



OpenAM Java EE Policy Agent User's Guide

Version 3.5.0

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Abstract

Guide to installing and managing OpenAM Java EE policy agents. OpenAM provides open source Authentication, Authorization, Entitlement and Federation software.



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Preface

This guide shows you how to install OpenAM Java EE policy agents, as well as how to integrate with other access management software. Read the *Release Notes* before you get started.

1 Who Should Use this Guide

This guide is written for anyone installing OpenAM policy agents to interface with supported Java EE application containers.

This guide covers procedures that you theoretically perform only once per version. This guide aims to provide you with at least some idea of what happens behind the scenes when you perform the steps.

You do not need to be an OpenAM wizard to learn something from this guide, though a background in access management and maintaining web application software can help. You do need some background in managing services on your operating systems and in your application servers. You can nevertheless get started with this guide, and then learn more as you go along.

2 Formatting Conventions

Most examples in the documentation are created on GNU/Linux or Mac OS X. Where it is helpful to make a distinction between operating environments, examples for UNIX, GNU/Linux, Mac OS X, and so forth are labeled (UNIX). Mac OS X specific examples can be labeled (Mac OS X). Examples for Microsoft Windows can be labeled (Windows). To avoid repetition, however, file system

directory names are often given only in UNIX format as in `/path/to/server`, even if the text applies to `C:\path\to\server` as well.

Absolute path names usually begin with the placeholder `/path/to/`. This path might translate to `/opt/`, `C:\Program Files\`, or somewhere else on your system.

Command line, terminal sessions are formatted as follows.

```
$ echo $JAVA_HOME
/path/to/jdk
```

Command output is sometimes formatted for narrower, more readable output even though formatting parameters are not shown in the command. In the following example, the query string parameter `_prettyPrint=true` is omitted.

```
$ curl https://bjensen:hifalutin@opendj.example.com:8443/users/newuser
{
  "_rev" : "000000005b337348",
  "schemas" : [ "urn:scim:schemas:core:1.0" ],
  "contactInformation" : {
    "telephoneNumber" : "+1 408 555 1212",
    "emailAddress" : "newuser@example.com"
  },
  "_id" : "newuser",
  "name" : {
    "familyName" : "New",
    "givenName" : "User"
  },
  "userName" : "newuser@example.com",
  "displayName" : "New User",
  "meta" : {
    "created" : "2014-06-03T09:58:27Z"
  },
  "manager" : [ {
    "_id" : "kvaughan",
    "displayName" : "Kirsten Vaughan"
  } ]
}
```

Program listings are formatted as follows.

```
class Test {
    public static void main(String [] args) {
        System.out.println("This is a program listing.");
    }
}
```

3 Accessing Documentation Online

ForgeRock core documentation, such as what you are now reading, aims to be technically accurate and complete with respect to the software documented.

Core documentation therefore follows a three-phase review process designed to eliminate errors.

- Product managers and software architects review project documentation design with respect to the users' software lifecycle needs.
- Subject matter experts review proposed documentation changes for technical accuracy and completeness with respect to the corresponding software.
- Quality experts validate implemented documentation changes for technical validity with respect to the software, technical completeness with respect to the scope of the document, and usability for the expected audience.

The review process helps to ensure that documentation published for a ForgeRock release is technically accurate and complete.

Fully reviewed, published core documentation is available at <http://docs.forgerock.org/>. Use this documentation when working with a ForgeRock Enterprise release.

In-progress documentation can be found at each project site under the [Developer Community](#) projects page. Use this documentation when trying a nightly build.

The ForgeRock [Community Wikis](#) and provide additional, user-created information. We encourage you to [join the community](#), so that you can update the Wikis, too.

4 Joining the ForgeRock Community

After you [sign up](#) to join the ForgeRock community, you can edit the [Community Wikis](#), and also log bugs and feature requests in the [issue tracker](#).

If you have a question regarding a project but cannot find an answer in the project documentation or Wiki, browse to the [Developer Community](#) page for the project, where you can find details on joining the project mailing lists, and find links to mailing list archives. You can also suggest updates to documentation through the [ForgeRock docs mailing list](#).

The Community Wikis describe how to check out and build source code. Should you want to contribute a patch, test, or feature, or want to author part of the core documentation, first have a look on the ForgeRock site at [how to get involved](#).

Chapter 1

About OpenAM Java EE Policy Agents

A *Java EE policy agent* is an OpenAM add-on component that functions as a Policy Enforcement Point (PEP) for applications deployed on a Java EE-based servlet container or application server. The policy agent protects web-based applications and implements single sign-on (SSO) capabilities for the applications deployed in the container.

OpenAM Java EE policy agents provide medium touch integration and run on a wide variety of servlet containers and application servers. The installation process for Java EE policy agents differ slightly for each container type and may require some configuration and code changes to the configuration files. The installation procedures for each container type are presented later in this guide.

This chapter covers what Java EE policy agents do, their key features, and how they work.

Note

A single policy agent can work with multiple applications. You therefore install only one policy agent per application server.

Installing more than one policy agent in an application server is not supported.

1.1 Java EE Policy Agent Components

The OpenAM Java EE policy agent is comprised of five main components: the *policy agent filter*, a container-specific *Java Authentication and Authorization Server (JAAS) realm implementation*, an agent application war file, *agent installer*, and client SDK.

The installer integrates the other components within the container, after which the components run transparently, connecting to OpenAM through its client SDK.

