# Benjamin Austin

250-812-2808 | austinlhom@gmail.com | linkedin.com/in/benjaminaaustin | benaustin.ca

Versatile and self-motivated software/data engineer with 3+ years of experience, dedicated to driving business value. Passionate about enhancing data pipelines, creating impactful visualizations, and maintaining robust infrastructure. Strong leader who communicates complex technical information clearly, values continuous learning and innovation, and fosters positive, productive team environments.

## EXPERIENCE

Data Engineer II

Jun 2023 – Jun 2024

Calgary, AB

Wood Mackenzie

- Developed and optimized large-scale ETL data pipelines on Databricks, increasing data accuracy while reducing the compute time of certain computations by **over 50**%.
- Worked closely with analysts and industry experts to improve and validate data quality and accuracy, ensuring a competitive edge in our product.
- Led data quality initiatives to stabilize and standardize the daily processing of 100M+ oil & gas data points.
- Supervised a team of developers building infrastructure responsible for the automated collection of global energy data from 200+ unique sources.

## Software Developer (Contractor)

Nov 2022 - Feb 2023

University of Victoria, Department of Civil Engineering

Victoria, BC

• Developed image processing tools to generate thermal performance reports of building surfaces and asses the viability of external infrared thermography survey techniques.

# Junior DevOps Engineer

Sep 2021 - Jun 2022

Marine labs

 $Victoria,\ BC$ 

- Developed and enhanced features of a cloud processing pipeline responsible for handling real-time, high-resolution sensor data from a fleet of 40+ remote marine devices.
- Improved IAC coverage for multiple AWS stacks using CloudFormation and Python, promoting predictable and reliable infrastructure deployment.
- Implemented an automated CircleCI testing framework to validate the functionality of multiple Lambda functions, accelerating development cycle time by **over 25**%.
- Introduced detailed logging across many critical backend services, allowing efficient and precise investigations into events
  and alerts via Kibana-style dashboards.

#### Software Developer Co-op

Jan 2021 – Apr 2021

National Research Council Canada

Penticton, BC

- Researched and implemented a suite of software systems for scheduling, executing, and storing solar observation data for research projects at the Dominion Radio Astrophysical Observatory.
- Harnessed features of a key/value database to dynamically monitor a subset of observation requests, reducing database traffic by **over 30%** while enabling real-time updates to the observation schedule.
- Streamlined communication among diverse endpoint devices by implementing JSON over HTTP interfaces with RESTful APIs, enabling unified communication through a standardized protocol.

#### Quality Assurance Analyst Co-op

Jan 2019 – Aug 2019

ACD Systems

 $Victoria,\ BC$ 

- Performed comprehensive quality assurance testing across a diverse range of products throughout their development lifecycle, providing confidence in releases, updates, and maintenance.
- Researched, advised, and ensured the functionality of a payment processing pipeline during its redesign for compliance with Europe's PSD2 regulations.

## EDUCATION

### University of Victoria

Victoria, BC

Bachelor of Software Engineering, Specialization in Cyber-Physical and Smart Systems

Sep 2017 - Aug 2022

#### SKILLS

Languages: Python, C/C++, JavaScript, HTML, CSS

Big Data: Databricks, Apache PySpark, Kibana, Pandas, NumPy

Cloud Computing: AWS (Cloud Practitioner)

Tools: Git, Docker, Vim, CircleCI

Workplace: Jira, Confluence, Agile, Scrum, Kanban