Austin Kohler

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SOFTWARE ENGINEER

Hardworking software engineer with a background in marketing management, finance and technical support. Experienced in Ruby on Rails and JavaScript programming. Exceptional problem solving skills with a strong client focus. World traveler who recently backpacked from South America to Southeast Asia, learning how to drive a motorcycle in the hectic traffic of Hanoi. Most weekends can be found summiting 14ers. Hobbies include skiing, environmental conservation, and spending time with my dog.

TECHNICAL SKILLS

Ruby on Rails, Javascript, React, Firebase, HTML, CSS, Material UI, SQL, ActiveRecord, REST API, Salesforce
Currently Learning: Angular, Python

TECHNICAL PROJECTS

Xplorado Frontend | Backend | Demo
Locate Colorado's hidden gems with Xplorado
- Features Firebase for authentication and database storage, a Material UI design, Leaflet for mapping
- React frontend. Ruby on Rails backend
- Filter activities, favorite an area, real time map for location

National Park COVID Alert - Frontend | Backend
Learn about selected national parks and see alerts/updates regarding COVID-19
- Created using vanilla Javascript frontend and Ruby on Rails backend. Utilized bcrypt for encrypted authentication
- Show, update, create, delete Parks not on list using CRUD

FishWatch - Frontend | Backend | Demo
Discover interesting facts about saltwater fish species
- Used vanilla Javascript frontend and Ruby on Rails backend
- Filter or search species. Redirect to a distinctive page for fascinating facts. Create, update, delete fish

EXPERIENCE

FRONTSTEPS, Technical Support Rep - Security, Denver, CO   01/2019 - 03/2020
- Gathered data regarding client dilemmas, analyzed situations, evaluated resolutions, implemented appropriate software or hardware solutions, documented and tracked 30+ daily cases in Salesforce, ensuring development team was aware of bugs
- Remotely accessed client computers for software installs, repairs, and troubleshooting, requiring high degree of client trust
- Imaged 10+ scan kiosks and/or app stations bi weekly, then tested software prior shipping, ensuring client satisfaction
- Maintained company-wide top Customer Satisfaction (CSAT) key performance score for 8+ months

JANUS CAPITAL GROUP, Sr. Investment Specialist, Denver, CO   01/2015 - 12/2017
- Assessed shareholder needs, expectations, and goals for investments and presented appropriate mutual funds options
- Tracked and recorded prices of products from 4 big box grocers for research department to determine products to invest in
- Tabulated results and plotted and graphed results into trend analysis over various timeframes (MOM, YOY)
- Wrote 200+ unique letters per year to shareholders responding to client issues within 48 hours, resolving individual issues

Advantage Sales and Marketing, Retail Sales Merchandiser, Denver, CO   06/2014 - 01/2015
- Developed and built rapport with store owners department managers to execute client program initiatives
- Persuaded and negotiated with key decision makers to allow placement for products utilizing fact-based selling, resulting in a 20% sales increase in 6 months.

EDUCATION

Flatiron School   Denver, CO
Full Stack Software Engineering and Web Development, Ruby on Rails and JavaScript program   03/ 2020 - 07/2020