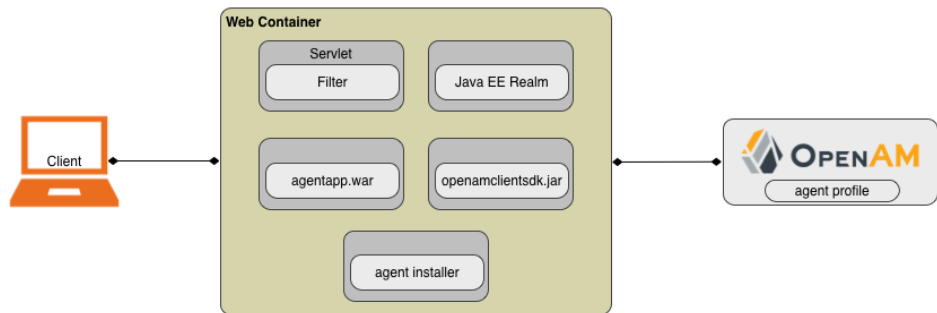
- **Java EE Policy Agent Filter.** The Java EE Policy Agent filter is a servlet filter referenced within the deployment descriptor file, `web.xml` of each protected application in the container. Applications that do not have their deployment descriptor file updated to use the agent servlet filter will not be protected. The filter's main function is to intercept an inbound client access request for a protected resource and run through a set of task handlers, including determining if the user has a session ID or token. If the user does not have a session token in the browser cookie, `iPlanetDirectoryPro`, then the policy agent immediately redirects the user to OpenAM for authentication. Once the user has a session token, the agent retrieves the agent profile from OpenAM and continues to process the request based on the property settings defined in the agent profile.
- **Agent Realm.** The Agent *realm* is not strictly a "component," but is a container-specific integration to allow support for Java Authentication and Authorization Service (JAAS). The Agent Realm, or more accurately the *JAAS Realm*, leverages the underlying Java EE container's ability to retrieve the user's identity and populate the principal in the `HttpServletRequest` object. The realm also allows you to take advantage of the Java EE container's declarative and programmatic security settings that define role-based access control over the web resources. You can define the roles in the descriptor files and then define the user's roles within OpenAM, allowing the application to check authorization. JAAS support provides another powerful feature in that you can implement Java EE permissions-related annotations, such as `@RolesAllowed` and `@DeclareRoles`, which are specifically designed to secure Enterprise Java Bean (EJB) modules for authenticated users.
- **Agent Application.** The Agent application, deployed as `agentapp.war`, processes notifications from OpenAM, refreshes the caches, and runs processes for cross-domain single sign-on (CDSSO). The `agentapp.war` file also displays error messages if the cross site scripting (XSS) detector is enabled. Note that there are some subtle container-dependent configuration differences that may affect the installation of `agentapp.war`. For certain containers, the installer installs the `agentapp.war` file; for others, you must manually install the file as part of the agent installation.

Note

Technically, the `agentapp.war` is not a required component if you have no plans to use CDSSO and notifications, but it is strongly recommended that you deploy this `agentapp.war` as notifications from OpenAM are extremely useful.

- **Agent Installer.** The agent installer, invoked by the **agentadmin** tool, automates the policy agent installation within a container. The agent installer's configuration is set in an XML descriptor file, (`config/configure.xml`), defining the user interactions when the `install`, `custom-install`, `migrate`, and `uninstall` subcommands are run, and the tasks needed to complete installation process, such as creating the agent directory layout, creating backups for the container's configuration files, and encrypting the agent profile's password and saving it in the agent bootstrap configuration file plus other tasks.
- **openssoclientsdk.jar.** Although not technically a part of the Java EE policy agent, the Java EE agent bundles the OpenAM Client SDK for the container. The SDK provides the set of APIs that are designed to work with OpenAM's service and security infrastructure.

Figure 1.1. Java EE Policy Agent



1.2 About Policy Agent Properties

All policy agent configuration settings are stored centrally by default in the OpenAM configuration store, which allows you to configure your policy agents on the OpenAM console for easier management and convenience. Any property change made in OpenAM using the console or the **ssoadm** command-line tool is immediately communicated to the agent via a notification. Many policy agent

properties are hot-swap enabled, allowing the change to take effect immediately without a server restart.

Policy agent configuration settings can also be stored locally in a Java properties flat-file, such as `Agent_001/config/OpenSSOAgentConfiguration.properties`, which is created when you install the agent. If you implement a local properties file, you must make all configuration changes by modifying property values in the file.

While the majority of agent properties are hot swap-enabled, there are a number that are not. These non-hot swappable properties are indicated in the OpenAM console or local properties file as such. Any changes to these non-hot swappable properties require a container restart. To avoid any configuration errors that could take effect immediately, you can lock the properties by setting the `com.sun.identity.agents.config.lock.enable` to true in the OpenAM bootstrap file, `OpenSSOAgentBootstrap.properties`, and then re-start the container.

1.3 Java EE Agent Filter Modes of Operation

The agent filter intercepts all inbound client requests to access a protected resource and processes the request based on a global configuration property, `com.sun.identity.agents.config.filter.mode`, set in the policy agent profile on OpenAM. The configuration setting determines the filter mode of operation that should be carried out on the intercepted inbound request.

The filter mode property can be set to one of the following values:

- **NONE.** Specifies that nothing should be done with the inbound request. This mode is primarily used in development or testing environments and should never be used in production. If logging is enabled, the agent filter logs all intercepted requests for auditing purposes.
- **SSO_ONLY.** Specifies that authentication should be enforced to all users who try to access protected web resources. The filter invokes the OpenAM Authentication service to verify the identity of the user. If the user's identity is verified, the user is issued a session token through OpenAM's Session service.
- **J2EE_POLICY.** Specifies that authorization should be enforced through the container's Java EE security policies, which may be configured declaratively by means of the XML deployment descriptor files using `auth-constraint`, `security-constraint` and other `web.xml` elements, or programmatically through methods calls to the Security APIs. The user identity is determined exactly in the same way as **SSO_ONLY**, but is additionally authenticated into the specific container realm, where authorization will be run from the container. When the filter mode is **J2EE_POLICY**, no OpenAM-based URL policies will be enforced.
- **URL_POLICY.** Specifies that authorization should be enforced only by OpenAM's URL resource-based policies. When the filter mode is **URL_POLICY**, no Java EE

policies will be enforced. The URL_POLICY mode is commonly used in production deployments.

- **ALL.** Specifies that SSO_ONLY, J2EE_POLICY, and URL_POLICY should be enforced. This setting ensures that the user gets properly authenticated with a valid session token ID and then authorized through the Java EE container's declarative or programmatic security settings and OpenAM's URL-based policies to access the web resource.

For more information, see [Configuring J2EE Policy Agent Global Properties](#).

1.4 Not-Enforced URI and Client IP Lists

The Java EE policy agent supports properties to bypass authentication and grant immediate access to resources not requiring protection, such as images, stylesheets, or static HTML pages.

You can configure a Not-Enforced URI List using the `com.sun.identity.agents.config.notenforced.uri` property that grants the user access to resources whose URIs match those in the list.

For example, you can set URI patterns with wildcards in the OpenAM console using the following patterns:

```
/logout.html  
/images/*  
/css/*-*.css  
/*.*?locale=*
```

For more information on wildcard usage, see [Wildcard Usage](#).

The Java EE policy agent also supports a Not-Enforced Client IP List, which specifies the client IP addresses that can be excluded from authentication and authorization. This property is useful to allow administrators access to the web site from a certain IP address or allow a search engine access to the web resources.

For more information on the Not-Enforced URI and Not-Enforced Client IP Lists and other related properties, see [Not Enforced URI Processing Properties](#).

