AUSTIN CORNELL

EDUCATION

BACHELOR OF SCIENCE IN INFORMATICS - BUSINESS COGNATE
May 2021

Indiana University - Bloomington, IN | Minors in Computer Science & Business | GPA: 3.77

MASTER OF SCIENCE IN INFORMATION SYSTEMS
May 2022

Indiana University - Bloomington, IN | Kelley School of Business

WORK EXPERIENCE

UNDERGRADUATE INSTRUCTOR
August 2019 - Present

INDIANA UNIVERSITY | BLOOMINGTON, IN
- Lead and instruct approximately 60 students in an introductory informatics course.
- Record, assess and promote student progress.
- Identify individual and collective learning needs and deliver instruction designed to capture interest and maximize learning.

TECHNICAL SUPPORT ADVISOR
May 2019 - October 2019

APPLE INC. | GREENWOOD, IN
- Listened, adapted, and formulated plans to solve a variety of complex challenges that customers experienced.
- Documented and accessed records efficiently to help customers reach a solution.
- Worked closely with an online team while also operating independently at a remote location.

SALES ASSOCIATE
June 2017 - July 2019

BEST BUY INC. | BLOOMINGTON, IN
- Assisted and communicated with customers to find the products that best suited their needs.
- Identified and diagnosed problems customers may have experienced and offered related solutions.

LEADERSHIP & INVOLVEMENT

CROMOSOMA CAPSTONE EXPERIENCE
August 2020 - Present

BLOOMINGTON, IN
- Directly work with non-profit, Cromosoma, to develop an information system.
- Design, discuss, and implement an information system/web-app for the company.

INDIANA UNIVERSITY STUDENT GOVERNMENT REPRESENTATIVE
September 2020 - Present

BLOOMINGTON, IN
- Represent the Luddy School as a representative in the university level government.
- Create, debate, and implement resolutions that allow students' voices to be heard.

LUDDY STUDENT AMBASSADOR
August 2019 - Present

BLOOMINGTON, IN
- Represent the Luddy School of Informatics, Computing and Engineering.
- Attend informational sessions, lead tours, and answer prospective students' questions.

CAREBAND USER RESEARCH STUDY
October 2019 - March 2020

BLOOMINGTON, IN
- Obtain data and feedback from users beta testing the CareBand wearable device.
- Assess the feasibility of implementing these wearable devices in rural areas.

TECHNICAL SKILLS

LANGUAGES	WEB DESIGN	DATABASE	PLATFORMS
• Java	• HTML/CSS	• MySQL	• Microsoft Windows
• Python	• JavaScript	• Microsoft Access	• MacOS
• C++	• PHP		• Linux/UNIX