









ITIL 4 Foundation

Total score: 29.00 out of 40.00.

Percentage Score: 73%.

Congratulations!! You passed the exam.

Candidate Name	Augustine Kudiyrrippil
Candidate Number	9980071420117644
Assessment Test Code	100433678090_en
Examination Date	Jan 02 2023 08:57:55
Test Report Date	Jan 02 2023 09:25:56
Total score	29.00
Maximum score	40.00
Percentage Score	73%
Assessment Result Label	Passed

Topic Description	Number of awarded marks	Number of possible marks	Success Rate
ITIL4F_1 - Understand the key concepts of service management	4.00	5.00	 80.00%
ITIL4F_2 - Understand how the ITIL guiding principles can help an organization adopt and adapt service management	3.00	6.00	 50.00%
ITIL4F_3 - Understand the four dimensions of service management	1.00	2.00	 50.00%
ITIL4F_4 - Understand the purpose and components of the ITIL service value system	1.00	1.00	 100.00%
ITIL4F_5 - Understand the activities of the service value chain, and how they interconnect	1.00	2.00	 50.00%
ITIL4F_6 - Know the purpose and key terms of 15 ITIL practices	7.00	7.00	 100.00%
ITIL4F_7 - Understand 7 ITIL practices	12.00	17.00	 70.59%
Total score	29.00	40.00	 73%

Please note that the results are provisional and subject to the final verification of PeopleCert