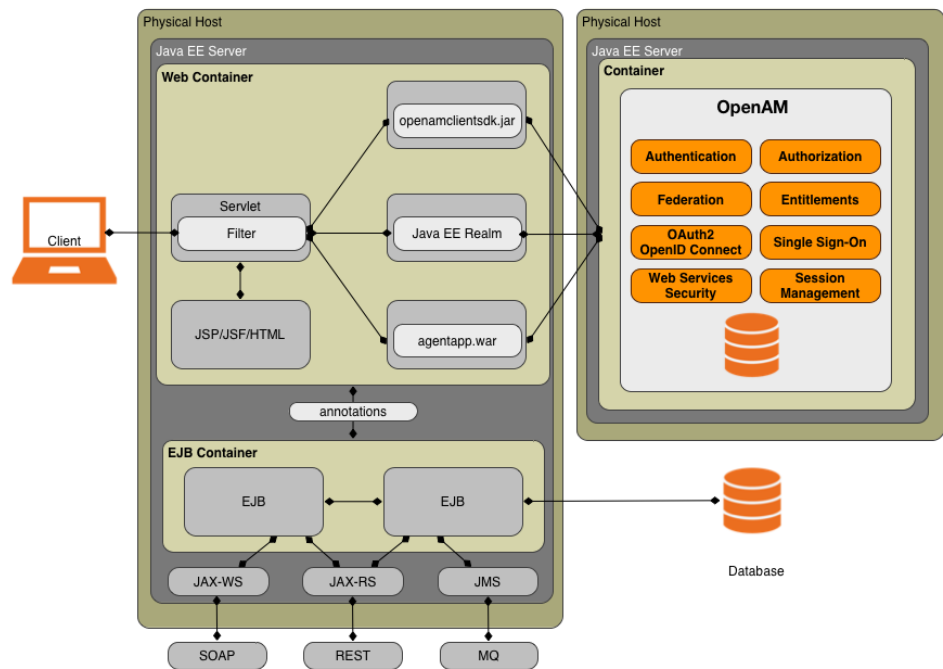
1.5 Java EE Process Flow

To illustrate how Java EE policy agents work, it is first instructive to understand a simplified and generic web application example with OpenAM. While the specific configuration settings differ depending on the container or application

server, the architectural components that make up the OpenAM Java EE policy agent are the same.

Imagine a web application, such as an e-commerce site, deployed in multiple containers: a client application server (not fully displayed), a web container and an Enterprise Java Bean (EJB) container for the business logic. After the user is granted access to a resource through the Java EE policy agent and OpenAM, the servlet instance processes the request and determines which business logic objects or Java bean classes to invoke from the Enterprise Java Beans (EJB) container. The EJB container may have dedicated EJB components that provide specific transactions, such as sales order creation or processing. The EJB processes the transactions and retrieves any data from the database. The servlet constructs a response and then forwards a JavaServer Page (JSP) or JavaServer Face page to the client.

Figure 1.2. Java EE Policy Agent



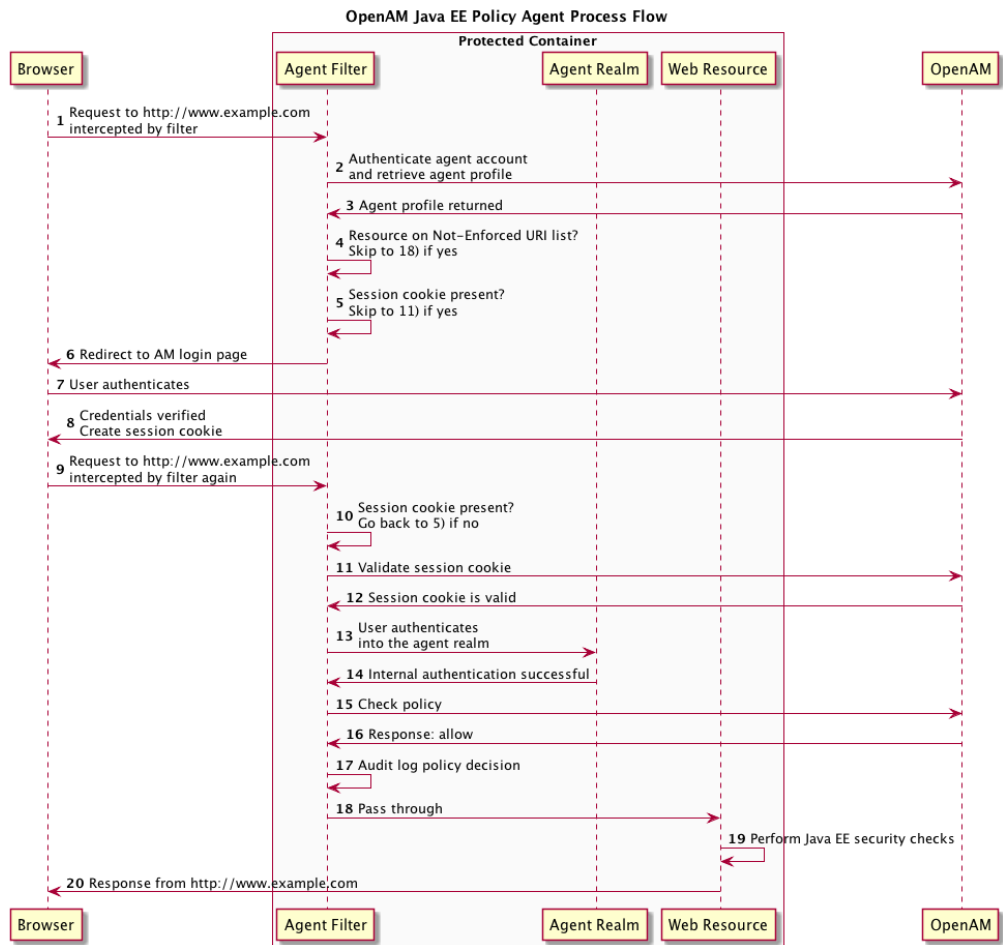
Important

Do not install the Java EE policy agent in the same container as OpenAM. OpenAM must be up and running before the Java EE policy agent

starts. This cannot be guaranteed when both run in the same container. ForgeRock does not support configurations where OpenAM and the Java EE policy agent are installed in the same container.

The following sequence diagram shows how the pieces fit together when a Java EE client accesses a resource protected by a policy agent. This diagram is simplified to show only the Java EE policy agent steps rather than to describe every possible case.

