Austen Conrado - Useability Testing Requirements

Usability Testing Category	Useability Testing Requirements Considerations
Learnable	• Determine how easy it is for users to download the app, review instructions, and access the app functionality. • The goal is to have minimal to no questions.
Efficient	• Determine how long it is required to download the app, understand the app features, and begin operating the system effectively. • The goal is for users to do all these things within a 15-minute time period.
Memorable	• Determine if users can access functionality after a brief lunch break in the middle of their testing session. • Goal is to determine user functionality and have users ease back into testing without any major setbacks.
Free of Errors	• To observe how users encounter operational errors and how they deal with them. • Assess if users can self-correct errors or if additional guidance is needed within the app. • Goal is for users to self-correct 100% of all errors without assistance.
Delightful	• Evaluate user satisfaction with the overall system at a retrospective • Evaluate what users like and what needs to be improved • Have users conduct a satisfaction rating for the products from 1 being the least to 5 being the most