

Graphic Designer turned UX/UI Designer with a strong desire to learn and grow. Recently acquired a UX/UI certificate from the University of Texas with skills in UX Research, Design Thinking, Visual Prototyping, and User Interface Development. After 8 years experience leading creative initiatives for new product development in the retail market, I've decided to pursue my passion and analytical mindset in the digital world of UX/UI Design.



# **EXPERIENCE**

## UX/UI Certificate Program | University of Texas | (06/19 - 12/19)

- Executed project briefs from the initial UX Research phase through to the final product composition using the design thinking process to visualize & iterate effective UX design
- Constructed digital products using front-end development best practices
- Presented case studies to key stakeholders in a professional environment

## Save an Angel Website | Responsive Redesign

- Redesigned the organization's website to be more modernized and user-friendly on both desktop and mobile platforms
- Performed user research and A-B testing to collect feedback and understand the user's needs, desires and pain points
- Owned all mobile design composition & iterations throughout design thinking process
- Hosted stakeholder meetings to further understand business needs & core user

### FitFriends Mobile App | Fitness App for iOS Devices

- Designed a mobile app to assist young professionals in scheduling workouts with friends and maintaining a healthy lifestyle
- · Acted as Project Manager, keeping team on task by executing the Agile PM method
- Facilitated research initiatives to develop a user persona, problem statement & design prototypes that effectively solved the user's needs & pain points

#### DHI Mortgage | Graphic Designer | Austin, TX | (04/19 - Present)

- Ideate and design storyboards for video production team
- Formulate the design, layout & copywriting needs for new mortgage program flyers
- Exercise strict project management skills to carry out abrupt same-day turnaround times

#### Freelance | Graphic Designer | Austin, TX | (01/17 - Present)

- Procure strong client relationships ensuring open communication & positive experience
- Produce corporate identity and logo designs from concept to completion
- · Compose marketing literature such as brochures, flyers & catalogs for various industries

# Gold Eagle Co. | Sr. Graphic Designer | Chicago, IL | (08/11 - 10/18)

After 6 years of service, achieved **3 promotions** from Marketing Brand Assistant to Senior Graphic Designer

- Increased retail sales 10-20% from 2016-18 by playing a key role in the product development process, performing research, competitor analyses & execution of packaging design
- Conducted brainstorming sessions with key stakeholders
- Translated detailed product specs into visually compelling graphics & brand copy
- Boosted productivity by 25% in the marketing department by implementing a PM software

# CONTACT

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# SKILLS

**DESIGN THINKING** 

USER RESEARCH & PERSONAS

**USER JOURNEY MAPPING** 

WIREFRAMING & PROTOTYPING

USER INTERFACE DESIGN

HTML/CSS

# EDUCATION

**UX/UI** Certificate Program University of Texas, Austin, TX

BS, Graphic Design

Bradley University, Peoria, IL Major: Graphic Design