Figure 1.3. Java EE Policy Agent Process Flow



1. The web client or user attempts to access a protected resource at `www.example.com` by pointing her browser to a page in a protected application. The agent filter intercepts the inbound request to the server.
2. The agent filter authenticates the agent account and retrieves the agent profile from OpenAM.
3. The agent profile is returned. For this example, we assume that the filter mode is set to ALL.
4. The agent filter checks if the requested resource is on the Not-Enforced URI list. If yes, skip to step 18.
5. The agent filter checks if the session cookie, `iPlanetDirectoryPro`, is present. If yes, skip to step 11.
6. The filter redirects the client browser to the OpenAM Authentication Service, which displays a login page.
7. The client must input her credentials.
8. Once the client has been authenticated, create a session ID. Re-direct back to the web server with a newly issued session ID, contained in the `iPlanetDirectoryPro` browser cookie.
9. The request is once again intercepted by the servlet filter.
10. The agent filter checks for the session cookie, which is found.
11. The session cookie gets validated by OpenAM's Session Service. If not valid, go back to step 5.
12. OpenAM validates the session cookie.
13. The agent filter authenticates into the container's security realm and has the correct roles assigned, the container determines if the user's role has authorization to access the resource.
14. Internal authentication is successful.
15. The agent filter checks the `URL_BASED` policy in OpenAM.
16. OpenAM's Policy Service is called to return an authorization decision to allow the client or user access to the protected resource. The Policy Service returns an `ALLOW`.
17. The agent filter writes the policy decision to an audit log.
18. Pass through to the web resource.
19. The web resource performs the Java EE security checks.

20. Response returns the resource from `www.example.com`

1.6 Java EE Policy Agent Features

The Java EE policy agent provides a number of additional features useful for your deployment.

1.6.1 Attribute Fetch Modes

Java EE policy agents provides the capability to fetch and inject user information into HTTP headers, request objects, and cookies and pass them on to the protected client applications. The client applications can then personalize content using these attributes in their web pages or responses.

Specifically, you can configure the type of attributes to be fetched and the associated mappings for the attributes names used on OpenAM to those values used in the containers. The Java EE policy agent securely fetches the user and session data from the authenticated user as well as policy response attributes.

For more details, see [Configuring Java EE Policy Agents](#).

1.6.2 Login Attempt Limits

When the user-agent does not present a valid SSO token, the agent will redirect the user to the login URL configured in OpenAM. The Java EE policy agent can be configured to limit the login attempts made to the policy agent to mitigate against any redirect loops that may result in an error page presented to the end-user.

You can use the `com.sun.identity.agents.config.login.attempt.limit` property to specify a non-zero value for the number of login attempts. For example, if the property is set to 3, then the agent will block the access request to the protected resource on the fourth login request.

You can also limit the number of redirections the agent can take for a single browser session by setting the `com.sun.identity.agents.config.redirect.attempt.limit`.

For more details, see [General Properties](#).

1.6.3 FQDN Checking

The Java EE policy agent requires that clients accessing protected resources use valid URLs with fully qualified domain names (FQDNs). If invalid URLs are

referenced, policy evaluation can fail as the fully qualified domain name (FQDN) will not match the requested URL, leading to blocked access to the resource. Misconfigured URLs can also result in incorrect policy evaluation for subsequent access requests.

There are cases where clients may specify resource URLs that differ from the FQDNs stored in OpenAM policies, for example, in load balanced and virtual host environments. To handle these cases, the Java EE policy agent supports FQDN Checking properties: FQDN Default and FQDN Virtual Host Map properties.

The FQDN Default property specifies the default URL with valid hostname. The property ensures that the policy agent can redirect to a URL with a valid hostname should it discover an invalid URL in the client request.

The FQDN Virtual Host Map property stores map keys and their corresponding values, allowing invalid URLs, load balanced URLs, and virtual host URLs to be correctly mapped to valid URLs. Each entry in the Map has precedence over the FQDN Default setting, so that if no valid URLs exist in the FQDN Virtual Host Map property, the agent redirects to the value specified in the FQDN Default property.

If you want the agent to redirect to a URL other than the one specified in the FQDN Default property, then it is good practice to include any anticipated invalid URLs in the FQDN Virtual Host Map property and map it to a valid URL.

For more details, see [Fully Qualified Domain Name Checking Properties](#).

1.6.4 Cookie Reset Properties

OpenAM provides cookie reset properties that the agent carries out prior to redirecting the client to a login page for authentication.

Cookie reset is typically used when multiple parallel authentication mechanisms are in play with the policy agent and another authentication system. The policy agent can reset the cookies set by the other mechanism before redirecting the client to a login page.

The cookie reset properties include a name list specifying all of the cookies that will reset, a domain map specifying the domains set for each cookie, and a path map specifying the path from which the cookie will be reset.

If you have enabled attribute fetching using cookies to retrieve user data, it is good practice to use cookie reset, which will reset once you want to access an enforced URL without a valid session.

For more details, see [Cookie Reset Properties](#).

1.6.5 Cross Domain Single Sign-On

Cross domain single sign-on (CDSSO) allows the Java EE policy agent to transfer a validated session ID between an OpenAM domain and an application domain using a proprietary OpenAM mechanism. Normally, single sign-on cannot be implemented across domains as the session cookie from one domain (for example, website.com) is not accessible from another domain (for example, website.net).

OpenAM's CDSSO solves this cross-domain problem and is best implemented in environments where all the domains are managed ultimately by the same organization.

The Java EE policy agent works with an OpenAM component called a CDCServlet that generates a self-submitting form containing the valid session token from one domain. The form gets auto-submitted to the policy agent endpoint via a POST operation. The policy agent processes the request and extracts the session ID, which is again validated by OpenAM. If validation is successful, the policy agent sets the cookie in alternate domain. The client can then access a resource in that domain.

For more details, see [Configuring Cross Domain Single Sign-On](#).

1.7 How Java EE Policy Agents are Configured

You install Java EE policy agents in the web application containers serving web applications that you want to protect. Java EE policy agents are themselves web applications running in the container whose applications you configure OpenAM to protect. By default, the Java EE policy agent has only enough configuration at installation time to connect to OpenAM in order to get the rest of its configuration from the OpenAM configuration store. With nearly all configuration stored centrally, you can manage policy agents centrally from the OpenAM console.¹

For each web application that you protect, you also configure at least the deployment descriptor to filter requests through the policy agent. ForgeRock delivers the Java EE policy agents with a sample application .war file under `j2ee_agents/container_agent/sampleapp/` demonstrating the configuration to use to protect your web application. In the `WEB-INF/web.xml` deployment descriptor file for the sample application, you find an example of the filter configuration that you must add to the deployment descriptors of your applications.

You configure Java EE policy agents per OpenAM realm. Thus to access centralized configuration, you select Access Control > *Realm Name* > Agents > Java EE > *Agent Name*. Java EE policy agent configuration is distinct from policy

¹You can opt to store the agent configuration locally if necessary.

configuration. The only policy-like configuration that you apply to Java EE policy agents is indicating which URLs in the web server can be ignored (*not enforced URLs*) and which client IP address are exempt from policy enforcement (*not enforced IPs*).

