind only one email address to your account. To fix the issue, please send the correct email address along with either the soft copy of the paper exam result or the screenshot of the scheduled exam to Certification@huawei.com. We will update the email address bound to your account.

✚ Q: What should I do if my email address has been bound to another Huawei account?

A: You can change your email address in the User Center on the Huawei Talent Online platform. If you still want to use your current email address, please send your email address along with either the soft copy of the paper exam result or the screenshot of the scheduled exam to Certification@huawei.com. We will update the email address bound to your account.

✚ Q: How can I check that the submitted Identity Verification information is correct?

A: When you register your identity information, you must enter the information twice and cannot copy it. Once you submit the information, the system will display it again in a pop-up window for confirmation. These steps help ensure accurate information. If you are not sure whether you have entered the correct identity information, please check the encrypted identity information in the pop-up window.

✚ Q: What should I do if I encounter difficulties during Identity verification?

A: If you have any questions during Identity verification, please send an email to Certification@huawei.com.

✚ Q: Sometimes Huawei employees need to upload student account list to apply for exam vouchers. If the upload fails and the list contains student accounts which have not completed identity verification, how can I check?

A: Firstly the system will display the message like:

Dear user,
The identity verification have not been completed for the original accounts applied for. Please Import Record and inform the account holders to complete the identity verification per Huawei's identity verification regulations. verification before proceeding to the next step. Thank you very much!

Then, you can click **【Import Record】** and download the Excel file, the error message will be shown in the file.



TALENT ONLINE

Learning

Certification

Search All

ICT Academy

Learning Partner

Enterprise

中 EN

Basic Information

* Application Name

Please enter

Application Code

Automatic generation of ticket No

* Scenario

Huawei St

For Other

Do you want to bin...

Yes

No

Once approved, the voucher will be sent to your account and cannot be transferred to any other account.

Voucher

Add

Download import template

Import

Delete

Import Record

NO.	Voucher Type	Voucher Name	Exam	Exam Code	Exam Type	Exam Method	Settlement Price (USD)	Country/Region	Quantity	User ID
-----	--------------	--------------	------	-----------	-----------	-------------	------------------------	----------------	----------	---------

Import Record

Refresh

NO.	Task Type	Import Status	import Time
1	VoucherImportExcel	Failed	2021-07-06 15:53:40
2	VoucherImportExcel	Failed	2021-07-06 11:39:19
3	VoucherImportExcel	Failed	2021-07-05 10:09:36
4	VoucherImportExcel	Failed	2021-07-05 10:07:43
5	VoucherImportExcel	Failed	2021-07-05 10:06:44

Total7

5

Page Size

<

1

2

>

1

GO

	字体	对齐方式	数字
B8			
	A	B	
1	Unreal-name account	Error Message	
2	12345678	Identity verification has not been completed.	
3			
4			