

# Audrey Nguyen

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## Skills

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- **Programming Languages:** Python, R, PostgreSQL (at least 2-year experience)
- **Data Analytics and Visualization:** Tableau, Power BI, Excel, MS Excel, SQL Server
- **Soft Skills:** Attention to Detail, Problem-Solving Skills, Communication Skills, and AI fluent

## Awards

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**Vice-Chancellor's International Scholarship**, University of Sydney

- Awarded based on academic excellence
- 1st Vietnamese recipient of the scholarship

**Top 5 Finalist, Engage in Asia Competition**, University of Sydney

- Submitted project: [DragonWagon](#)

## Experience

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**Data Analyst**, Ptc. Consulting – Sydney

Jun 2023 – Dec 2025

- Accurate data collection on parking occupancy and turnover by conducting surveys across Sydney suburbs
- Data analysis by working with collected parking metrics, creating actionable insights for urban planning initiatives
  - **Achievement:** Contributed to nine projects by delivering high-impact data records to city stakeholders

**Financial Analyst**, Crawford and Company – Sydney

Jan 2023 – Jul 2023

- Involved in 134 financial loss claim assessments, including business interruption and stock loss policies
- Communicated with insured parties, insurers, and third-party representatives to gather case-specific data
- Validated claim information through detailed review of financial documentation and supporting evidence
- Presented data-driven financial analyses to support accurate claim assessment and settlement determination
- Generated reports detailing assessment processes, financial adjustments, and data-based recommendations for final settlement amounts
  - **Achievement:** Generated \$56,780 in the company revenue by managing high-volume claims efficiently

**Operations Manager**, UAVS-NSW – Sydney

Mar 2020 – Dec 2021

- Collaborated with departments to analyze and restructure organizational workflows and procedures
- Collaborated with stakeholders to allocate personnel and resolve cross-team conflicts
- Identified training needs through performance data analysis
  - **Achievement:** Doubled application volume and employee turnover reduced by 83% (vs. previous year)

- Presented research-driven analysis of sustainability challenges facing Vietnamese businesses, applying ESG (UN SDG) frameworks to assess environmental and social risks
- Mentored finalist team on developing blockchain solution for textile supply chain sustainability, evaluating ESG (UN SDG) materiality, impact measurement, and stakeholder transparency requirements
  - Achievement:** Strengthened leadership, communication, and coaching capabilities

## Projects

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### Powering Tomorrow: Tracking Global Progress on SDG 7 (2000–2020)

2025

- An interactive Power BI dashboard visualising global progress toward UN SDG 7 (Affordable and Clean Energy) from 2000–2022, highlighting trends in electricity access, clean cooking, and renewable energy adoption.
- Tools Used: PowerBI, Microsoft Fabric
- Link to [PowerBI Dashboard](#)

### Beyond Technical Skills: What It Really Takes to Succeed as a Data Analyst

2025

- An article where I reflect on 70 hours of data sourcing and 140 hours analyzing global energy poverty through Power BI. The lesson: domain expertise and stakeholder thinking matter more than perfect code.
- Data-driven decision-making, problem-solving skills, and collaboration
- Link to [Medium](#)

### DRAGONWAGON – Engage in Asia 2022, University of Sydney

2022

- Designed a mobile app to connect Vietnamese farmers with local buyers, promoting responsible supply chains.
- Targeted SDGs 1 (No Poverty) and 12 (Responsible Consumption and Production)
- Link to [Youtube Video](#)

## Education

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### Macquarie University, NSW – *Master of Business Analytics*

Feb 2024 – Dec 2025

### University of Wollongong, NSW – *Master of Business Analytics*

Jun 2023 – Dec 2023

- Ranked 1st out of 149 students in Accounting and Financial Management
- Ranked 2nd out of 100 students in Business Analytics for Economic and Market Environments

### University of Sydney, NSW – *Bachelor of Commerce*

Mar 2020 – Dec 2022

- Majors: Professional Accounting and Marketing

## References

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### David Kui, Direct Supervisor at *Ptc. Consulting*

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### Nick Holloway, Direct Supervisor at *Crawford & Company*

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