

Business Proposal (Final)

1. EXECUTIVE SUMMARY

We are proud to propose the 'FutureScale' Enterprise Platform.

This solution is designed for mission-critical operations requiring maximum reliability.

2. PERFORMANCE GUARANTEES

- Uptime SLA: 99.999% (Five Nines).
- High Availability: Automated failover across 3 Availability Zones.
- Capacity: Supports 50,000+ concurrent users with auto-scaling.

3. SECURITY & COMPLIANCE

- SOC2 Type II Compliant.
- Enterprise SSO (Okta/Azure AD) included.
- All data is encrypted at rest and in transit.

4. PRICING TERMS

- Total Cost: \$150,000 / year.
- The Vendor reserves the right to increase pricing by unlimited % annually.
- All intellectual property (IP) developed remains the sole property of the Vendor.