

#### **CONTACT ME AT**

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- +61 400 713 762

# INTERPERSONAL SKILLS

- ✓ Ability to Work under Pressure
- ✓ Strong Communication Skills
- ✓ Good with client interactions
- ✓ Active Listening Skills
- ✓ Creative
- ✓ Team Player
- ✓ Detail-Oriented

# CORE QUALIFICATIONS

- ✓ Customer interactions
- ✓ Product training
- ✓ Quality control
- ✓ Problem Solving
- ✓ Managing small teams
- ✓ Handling customer issues during product malfunctioning

#### SOFTWARE SKILLS

- ● ● Microsoft Office Suite
- • • Office 365
- • • Microsoft Server
- • • IT Help Support
- • • Mac OS

# in LinkedIn



<u>Github</u>

# **AMINUL HOQUE**

# SOFTWARE DEVELOPER

#### PROFESSIONAL PROFILE

Dedicated individual with an aim to pursue a growthoriented and challenging career. I am passionate about working amidst the organizational sector where I can enhance my knowledge and skills to the greater good of my surroundings.

#### WORK EXPERIENCE

#### Jim IT services

November, 2019 - Present

- Responding to inquiries about software and hardware problems
- Determining software and hardware requirements to provide solutions to problem
- Installing, moving, adding and changing equipment and software
- Repairing and replacing peripheral equipment such as terminals, printers and modems
- Working with windows active directory
- Performing proactive and reactive troubleshooting to identifying potential problems
- Handling all issues related to Windows 7/8/10 and Office package
- Implementing and managing computer networks

#### EDUCATIONAL HISTORY

# Royal Melbourne Institute of Technology

Associate degree of information technology | 2021

# St Pauls Cathedral Mission College

Bachelor of Commerce | 2016

# St Paul mission school

XII: 2012

• Graduated with in Commerce

X: 2010

• Graduated with in Commerce.