

Toxic comment classifier

1. Domain Background

Discussion in online community has a lot of benefits - it allows to share opinions freely and anonymously, express yourself and exchange ideas with people all over the world. However, this also gives a chance for offensive behaviour like abuse or harassment to arise. It discourages people from using online platforms to share their ideas and forces communities to limit or turn off commenting option overall ¹. To help fight this problem, the fast, automatic way of identifying toxic comments is needed. In this capstone project I will present the solution for classifying if the comment is toxic by using machine learning models.

2. Problem Statement

The main problem is to automatically identify toxic from non-toxic comments, so that platforms could automatically filter them out or take action against toxic user.

3. Datasets and inputs

For this task I will use dataset made from wikipedia comments. They have been checked by humans and labeled by categories:

- toxic
- severe_toxic
- obscene
- threat
- insult
- identity_hate

Comment can belong to multiple classes.

Dataset was provided in Kaggle's "Toxic Comment Classification Challenge" competition ². It is already split into training (~160k comments), and testing (~153k comments) files. Labels are provided in binary form for each class.

Dataset is under CC0 ³, with the underlying comment text being governed by Wikipedia's CC-SA-3.0 ⁴ license.

4. Solution statement

Provided solution will be an API that will be hosted in AWS. As an input it will take the comment and return the prediction to which of the toxic classes the comment belongs to.

5. Benchmark Model

As this data is a part of Kaggle competition, the benchmark models would be the models provided by the participants of the competition. Models and their performance can be viewed in leaderboards of the challenge.

6. Evaluation Metrics

To evaluate the model and compare to benchmark models I will use the same metrics that were used in the competition: "the average of the individual AUCs of each predicted column".

7. Project Design

Project workflow:

1. Exploratory data analysis - reading comments, drawing and plotting insights. Checking common or correlated words in each class.
2. Data cleaning - removing unnecessary characters (non ASCII), stopwords, or texts that will be known after step 1
3. Choosing features and machine learning model - for the baseline model, I will start with a simple approach, that is based on word count (TF-IDF) and a simple few layer NN classifier. Evaluate this model, check and plot the results to see where the model could be improved. If the task requires more complex solution, I would investigate word embeddings (word2vec, glove, bert), to better represent sentence meaning and make a classifier with these embeddings as an input.
4. Training and evaluating the model - evaluation is compared to benchmark models.
5. If needed repeating previous steps until satisfactory model performance is achieved
6. Deploying the model
7. Exposing API

References

¹ <https://www.wired.com/story/twitter-let-users-hide-replies-fight-toxic-comments/>

² <https://www.kaggle.com/c/jigsaw-toxic-comment-classification-challenge/overview>

³ <https://creativecommons.org/share-your-work/public-domain/cc0/>

⁴ <https://creativecommons.org/licenses/by-sa/3.0/>