

Eric Austin

612-200-3383

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SQL Developer

GN ReSound, Bloomington, MN

February 2019 – Current

- Developed SQL Server databases (tables, stored procedures, functions, views) to support business needs
- Used PowerShell to automate data processes and ETL operations
- Implemented source control for scripts and databases
- Supported reporting and analytics in finance, operations, sales, and quality
- Primary development toolset: Azure DevOps, git, Visual Studio Database Projects, PowerShell Core, ASP.Net Core Blazor (for database front-ends)

SQL Developer (Contracted to GN ReSound)

Kelly Services, Bloomington, MN

November 2018 – February 2019

- Designed and built a system for managing customer rebates

Analyst

Collegis Education, Bloomington, MN

June 2017 – November 2018

- Responsible for back-end data operations for marketing analytics and reporting team
- Used SSIS, PowerShell, and SQL Server to move and transform data from client source to a report-ready status
- Worked with internal and external customers to design Excel and PowerBI reports and dashboards representing key business metrics

IT Analyst

North Central University, Minneapolis, MN

September 2015 - June 2017

- Performed SQL Server querying and reporting from campus ERP
- Built systems integrations between campus ERP and auxiliary applications
- Client office support

Director of Financial Aid

North Central University, Minneapolis, MN

September 2013 - September 2015

- Oversaw \$1.9 million in annual financial aid processing
- Managed federal and state regulatory compliance
- Four direct reports

Asst. Director of Financial Aid

North Central University, Minneapolis, MN

June 2010 - August 2013

- Developed and implemented improvements to aid administration processes
- Created new Minnesota State Grant administration system for the school
- Performed financial aid verification review and packaging
- Disbursed and reconciled institutional funds

Education

B.S. Elementary Education

North Central University

Minneapolis, MN

Conferred in December 2008