For each aspect of Java EE policy agent configuration, you can configure the policy agent through the OpenAM console during testing, and then export the resulting configuration in order to script configuration in your production environment.

Chapter 2

Installing the Apache Tomcat Policy Agent

This chapter covers installation of the policy agent for Apache Tomcat.

2.1 Before You Install

Make sure OpenAM is installed and running, and that you can contact OpenAM from the system running the policy agent. Next, create a profile for your policy agent as described in the *Administration Guide* section on [Creating Agent Profiles](#). To protect resources with the agent also create at least one policy as described in the section on [Configuring Policies](#). Consider creating a simple policy, such as a policy that allows only authenticated users to access your resources, in order to test your policy agent after installation.

You must install Apache Tomcat before you install the policy agent, and you must stop the server during installation.

All of the Tomcat scripts must be present in `$CATALINA_HOME/bin`. The Tomcat Windows executable installer does not include the scripts, for example. If the scripts are not present in your installation, copy the contents of the `bin` directory from a .zip download of Tomcat of the same version as the one you installed.

You must install a supported version of the Java runtime environment. See the *Release Notes* section, [Java EE Agents Java Requirements](#), and set the `JAVA_HOME` environment variable accordingly. The policy agent installer requires Java.

```
$ echo $JAVA_HOME  
/path/to/java
```

See the OpenAM *Installation Guide* section, [Obtaining OpenAM Software](#) to determine which version of the agent to download, and download the agent. Also verify the checksum of the file you download against the checksum posted on the download page.

Unzip the file in the directory where you plan to install the J2EE policy agent. The agent you install stores its configuration and logs under this directory.

When you unzip the policy agent, you find the following directories under the `j2ee_agents/tomcat_v6_agent` directory.

Despite the directory name, the policy agent supports multiple container versions. For details, see the *Release Notes* section, [Java EE Agents Platform Requirements](#).

`bin`

The installation and configuration program **agentadmin** and a password hashing tool **crypt_util**.

`config`

Configuration templates used by the **agentadmin** command during installation

`data`

Not used

`etc`

Configuration templates used during installation

`installer-logs`

Location for log files written during installation

`legal-notice`

Contains licensing information including third-party licenses

`lib`

Shared libraries used by the Java EE policy agent

`locale`

Property files used by the installation program

`README`

README file containing platform and install information for the agent

The web application deployment descriptor file, `web.xml`, is the basic configuration file for web applications. As such, the specific content of the

web.xml file depends on the application. Apache Tomcat also provides a global /path/to/tomcat/conf/web.xml deployment descriptor, which sets defaults for all deployed applications. When you install the Apache Tomcat policy agent, you should be concerned with /path/to/tomcat/conf/web.xml, and also with the WEB-INF/web.xml files in each protected application.

2.2 Installing the Tomcat Policy Agent

This chapter covers installation of the policy agent for Tomcat.

Procedure 2.1. To Create the Agent Profile

Regardless of whether you store configurations centrally in OpenAM or locally with your agents, the agent requires a profile so that it can connect to and communicate with OpenAM.

1. In the OpenAM console, browse to Access Control > *Realm Name* > Agents > J2EE, and then click the New... button in the Agent table.
2. Complete the web form using the following hints.

Name

The name for the agent profile used when you install the agent

Password

Password the agent uses to authenticate to OpenAM

Configuration

Centralized configurations are stored in the OpenAM configuration store. You can manage the centralized configuration through the OpenAM console. Local configurations are stored in a file alongside the agent.

Server URL

The full URL to an OpenAM instance, or if OpenAM is deployed in a site configuration (behind a load balancer) then the site URL

In centralized configuration mode, the Server URL is used to populate the agent profile for services such as Login, Logout, Naming, and Cross Domain SSO.

Agent URL

The URL to the J2EE agent application, such as `http://www.example.com:8080/agentapp`

In centralized configuration mode, the Agent URL is used to populate the Agent Profile for services such as notifications.

Procedure 2.2. To Create the Password File

1. Create a text file containing only the password.

```
$ echo password > /tmp/pwd.txt
```

2. Protect the password file you create as appropriate for your operating system.

```
$ chmod 400 /tmp/pwd.txt
```

Procedure 2.3. To Install the Policy Agent into Tomcat 6

The steps required for policy agent installation into Tomcat 6 are subtly different from those required for Tomcat 7. For Tomcat 6, you have the option to include a global `web.xml` file during the installation process if you plan to project every application within the container.

1. Shut down the Tomcat server where you plan to install the agent.

```
$ /path/to/tomcat/bin/shutdown.sh
```

2. Make sure OpenAM is running.
3. Run **agentadmin --install** to install the agent.

```
$ /path/to/j2ee_agents/tomcat_v6_agent/bin/agentadmin --install --acceptLicense
```

- a. When you run the command, you will be prompted to read and accept the software license agreement for the agent installation. You can suppress the license agreement prompt by including the `--acceptLicense` option on the command line. The inclusion of the option indicates that you have read and accepted the terms stated in the license. To view the license agreement, open `<server-root>/legal-notices/license.txt`.
- b. Enter the path to the Tomcat configuration folder. For example, `/path/to/apache-tomcat/conf`.

- c. Enter the OpenAM URL. For example, `http://openam.example.com:8080/openam`. The installer attempts to connect with the OpenAM server. If OpenAM is not running, you can continue with the installation.
- d. Enter the `$CATALINA_HOME` environment variable specifying the path to the root of the Tomcat server. For example, `/path/to/apache-tomcat/`.
- e. For Tomcat 6 Installs Only: you will be prompted if you want the installer to deploy the agent filter in the global `web.xml`. Press Enter to accept the default: `true` if you want to protect all applications in the container. If you want to protect only a few applications, enter `false`. For this example, accept the default.

```
Choose yes to deploy the policy agent in the global web.xml file.
[ ? : Help, < : Back, ! : Exit ]
Install agent filter in global web.xml ? [true]:
```

- f. Enter the agent URL. For example, `http://openam.example.com:8080/agentapp`.
 - g. Enter the agent profile name that you created in OpenAM. For example, `Tomcat Agent`.
 - h. Enter the path to the password file. For example, `/tmp/pwd.txt`.
4. Next, review a summary of your responses and select an action to continue, go back a step, start over, or exit from the install.

```
-----
SUMMARY OF YOUR RESPONSES
-----
Tomcat Server Config Directory : /path/to/tomcat/conf
OpenAM server URL : http://openam.example.com:8080/openam
$CATALINA_HOME environment variable : /path/to/tomcat

Tomcat global web.xml filter install : true
Agent URL : http://www.example.com:8080/agentapp
Agent Profile name : Tomcat Agent
Agent Profile Password file name : /tmp/pwd.txt

Verify your settings above and decide from the choices below.
1. Continue with Installation
2. Back to the last interaction
3. Start Over
4. Exit
Please make your selection [1]:
...

SUMMARY OF AGENT INSTALLATION
-----
Agent instance name: Agent_001
```

