

Ambiguous Requirements

Ambiguity means that a single reader can interpret the requirement in more than one way or that multiple readers come to different interpretations. In either case, ambiguous requirements lead to confusion, wasted effort and rework.

Examples

- The system shall allow the user to change the information.
This requirement is ambiguous because it is not clearly defined that which type of information are allowed to change.
- The data set will contain an end of character.
This requirement is not clearly defined because where the end of character is present?
- The system shall get a text string from the user.
This requirement is ambiguous because it is not clearly defined that for what purpose, the system gets a text string.