

AUSTIN CORNELL

EDUCATION

MASTER OF SCIENCE IN INFORMATION SYSTEMS

Indiana University - Bloomington, IN | Kelley School of Business

May 2022

BACHELOR OF SCIENCE IN INFORMATICS - BUSINESS COGNATE

Indiana University - Bloomington, IN | Minors in Computer Science & Business | GPA: 3.75

May 2021

WORK EXPERIENCE

ASSISTANT INSTRUCTOR

INDIANA UNIVERSITY | BLOOMINGTON, IN

August 2019 - Present

- Oversee and instruct approximately 60 students in an introductory informatics course, each semester.
- Record, assess and promote student progress throughout Python, HTML, and SQL units.
- Identify individual and collective learning needs and deliver instruction designed to capture interest and maximize learning.

PROJECT MANAGEMENT INTERN

STANLEY SECURITY | BLOOMINGTON, IN

May 2021 - August 2021

- Oversaw and implemented app-usage data collection by utilizing the Segment platform.
- Supervised mobile app deployment into U.S. markets and web app deployment in Europe.
- Created marketing materials for app store deployments by using Figma to render visuals.

TECHNICAL SUPPORT ADVISOR

APPLE INC. | GREENWOOD, IN

May 2019 - October 2019

- Listened, adapted, and formulated plans to solve complex customer challenges.
- Documented and accessed records efficiently to help customers reach a timely solution.
- Developed overarching strategies and team-based training to improve the performance of other coworkers.

SALES ASSOCIATE

BEST BUY INC. | BLOOMINGTON, IN

June 2017 - July 2019

- Provided exceptional customer service by solving problems and finding appropriate products to meet specified needs.
- Hit highest marks for customer satisfaction, sales, and productivity per hour.

LEADERSHIP & INVOLVEMENT

LUDDY STUDENT AMBASSADOR CHAIR

BLOOMINGTON, IN

August 2019 - Present

- Represent the Luddy School of Informatics, Computing and Engineering.
- Attend informational sessions, lead tours, and answer prospective students' questions.

CROMOSOMA CAPSTONE EXPERIENCE

BLOOMINGTON, IN

August 2020 - May 2021

- Directly work with non-profit, Cromosoma, to develop an information system.
- Design, discuss, and implement an information system/web-app for the company.

CAREBAND USER RESEARCH STUDY

BLOOMINGTON, IN

October 2019 - March 2020

- Obtain data and feedback from users beta testing the Careband wearable device.
- Assess the feasibility of implementing these wearable devices in rural areas.

TECHNICAL SKILLS

LANGUAGES: Java, Python, C++

DATABASE: MySQL, Microsoft Access

WEB DESIGN: HTML/CSS, JavaScript, PHP

PLATFORMS: Azure DevOps, Segment