

## **Business Proposal (Final)**

### **1. EXECUTIVE SUMMARY**

We are proud to propose the 'FutureScale' Enterprise Platform.

This solution is designed for mission-critical operations requiring maximum reliability.

### **2. PERFORMANCE GUARANTEES**

- Uptime SLA: 99.999% (Five Nines).
- High Availability: Automated failover across 3 Availability Zones.
- Capacity: Supports 50,000+ concurrent users with auto-scaling.

### **3. SECURITY & COMPLIANCE**

- SOC2 Type II Compliant.
- Enterprise SSO (Okta/Azure AD) included.
- All data is encrypted at rest and in transit.

### **4. PRICING TERMS**

- Total Cost: \$150,000 / year.
- The Vendor reserves the right to increase pricing by unlimited % annually.
- All intellectual property (IP) developed remains the sole property of the Vendor.