Eric Austin

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https://github.com/austineric

SQL Developer   **GN ReSound, Bloomington, MN**
February 2019 – Current
- Developed SQL Server databases (tables, stored procedures, functions, views) to support business needs
- Used PowerShell to automate data processes and ETL operations
- Implemented source control for scripts and databases
- Supported reporting and analytics in finance, operations, sales, and quality
- Primary development toolset: Azure DevOps, git, Visual Studio Database Projects, PowerShell Core, ASP.Net Core Blazor (for database front-ends)

SQL Developer (Contracted to GN ReSound)   **Kelly Services, Bloomington, MN**
November 2018 – February 2019
- Designed and built a system for managing customer rebates

Analyst   **Collegis Education, Bloomington, MN**
June 2017 – November 2018
- Responsible for back-end data operations for marketing analytics and reporting team
- Used SSIS, PowerShell, and SQL Server to move and transform data from client source to a report-ready status
- Worked with internal and external customers to design Excel and PowerBI reports and dashboards representing key business metrics

IT Analyst   **North Central University, Minneapolis, MN**
September 2015 - June 2017
- Performed SQL Server querying and reporting from campus ERP
- Built systems integrations between campus ERP and auxiliary applications
- Client office support

Director of Financial Aid   **North Central University, Minneapolis, MN**
September 2013 - September 2015
- Oversaw $1.9 million in annual financial aid processing
- Managed federal and state regulatory compliance
- Four direct reports

Asst. Director of Financial Aid   **North Central University, Minneapolis, MN**
June 2010 - August 2013
- Developed and implemented improvements to aid administration processes
- Created new Minnesota State Grant administration system for the school
- Performed financial aid verification review and packaging
- Disbursed and reconciled institutional funds

Education
B.S. Elementary Education
North Central University
Minneapolis, MN
Conferred in December 2008