

# **Austin L. Dahl**

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## **Education**

**University of Minnesota Twin Cities**

Bachelor of Arts Computer Science - 2022

**Normandale Community College**

AS in Computer Science - 2019

## **Work Experience**

**Fairview Southdale Hospital Patient Registration**

**2016-2020**

- Gather and update patient information
- Offer customer service to every patient and family member entering the hospital
- Respond efficiently in a fast-paced environment to sudden changes and demands
- Collaborate with nurses and other staff to ensure patient care is not interrupted
- Review and update insurance information

**Verizon Wireless Sales Representative**

**2014-2016**

- Spearheaded upselling of top tier products as assistant manager
- Third best sales representative in the entire company
- Engaged with customer support to assist customers

**Culver's Restaurant**

**2008-2013**

- Delivered improved services by enhancing customer service
- Intensified sales through upselling choice products as cashier
- Created superior burgers, sandwiches, salads, etc. as chef
- Integrated customer service into serving for an optimized customer experience

## **Skills**

- Algorithms
- Object oriented programming
- C++
- C#
- HTML, CSS, JavaScript
- Node.js, Express.js, JQuery
- Proficient in English and Swedish