

# AUSTIN R. BROWN

## Junior Web Developer

Front-End Development | HTML | CSS | JavaScript

Based in Des Moines, Iowa

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Certified Web Developer with expertise in building and testing HTML/CSS websites that deliver quality, user-friendly products. Demonstrated a balanced growth across all levels of modern coding since 2019. Self-Motivated professional focused on CMS (Content Management Systems) and JavaScript Frameworks (Angular/Angularjs & React).

## Skills

- **Front-End:** HTML, CSS, JavaScript, Scss, Bootstrap, WordPress, QA
- **Web Design:** Wireframes, Prototyping, Photoshop, Mobile-First Design
- **Management:** Analytical, Engaged, Eagerness, Efficient, Testing, Git, Debugging
- **Interpersonal:** Integrity-Driven, Conflict Management, Resourceful, Focus

## Work History

**UPS** | Des Moines, IA

### **Supervisor / Revenue Recovery** (03/2014 - Present)

Proven leader driving across-the-board improvements to efficiency and production by developing better workflow optimization. Managed departments by identifying and solving problems while keeping the big picture in mind.

- Coordinated the transition of up to 50,000 packages daily for processing and servicing to the customers.
- Motivated teams of up to 24 people by accepting critical feedback and utilizing strong employee relations.
- Oversaw Revenue operations that generated up to 104% effectiveness.
- Established clear documentation of 30-plus trailers daily and facilitated a good on-time delivery network.
- Developed team growth through guided training to convey a bigger portion of success in my departments.
- Addressed and demonstrated the ability to quickly resolve issues.
- Summarized performance and forecasted plans for optimized performance.

## Education & Certifications

**DMACC** | Ankeny, IA

- AA In Web Development, 2021, DMACC, Ankeny, IA
- Certification in Web Development, 2020, DMACC, Ankeny, IA
- Diploma in Web Development, 2020, DMACC, Ankeny, IA
- High School Diploma, 2014, Abraham Lincoln High School, Des Moines, IA