

# Austen Turner

## Front End Developer

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### Summary

Front End Web Developer dedicated to creating intuitive, user-centric web experiences using modern technologies and responsive design principles. Demonstrates reliability, initiative, and a commitment to continuous learning. Proven ability to work independently and collaborate effectively with teams to deliver high-quality projects on time. Strong background in customer service and mental health care fosters exceptional communication, acute attention to detail, and a user-focused approach. Adept at thriving in fast-paced environments and driven to solve complex challenges with innovative solutions.

### Skills

**Languages:** HTML, CSS, JavaScript, SCSS, GraphQL, EJS, TypeScript

**Tools & Technologies:** Node.js, NPM, MySQL, MongoDB, APIs, SEOs, Contentful, Chrome Developer Tools, GitHub, Heroku, Webpack, Cypress

**Libraries & Frameworks:** React, Gatsby, jQuery, Bootstrap, Express.js, WordPress

### Professional Experience

#### TitanFlow

Front End Developer

Remote

Oct. 2020 - Apr. 2022

Sole Web Developer for a startup company's website, responsible for leading the design and development of the site from inception to deployment.

- Spearheaded UI design, transforming Figma prototypes into a seamless user experience, and collaborating closely with the engineering team to ensure quality and functionality
- Built a static site using GatsbyJS, optimizing for SEO to significantly boost web traffic and support the startup's growth
- Designed and implemented a responsive layout, ensuring an engaging and user-friendly interface across all screen sizes and devices
- Streamlined development processes using GitHub's tools, including issue tracking, resolution, and GitHub Actions, to establish a smooth continuous deployment workflow to GitHub Pages

#### SeattleNTC

Clinical Manager

Seattle, WA

Sept. 2018 - Oct. 2023

Managed clinical care team across five clinics in the Puget Sound region. Demonstrated exceptional communication, collaboration, and adaptability while maintaining high standards of patient care and safety. Worked closely with owning partners and the Director of Operations to drive innovation and optimize performance. Known for strategic problem-solving, attention to detail, and the ability to prioritize tasks effectively.

- Managed and guided a team of 20 TMS clinicians, overseeing clinic schedules and shift coverage to support efficient operations and high-quality patient care
- Standardized office workflows and processes to boost productivity and create a cohesive work environment across multiple clinics, showcasing adaptability and creativity
- Delivered exceptional patient care by ensuring precise treatment documentation and collaborating with clinic doctors to uphold safety standards
- Organized and led five company-wide training sessions to keep staff current on safety measures and emergency protocols, demonstrating strong communication and teamwork
- Interviewed, hired, and trained 18 new team members over three years, driving staff growth and strengthening the team's expertise
- Played a key role in expanding the clinic network by opening three new clinics and additional treatment rooms, increasing access to care for a wider range of patients and showcasing resilience and problem-solving
- Assisted with marketing efforts by contributing to content creation and updates for the company website, ensuring accurate representation of services and maintaining a professional online presence

### Projects

#### InscopeAI

Front End Developer who successfully built and deployed a website for a local tech startup, InscopeAI. Designed interactive, responsive layouts to engage users and deliver a seamless user experience. Collaborated remotely with stakeholders and team members, demonstrating strong communication and problem-solving skills to deliver high-quality projects on time.

- Created a visually appealing, responsive layout and interactive UI with smooth animations and transitions to enhance user engagement
- Implemented Contentful CMS, empowering non-technical staff to easily update and add content to the website
- Developed the website using React components and modular SCSS, ensuring well-organized, reusable, and locally styled code for efficient development
- Worked remotely with the company founder, technical staff, and designer through Slack and virtual team meetings, facilitating idea sharing, feedback collection, and progress presentations

### Education

#### Western Washington University

Bachelor of Science Psychology

- Areas of concentration: Behavioral Neuroscience and Cognitive Psychology

#### University of Washington

Certificate in Full Stack Web Development

- A 24-week intensive program focused on gaining technical programming skills in HTML, CSS, JavaScript, jQuery, APIs, JSON, MySQL, MongoDB, Node.js, NPM, Express.js, Bootstrap, Handlebars & React