📱 513-479-5085

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📍 Cincinnati, OH 45207

SUMMARY

Recent Information Technology graduate with knowledge of object-oriented programming, software design, development, and testing. Supportive and energetic team player with the ability to apply accurate, effective, and timely support to help the team succeed.

SKILLS

- HTML
- Cascading Style Sheets (CSS)
- JavaScript
- Java
- Visual Studio
- Interpersonal Skills
- Project Management
- Familiar Technologies: SQL, React
- WordPress Development
- Google Analytics
- Microsoft Office Suite
- GitHub

T. KHALIL AUGUSTE

EXPERIENCE

May 2020 – August 2021
Web & CRM Intern, University of Cincinnati Online | Cincinnati, OH

- Utilize JavaScript, HTML, Sass, CSS and PHP to develop and maintain new pages for the website.
- Created automation processes with Marketing Cloud to help marketing team quickly deliver emails to new leads through Salesforce
- Improve site speed and responsiveness by monitoring analytical data and implementing SEO changes.

Summer 2018 & Summer 2019
Assistant Teacher, University of Cincinnati | Cincinnati, OH

- Summer IT camp designed to give students exposure to IT concepts including cybersecurity, software development and game development.
- Mentored students and helped with troubleshooting daily assignments and projects.
- Led lesson on Unity where students created interactive video games using C#

August 2015 - August 2020
Barista, Starbucks Coffee | Cincinnati, OH

- Barista Trainer - Train and educate coworkers and customers about new products
- Coffee Master - Advise customers on whole bean and bulk tea purchases, detailing origin, flavor and pairing recommendations
- Maintain quality service during high traffic and stress

EDUCATION AND TRAINING

April 2021
Bachelor of Science | Information Technology - Software Development
University Of Cincinnati, Cincinnati, OH

Dean's List Honoree 2017 – 2021

PROJECTS

Help Desk Helper | View
Since the start of the pandemic, support tickets coming in from channels like WhatsApp, Facebook Messenger and SMS rose nearly 50 percent. Help Desk Helper is a level one support chatbot that can integrate within popular messaging platforms to help with the influx of support tickets due to the pandemic.

Coach Plan | View
A web application that allows coaches to plan out weekly workouts for their athletes. This application was built using Java, Spring Boot, and web technologies.

View Projects