Installing the Tomcat Policy Agent

```
Agent Bootstrap file location:
/path/to/j2ee_agents/tomcat_v6_agent/Agent_001/config/
OpenSSOAgentBootstrap.properties
Agent Configuration file location
/path/to/j2ee_agents/tomcat_v6_agent/Agent_001/config/
OpenSSOAgentConfiguration.properties
Agent Audit directory location:
/path/to/j2ee_agents/tomcat_v6_agent/Agent_001/logs/audit
Agent Debug directory location:
/path/to/j2ee_agents/tomcat_v6_agent/Agent_001/logs/debug

Install log file location:
/path/to/j2ee_agents/tomcat_v6_agent/installer-logs/audit/install.log

Thank you for using OpenAM Policy Agent
```

Upon successful completion, the installer has added the agent configuration to the Tomcat configuration, and also set up the configuration and log directories for the agent.

Note

If the agent is in a different domain than the server, refer to the *Administration Guide* procedure, [Configuring Cross-Domain Single Sign On](#).

5. Take note of the configuration files and log locations.

Each agent instance that you install on the system has its own numbered configuration and logs directory. The first agent's configuration and logs are thus located under the directory `j2ee_agents/tomcat_v6_agent/Agent_001/`.

`config/OpenSSOAgentBootstrap.properties`

Used to bootstrap the Java EE policy agent, allowing the agent to connect to OpenAM and download its configuration

`config/OpenSSOAgentConfiguration.properties`

Only used if you configured the Java EE policy agent to use local configuration

`logs/audit/`

Operational audit log directory, only used if remote logging to OpenAM is disabled

`logs/debug/`

Debug directory where the `debug.out` debug file resides. Useful in troubleshooting policy agent issues.

6. If your policy agent configuration is not in the top-level realm (/), then you must edit `config/OpenSSOAgentBootstrap.properties` to

identify the sub-realm that has your policy agent configuration. Find `com.sun.identity.agents.config.organization.name` and change the "/" to the path to your policy agent profile. This allows the policy agent to properly identify itself to the OpenAM server.

7. Start the Tomcat server where you installed the agent.

```
$ /path/to/tomcat/bin/startup.sh
```

Procedure 2.4. To Install the Policy Agent into Tomcat 7

The steps required for policy agent installation into Tomcat 7 are subtly different from those required for Tomcat 6. For Tomcat 7, you do not install the global `web.xml` file, but configure the application-specific `WEB-INF/web.xml` file after basic installation is complete. The `agentapp.war` is automatically copied to the Tomcat `webapps` folder. The Tomcat 8 install is identical to the Tomcat 7 installation process.

1. Shut down the Tomcat server where you plan to install the agent.

```
$ /path/to/tomcat/bin/shutdown.sh
```

2. Make sure OpenAM is running.
3. Run **agentadmin --install** to install the agent.

```
$ /path/to/j2ee_agents/tomcat_v6_agent/bin/agentadmin --install --acceptLicense
```

- a. When you run the command, you will be prompted to read and accept the software license agreement for the agent installation. You can suppress the license agreement prompt by including the `--acceptLicense` option on the command line. The inclusion of the option indicates that you have read and accepted the terms stated in the license. To view the license agreement, open `<server-root>/legal-notices/license.txt`.
- b. Enter the path to the Tomcat configuration folder. For example, `/path/to/apache-tomcat/conf`.
- c. Enter the OpenAM URL. For example, `http://openam.example.com:8080/openam`.
- d. Enter the `$CATALINA_HOME` environment variable specifying the path to the root of the Tomcat server. For example, `/path/to/apache-tomcat/`.

Installing the Tomcat Policy Agent

- e. Enter the agent URL. For example, `http://openam.example.com:8080/agentapp`.
 - f. Enter the agent profile name that you created in OpenAM. For example, `Tomcat Agent`.
 - g. Enter the path to the password file. For example, `/tmp/pwd.txt`.
4. Next, review a summary of your responses and select an action to continue, go back a step, start over, or exit from the install.

```
-----  
SUMMARY OF YOUR RESPONSES  
-----  
Tomcat Server Config Directory : /path/to/tomcat/conf  
OpenAM server URL : http://openam.example.com:8080/openam  
$CATALINA_HOME environment variable : /path/to/tomcat  
  
Tomcat global web.xml filter install : false  
Agent URL : http://www.example.com:8080/agentapp  
Agent Profile name : Tomcat Agent  
Agent Profile Password file name : /tmp/pwd.txt  
  
Verify your settings above and decide from the choices below.  
1. Continue with Installation  
2. Back to the last interaction  
3. Start Over  
4. Exit  
Please make your selection [1]:  
...  
  
SUMMARY OF AGENT INSTALLATION  
-----  
Agent instance name: Agent_001  
Agent Bootstrap file location:  
/path/to/j2ee_agents/tomcat_v6_agent/Agent_001/config/  
OpenSSOAgentBootstrap.properties  
Agent Configuration file location  
/path/to/j2ee_agents/tomcat_v6_agent/Agent_001/config/  
OpenSSOAgentConfiguration.properties  
Agent Audit directory location:  
/path/to/j2ee_agents/tomcat_v6_agent/Agent_001/logs/audit  
Agent Debug directory location:  
/path/to/j2ee_agents/tomcat_v6_agent/Agent_001/logs/debug  
  
Install log file location:  
/path/to/j2ee_agents/tomcat_v6_agent/installer-logs/audit/install.log  
  
Thank you for using OpenAM Policy Agent
```

Upon successful completion, the installer has added the agent configuration to the Tomcat configuration, and also set up the configuration and log directories for the agent.

Note

If the agent is in a different domain than the server, refer to the *Administration Guide* procedure, [Configuring Cross-Domain Single Sign On](#).

5. Take note of the configuration files and log locations.

Each agent instance that you install on the system has its own numbered configuration and logs directory. The first agent's configuration and logs are thus located under the directory `j2ee_agents/tomcat_v6_agent/Agent_001/`.

