Incident NO	Incident Title	Incident Description	Action Date	Action Type	Action By	Notes	Effort	Incoming email subject	Incoming Email body	Email from	Sent Email Subject	Sent Email Body	Sent Email to
20531	Desk move (small)	Hello I will be moving my desk a bit close r to the window to accommodate my new roommate. I will be plugging in my laptop etc to a new power point on the other side of the desk. Can someone just check that is ok and will not cause havoc? Thanks Anne	27/05/2022 10:04	Create	Incoming Email	NULL	NULL	Desk move (small)	Hello I will be moving my desk a bit close r to the window to accommodate my new roommate. I will be plugging in my laptop etc to a new power point on the other side of the desk. Can someone just check that is ok and will not cause havoc? Thanks Anne	ASTEELE@churchofscotland.org.uk	NULL	NULL	NULL
20531	Desk move (small)	Hello I will be moving my desk a bit close r to the window to accommodate my new roommate. I will be plugging in my laptop etc to a new power point on the other side of the desk. Can someone just check that is ok and will not cause havoc? Thanks Anne	01/06/2022 10:17	Classify	David McKinlay	NULL	15	NULL	NULL	NULL	Incident Assigned {Support Ref: I20531}	Dear Anne Steele, Your Incident has been assigned to David McKinlay. Original Incident details: Hello I will be moving my desk a bit close r to the window to accommodate my new roommate. I will be plugging in my laptop etc to a new power point on the other side of the desk. Can someone just check that is ok and will not cause havoc? Thanks Anne Regards, David McKinlay	ASTEELE@churchofscotland.org.uk
20531	Desk move (small)	Hello I will be moving my desk a bit close r to the window to accommodate my new roommate. I will be plugging in my laptop etc to a new power point on the other side of the desk. Can someone just check that is ok and will not cause havoc? Thanks Anne	01/06/2022 10:18	Resolve Record	David McKinlay	Advised Anne this would require stepping over cables.	15	NULL	NULL	NULL	NULL	NULL	NULL
20531	Desk move (small)	Hello I will be moving my desk a bit close r to the window to accommodate my new roommate. I will be plugging in my laptop etc to a new power point on the other side of the desk. Can someone just check that is ok and will not cause havoc? Thanks Anne	13/06/2022 15:26	Close Record	David McKinlay	Advised Anne this would require stepping over cables.	0	NULL	NULL	NULL	NULL	NULL	NULL