

Austin Crisp

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» Objective

Dedicated young professional interested in securing a challenging position that will enable me to apply my in-depth knowledge of software development to gain experience in a work environment that will benefit the organization.

» Programming Languages

C#, ASP.NET, Javascript, C++, XML

» Software

Visual Studio 2015, JIRA, Confluence, Tortoise SVN, Git

» Education

Freed-Hardeman University

Henderson, TN

BS in Computer Science

May 2014

The Iron Yard

Greenville, SC

Certificate in Back-End Engineering

March 2017

» Work Experience

Drake Software

Antioch, TN

Tax Software Developer

August 2014-Present

- Responsible for developing and maintaining code for the reproduction of tax forms within the software
- Collaborate with New Mexico, Florida, and Montana Tax and Revenue Departments to meet state specific requirements
- Provide email and phone support to clients during tax season
- Work with both a tax analyst and a QA tester to make enhancements to the software during the off-season
- Attend meetings every 3 weeks to go over the new statement of work for the next iteration cycle
- Use SVN source control to check code in and out for testing, maintenance, and enhancements
- Responsible for associating state-provided XML schemas to obtain e-filing approval
- Utilize numerous in-house applications to create screens within software, make XML associations, and position elements on recreated forms
- Member of the standards team that determines naming conventions, style guidelines, and how forms are ordered when viewing a tax return

Freed-Hardeman University

Henderson, TN

Resident Assistant

2010-2014

- Mediated concerns between students and the housing administration
- Maintained a comfortable living environment for students by administering university policy

Freed-Hardeman University

Henderson, TN

IT Help Desk Associate

2012-2013

- Maintained current assignments through a web-based ticket program
- Provided software and hardware support for Apple and Windows machines both face-to-face as well as by telephone

