

Graphic Designer turned UX/UI Designer with a desire to learn and solve problems. Recently acquired a UX/UI certificate from the University of Texas with skills in UX Research, Design Thinking, Visual Prototyping, and User Interface Development. After 8 years experience leading creative initiatives for new product development in the retail market, I've decided to pursue my passion and analytical mindset in the digital world of UX Design.



## **PROJECTS**

## Save an Angel Website | Responsive Redesign

- Redesigned the organization's website to be more modern, user-friendly and optimized for both desktop and mobile platforms
- Administered research, interviews and A-B testing to collect feedback and understand the user's insights, problems and goals
- · Owned all mobile design composition and iterations throughout design thinking process
- Presented case study to key stakeholders in a professional environment

### FitFriends Mobile App | Fitness App for iOS Devices

- Executed project brief from the initial **UX Research** phase across the entire product lifecycle using the design thinking process to visualize and iterate effective UX design
- · Acted as Project Manager, keeping team on task by implementing Agile methodology
- Facilitated research initiatives to develop a user persona, problem statement and design prototypes that effectively solved the user's needs and pain points

#### H-E-B Microsite | e-Commerce UI Design & Front End Development

- Established an e-Commerce microsite to assist young adults with their grocery shopping routine
- Created wireframes and animated prototypes with a user-centered design approach
- Engineered a detailed **style guide** as a reference throughout entire site design

# EXPERIENCE

#### DHI Mortgage | Graphic Designer | Austin, TX | (04/19 - Present)

- Ideate and build storyboards for video production team
- · Collaborate with team to execute the design and copy writing needs for new program flyers
- Exercise strict **project management** skills to carry out abrupt same-day turnaround times

#### Freelance | Graphic Designer | Austin, TX | (01/17 - Present)

- · Secure strong client relationships ensuring open communication and positive experience
- · Design corporate identities, marketing collateral & product packaging for various industries

### Gold Eagle Co. | Sr. Graphic Designer | Chicago, IL | (08/11 - 10/18)

After 6 years of service, achieved **3 promotions** from Marketing Brand Assistant to Senior Graphic Designer

- Increased retail sales 10-20% from 2016-18 by playing a key role in product development, performing research, competitor analyses & execution of packaging design iterations
- Conducted brainstorming sessions with key stakeholders
- Translated detailed product specs into visually compelling graphics & brand copy
- Boosted productivity by 25% in the marketing department by implementing a PM software



## CONTACT



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# SKILLS

**DESIGN THINKING** 

USER RESEARCH & PERSONAS

**USER JOURNEY MAPPING** 

WIREFRAMING & PROTOTYPING

USER INTERFACE DESIGN

HTML/CSS



## EDUCATION

**UX/UI** Certificate Program University of Texas, Austin, TX

## BS, Graphic Design

Bradley University, Peoria, IL Major: Graphic Design