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eLife Home PortalUser Manual

1 Introduction

1.1 Scope and Purpose

This manual explains how to use eLife Home Portal to manage your broadband services from anywhere in the world.

1.2 eLife Home Portal overview

eLife Home Portal is a self service portal and initially the following value-added services will be available:

- Parental Control: restricting access to resources with gaming, social networks, communication, media streaming, peer-to-peer networks, and adult content. Parental control includes Scheduling-for a specified home device, subscriber can select week days and hours when the Internet is block
- Antivirus: subscriber can turn on antivirus scan for all traffic from his WiFi
- Cloud Powered firewall: Firewall-subscriber can block incoming traffic from the Internet to the certain IP addresses on his WiFi

The Self Service Portal is represented as a web-page, functionally divided into several tabs/pages with different content and controls.

1.3 Eligibility

Any eLife customer with D-link 850/850 or Technicolor Extreme router.

2 Navigation

2.1 eLife Home Portal login

Customer opens eLife Home Portal by simply clicking directly on https://onlineservices.etisalat.ae.





Fig. 1: eLife Home Portal login

2.1.1 Customers already registered on Etisalat online services

Already registered customer can login to eLife Home Portal using their existing account credentials.

2.1.2 Customers not registered on Etisalat online services

Customers that don't have online account need to go through the complete registration process when first seting up the service. The registered user ID and password that they chose during this process will be used for logging onto eLife Home Portal.

After logging in, customer lands on the Dashboard tab.

2.2 Dashboard

The Dashboard contains a summary of user home network current state:

- Wi-Fi Networks summary, both 2.4 GHz and 5 GHz modes.
- Traffic usage chart for outgoing and incoming traffic.
- Device list with device information (IP address, MAC address, device name, status).

Subscribers can change time period for traffic usage representation on the chart, and to manage devices.







Wi-Fi access 2.4 GHz

Wi-Fi access 2.4 GHz

Modify

Wi-Fi access 5 GHz

Wi-Fi access 5 GHz

Modify

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Utilization of the Internet Channel

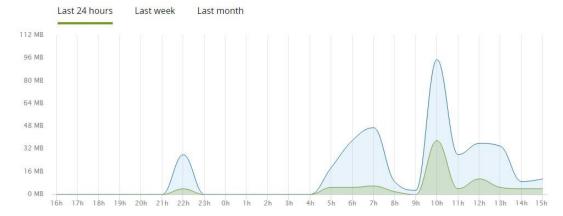


Fig. 2: eLife Home Portal Dashboard

3 Parental Control

From the dashboard, customer selects the Parental Control tab in order to create new policies, view/change existing policies and delete policies.

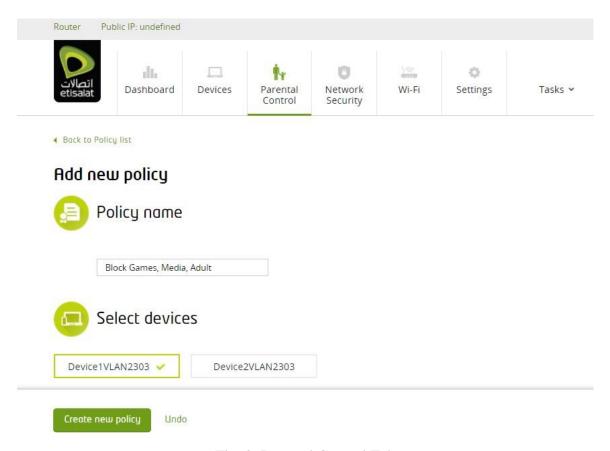


Fig. 3: Parental Control Tab

3.1 Create a new policy

To create a new policy, the subscriber should perform the following steps:

- Open the Parental Control tab.
- Click Add New Policy.
- Specify the name of the new policy (must be unique).
- Select devices to include into the new policy.
- Select the types of content to block–games, social networks, communications, peer-to-peer networks, media streaming, adult content (see 3.1.1 Content Filtering)
- Turn on or off the time scheduling feature (See 3.1.2 Internet Access Time)

- Set up days and hours for time scheduling feature
- Click Create New Policy.

The same algorithm is applied to modify existing policy. At least one device must be assigned to a policy. A device can be assigned only to one policy.