

# Austin Chanh Savang

auschanh@gmail.com | [Website](#) | [Github](#) | [Linkedin](#) | Milton, ON (Canadian Citizen, can relocate)

## Skills

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**Languages:** Python, Java, JavaScript, Node, HTML, CSS, SQL, Unix, Linux

**Frameworks:** React, Kafka, Flask, SharePoint Framework, Socket.io, Express

**Developer Tools:** Git, PostgreSQL, Docker, SharePoint, Power Automate, Confluent, AWS, Ansible, Terraform

## Certifications

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**Confluent Certified Developer for Apache Kafka**

July 2025

**Confluent Certified Administrator for Apache Kafka**

December 2024

## Education

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**Bachelor of Science, Computer Science**

June 2023

**Toronto Metropolitan University** (formerly Ryerson University)

Toronto, ON

## Work Experience

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**Support Engineer, Software Developer**

January 2025 – Present

**Psyncope Technologies**

Brea, CA (Remote)

- Resolved P1/P2 incidents for a low-latency, multi-AZ on-premises **Kafka** cluster, conducting root cause analysis for broker performance, and **ZooKeeper** coordination, to ensure 99.9% SLA
- Streamlined troubleshooting and knowledge-sharing by documenting **Kafka Broker/ZooKeeper** configurations, and security protocols for multi-AZ deployments
- Developed **producer** and **consumer** for a customized Confluent library according to client needs

**Software Developer**

May 2021 – August 2022

**Ontario Ministry of Children, Community and Social Services**

Toronto, ON

- Developed customized **SharePoint** site with **SharePoint Framework (SPFx)**, and **React** ensuring compliance with Web Content Accessibility Guideline (WCAG), enhancing site usability
- Modernized team tracking ticket system using **Power Automate**, **MS Forms** and **SharePoint**, substantially reducing task assignment and data input time by **over 100%**

## Projects

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**Call Signs Game - [Website](#)**

March 2024 – Present

- Utilized **REST** calls using **Express**, to generate a random word, and compare to user stemmer and pluralized user input
- Designed frontend Game page layout using **Shadcn**, **Tailwind** and **React** - created a vertical carousel for each Game phase, with a slider indicating current phase
- Implemented scoring system, processing data in backend and render to frontend with **sockets**

**Book Review Site - [Website](#)**

December 2019 – January 2020

- Handled login, logout and sessions with a **SQL** database using **Flask** for backend logic
- Utilized Openlibrary **API** using **REST** to obtain data for users to search, comment and rate
- Stored all comments and ratings by users in **database** - displays all user comments and ratings on account page using **SQL** statements, with join and like