`config/OpenSSOAgentBootstrap.properties`

Used to bootstrap the Java EE policy agent, allowing the agent to connect to OpenAM and download its configuration

`config/OpenSSOAgentConfiguration.properties`

Only used if you configured the Java EE policy agent to use local configuration

`logs/audit/`

Operational audit log directory, only used if remote logging to OpenAM is disabled

`logs/debug/`

Debug directory where the `debug.out` debug file resides. Useful in troubleshooting policy agent issues.

6. If your policy agent configuration is not in the top-level realm (/), then you must edit `config/OpenSSOAgentBootstrap.properties` to identify the sub-realm that has your policy agent configuration. Find `com.sun.identity.agents.config.organization.name` and change the "/" to the path to your policy agent profile. This allows the policy agent to properly identify itself to the OpenAM server.
7. If you want to protect all applications in the container, you must add a filter manually for each protected application's `WEB-INF/web.xml` deployment descriptor file, following the opening `<web-app>` tag. Make sure that the agent filter is first in the filter chain.

```
<filter>
  <filter-name>Agent</filter-name>
  <display-name>Agent</display-name>
  <description>OpenAM Policy Agent Filter</description>
  <filter-class>com.sun.identity.agents.filter.AmAgentFilter</filter-class>
</filter>
<filter-mapping>
```

```
<filter-name>Agent</filter-name>
<url-pattern>/*</url-pattern>
<dispatcher>REQUEST</dispatcher>
<dispatcher>INCLUDE</dispatcher>
<dispatcher>FORWARD</dispatcher>
<dispatcher>ERROR</dispatcher>
</filter-mapping>
```

8. Start the Tomcat server where you installed the agent.

```
$ /path/to/tomcat/bin/startup.sh
```

Procedure 2.5. To Check the Policy Agent Installation

1. Check the Tomcat server log after you start the server to make sure startup completed successfully.

```
$ tail -n 1 /path/to/tomcat/logs/catalina.out
INFO: Server startup in 810 ms
```

2. Check the debug.out debug log to verify that the agent did start up.

```
$ tail -n 7 /path/to/j2ee_agents/tomcat_v6_agent/Agent_001/logs/debug/debug.out
=====
Version: ...
Revision: 3111
Build Date: 20120915
Build Machine: builds.forgerock.org
=====
```

3. If you have a policy configured, you can test your policy agent. For example, try to browse to a resource that your policy agent protects. You should be redirected to OpenAM to authenticate, for example as user demo, password changeit. After you authenticate, OpenAM then redirects you back to the resource you tried to access.

2.3 Silent Tomcat Policy Agent Installation

When performing a scripted, silent installation, use **agentadmin --install --saveResponse *response-file*** to create a response file for scripted installation. Then install silently using **agentadmin --install --acceptLicense --useResponse *response-file***.

2.4 Remove Tomcat Policy Agent Software

Shut down the Tomcat server before you uninstall the policy agent.

```
$ /path/to/tomcat/bin/shutdown.sh
```

To remove the Java EE policy agent, use **agentadmin --uninstall**. You must provide the Tomcat server configuration directory location.

Uninstall does not remove the agent instance directory, but you can do so manually after removing the agent configuration from Tomcat.

Chapter 3

Installing the JBoss 7 Application Server Policy Agent

This chapter covers installation of the policy agent for JBoss Application Server.

3.1 Before You Install

Make sure OpenAM is installed and running, and that you can contact OpenAM from the system running the policy agent. Next, create a profile for your policy agent as described in the *Administration Guide* section on [Creating Agent Profiles](#). To protect resources with the agent also create at least one policy as described in the section on [Configuring Policies](#). Consider creating a simple policy, such as a policy that allows only authenticated users to access your resources, in order to test your policy agent after installation.

You must install JBoss before installing the policy agent.

You must install a supported version of the Java runtime environment. See the *Release Notes* section, [Java EE Agents Java Requirements](#), and set the `JAVA_HOME` environment variable accordingly. The policy agent installer requires Java.

```
$ echo $JAVA_HOME  
/path/to/java
```

See the OpenAM *Installation Guide* section, [Obtaining OpenAM Software](#) to determine which version of the agent to download, and download the agent. Also verify the checksum of the file you download against the checksum posted on the download page.

Unzip the file in the directory where you plan to install the J2EE policy agent. The agent you install stores its configuration and logs under this directory.

When you unzip the policy agent, you find the following directories under the `j2ee_agents/jboss_v7_agent` directory.

Despite the directory name, the policy agent supports multiple container versions. For details, see the *Release Notes* section, [Java EE Agents Platform Requirements](#).

`bin`

The installation and configuration program **agentadmin** and a password hashing tool **crypt_util**.

`config`

Configuration templates used by the **agentadmin** command during installation

`data`

Not used

`etc`

Configuration templates used during installation

`installer-logs`

Location for log files written during installation

`legal-notice`

Contains licensing information including third-party licenses

`lib`

Shared libraries used by the Java EE policy agent

`locale`

Property files used by the installation program

`README`

README file containing platform and install information for the agent

3.2 Installing the JBoss Policy Agent

Complete the following procedures to install the policy agent.

Procedure 3.1. To Create the Agent Profile

Regardless of whether you store configurations centrally in OpenAM or locally with your agents, the agent requires a profile so that it can connect to and communicate with OpenAM.

1. In the OpenAM console, browse to Access Control > *Realm Name* > Agents > J2EE, and then click the New... button in the Agent table.
2. Complete the web form using the following hints.

Name

The name for the agent profile used when you install the agent

Password

Password the agent uses to authenticate to OpenAM

Configuration

Centralized configurations are stored in the OpenAM configuration store. You can manage the centralized configuration through the OpenAM console. Local configurations are stored in a file alongside the agent.

Server URL

The full URL to an OpenAM instance, or if OpenAM is deployed in a site configuration (behind a load balancer) then the site URL

In centralized configuration mode, the Server URL is used to populate the agent profile for services such as Login, Logout, Naming, and Cross Domain SSO.

Agent URL

The URL to the J2EE agent application, such as `http://www.example.com:8080/agentapp`

In centralized configuration mode, the Agent URL is used to populate the Agent Profile for services such as notifications.

Procedure 3.2. To Create the Password File

1. Create a text file containing only the password.

```
$ echo password > /tmp/pwd.txt
```

2. Protect the password file you create as appropriate for your operating system.

```
$ chmod 400 /tmp/pwd.txt
```

Procedure 3.3. To Install the Policy Agent into JBoss

If you want to include an application-specific module, make sure to type in false when prompted with the following question:

```
Install agent as global module? [true]:
```

1. Shut down the JBoss server where you plan to install the agent.
2. Make sure OpenAM is running.
3. Run **agentadmin --install** to install the agent.

