

Austen Turner

Frontend Developer

Frontend Developer dedicated to building responsive, user-friendly websites and applications. Strong leadership and teamwork skills developed through collaborating with cross-functional teams and overseeing complex projects. A proactive problem-solver with a client-focused approach, acute attention to detail, and excellent communication skills. Passionate about continuous learning and leveraging the latest web technologies to enhance user experiences.

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austenpturner.github.io/portfolio



github.com/austenpturner

WORK EXPERIENCE

Web Developer

TitanFlow

10/2020 - 04/2022

- Built marketing website as company's sole web developer
- Developed responsive, user-friendly interface based on Figma designs provided using JavaScript, Sass, React and Gatsby
- Utilized SEO best practices for site organization and improved website traffic

Clinical Manager

SeattleNTC

03/2022 - 10/2023

- Managed a team of 21 TMS technicians while fostering team cohesion, maintaining a patient-centered environment, completing payroll, and overseeing complex projects
- Coordinated clinic schedules to support clinic operations, ensure appointment availability, and provide high-quality patient care
- Completed interviews, onboarding, and training procedure for 18 technicians
- Organized five clinic-wide trainings to keep staff current on accurate treatment delivery, safety measures, and emergency protocols
- Maintained and updated company website to ensure accuracy and accessibility

Lead TMS Technician

SeattleNTC

05/2020 - 03/2022

- Oversaw entire TMS technician team while continuing to provide direct patient care
- Led weekly staff meetings with a focus on clear communication of clinic updates, collaborative problem solving, and ensuring patient safety
- Standardized office workflows to increase productivity and implemented identical, streamlined processes across all five clinics
- Effectively communicated with clinic leadership to prioritize patient needs and meet business goals

TMS Technician

SeattleNTC

09/2018 - 05/2020

- Provided exceptional direct patient care by administering precise TMS treatments
- Communicated clearly with clinic doctors, PCCs and technicians to follow or update patient treatment plans and ensure patient safety
- Utilized Epic Systems to schedule treatment courses and update patient charts

EDUCATION

Bachelor of Science Psychology Western Washington University

SKILLS



PERSONAL PROJECTS

Pacific Therapy 2

- An example website for a therapy office built with React and styled with Sass
- austenpturner.github.io/healthcare-website-mockup

React Shopping Cart 🗹

- A shopping app with user authentication built with React, Redux, and Firebase
- austenpturner.github.io/react-shopping-cart-2.0

Pothos Studios 🗷

- Website for a small, local jewelry company built with React and Redux
- pothosstudios.com

CERTIFICATES

Certificate in Full-Stack Development with JavaScript from University of Washington (09/2019 - 05/2020)

24-week program focused on skills in HTML, CSS, JavaScript, iQuery, APIs, JSON, MySQL, MongoDB, Node.js, NPM, Bootstrap, and React