

ANDREW U. NNANI
2705 Cashlin Dr., Raleigh, NC 27616
Nnaniandrew@gmail.com

PROFESSIONAL SUMMARY

Successful Online cloth seller with demonstrated record of success in exceeding revenue goals. Tracks market and studies trends to maximize sales results. History of surpassing sales goals through top-notch buying, inventory management, and marketing strategies.

SKILLS

- Customer engagement
- Social medial marketing
- Trend tracking
- Product sourcing
- Shipping management
- Order fulfillment
- Sound judgement

EXPERIENCE

Online Clothing Co-Owner

Inoptive Clothing, Rolesville, NC

August 2020 – August 2022

- Provided accurate information (e.g. product features, pricing, and after-sales services)
- Answered customers' questions about specific products/services
- Highlighted products with attractive photography and engaging descriptions
- Set up and ran a successful e-commerce system using twitter and Instagram platforms.
- Minimized errors and maximized customer satisfaction with careful shipping practices.
- Satisfied customers by stocking desirable products of consistent quality, and shipping orders quickly and expertly resolving conflicts and concerns.

EDUCATION

Bachelor of Science (B.S.) – Information Technology (On-going)
University of North Carolina, Greensboro, NC

High School

Rolesville High School, Rolesville, NC

June 2021

LANGUAGE

English (Fluent)

VOLUNTEER

Richland Creek Community Church, Wake Forest, NC

June, 2017– March, 2020

Special needs children respite Volunteer

- Kept personal environment welcoming and safe for children with limited mobility or mental capacity

- Supported social interaction goals by helping children and their families maintain community connections
- Informed primary caregivers of activities, behaviors and concerns through detailed logs

COMMUNITY SERVICE

Food Bank of Raleigh, NC volunteer

2018-2020

- Build non-perishable and perishable food bags
- Sort food donations as needed
- Work directly with the assigned team of volunteers in a safe environment