When you run the command, you will be prompted to read and accept the software license agreement for the agent installation. You can suppress the license agreement prompt by including the `--acceptLicense` option on the command line. The inclusion of the option indicates that you have read and accepted the terms stated in the license. To view the license agreement, open `<server-root>/legal-notice/license.txt`.

```
$ /path/to/j2ee_agents/jboss_v7_agent/bin/agentadmin --install --acceptLicense
...
-----
SUMMARY OF YOUR RESPONSES
-----
JBoss home directory : /path/to/jboss/
JBoss deployment mode: standalone
Install agent as global module: true
OpenAM server URL : http://openam.example.com:8080/openam
Agent URL : http://www.example.com:8080/agentapp
Agent Profile name : JBossAgent
Agent Profile Password file name : /tmp/pwd.txt
...
SUMMARY OF AGENT INSTALLATION
-----
Agent instance name: Agent_001
Agent Bootstrap file location:
/path/to/j2ee_agents/jboss_v7_agent/Agent_001/config/
OpenSSOAgentBootstrap.properties
Agent Configuration file location
/path/to/j2ee_agents/jboss_v7_agent/Agent_001/config/
OpenSSOAgentConfiguration.properties
Agent Audit directory location:
```

```
/path/to/j2ee_agents/jboss_v7_agent/Agent_001/logs/audit
Agent Debug directory location:
/path/to/j2ee_agents/jboss_v7_agent/Agent_001/logs/debug

Install log file location:
/path/to/j2ee_agents/jboss_v7_agent/installer-logs/audit/install.log
...
```

Upon successful completion, the installer has updated the JBoss configuration, added the agent web application under `JB0SS_HOME/server/standalone/deployments`, and also set up configuration and log directories for the agent.

Note

If the agent is in a different domain than the server, refer to *Administration Guide* procedure, [Configuring Cross-Domain Single Sign On](#).

4. Take note of the configuration files and log locations.

Each agent instance that you install on the system has its own numbered configuration and logs directory. The first agent's configuration and logs are thus located under the directory `j2ee_agents/jboss_v7_agent/Agent_001/`.

`config/OpenSSOAgentBootstrap.properties`

Used to bootstrap the Java EE policy agent, allowing the agent to connect to OpenAM and download its configuration

`config/OpenSSOAgentConfiguration.properties`

Only used if you configured the Java EE policy agent to use local configuration

`logs/audit/`

Operational audit log directory, only used if remote logging to OpenAM is disabled

`logs/debug/`

Debug directory where the debug file resides. Useful in troubleshooting policy agent issues.

5. If your policy agent configuration is not in the top-level realm (/), then you must edit `config/OpenSSOAgentBootstrap.properties` to identify the sub-realm that has your policy agent configuration. Find `com.sun.identity.agents.config.organization.name` and change the / to the realm to your policy agent profile. This allows the policy agent to properly identify itself to the OpenAM server.

6. To protect a web application, you must add the following filter to the application's WEB-INF/web.xml deployment descriptor, following the opening <web-app> tag.

```
<filter>
  <filter-name>Agent</filter-name>
  <display-name>Agent</display-name>
  <description>OpenAM Policy Agent Filter</description>
  <filter-class>com.sun.identity.agents.filter.AmAgentFilter</filter-class>
</filter>
<filter-mapping>
  <filter-name>Agent</filter-name>
  <url-pattern>*/</url-pattern>
  <dispatcher>REQUEST</dispatcher>
  <dispatcher>INCLUDE</dispatcher>
  <dispatcher>FORWARD</dispatcher>
  <dispatcher>ERROR</dispatcher>
</filter-mapping>
```

You also need to add the following security constraint specification to the application's WEB-INF/web.xml file.

```
<security-constraint>
  <web-resource-collection>
    <web-resource-name>All resources</web-resource-name>
    <description>Protects all resources</description>
    <url-pattern>*.do</url-pattern>
  </web-resource-collection>
</security-constraint>
```

You must also add the following security domain specification to the jboss-web.xml configuration file of the application.

```
<security-domain>java:/jaas/AMRealm</security-domain>
```

You can find that file packed in the agentsample.ear archive in the /path/to/j2ee_agents/jboss_v7_agent/sampleapp/dist directory. Once unpacked, you can find the file in the WEB-INF subdirectory.

7. If you typed in false to the Install agent as global module question during the installation process, you will need to add the following line to the META-INF/MANIFEST.MF file of the application.

```
Dependencies: org.forgerock.openam.agent
```

Procedure 3.4. To Run JBoss After Agent Installation

1. Run JBoss.
2. If you have a policy configured, you can test your policy agent. For example, try to browse to a resource that your policy agent protects. You should be

redirected to OpenAM to authenticate, for example as user demo, password changeit. After you authenticate, OpenAM then redirects you back to the resource you tried to access.

3.3 Silent JBoss Policy Agent Installation

When performing a scripted, silent installation, use **agentadmin --install --saveResponse *response-file*** to create a response file for scripted installation. Then install silently using **agentadmin --install --acceptLicense --useResponse *response-file***.

3.4 Removing JBoss Policy Agent Software

Shut down the JBoss server before you uninstall the policy agent.

To remove the Java EE policy agent, use **agentadmin --uninstall**. You must provide the JBoss configuration directory location.

Uninstall does not remove the agent instance directory, but you can do so manually after removing the agent configuration from JBoss.

Chapter 4

Installing the Jetty Server Policy Agent

This chapter covers installation of the policy agent for Jetty.

4.1 Before You Install

Make sure OpenAM is installed and running, and that you can contact OpenAM from the system running the policy agent. Next, create a profile for your policy agent as described in the *Administration Guide* section on [Creating Agent Profiles](#). To protect resources with the agent also create at least one policy as described in the section on [Configuring Policies](#). Consider creating a simple policy, such as a policy that allows only authenticated users to access your resources, in order to test your policy agent after installation.

You must install Jetty before you install the policy agent, and you must stop the server during installation.

You must install a supported version of the Java runtime environment. See the *Release Notes* section, [Java EE Agents Java Requirements](#), and set the `JAVA_HOME` environment variable accordingly. The policy agent installer requires Java.

```
$ echo $JAVA_HOME  
/path/to/java
```

See the OpenAM *Installation Guide* section, [Obtaining OpenAM Software](#) to determine which version of the agent to download, and download the agent. Also verify the checksum of the file you download against the checksum posted on the download page.

Note

Command line examples in this chapter show Jetty accessed remotely. If you are following the examples and have issues accessing Jetty remotely, you might have to change filter settings in the deployment descriptor file, such as `/path/to/jetty/webapps/test/WEB-INF/web.xml`, as shown in the following example.

```
<filter>
  <filter-name>TestFilter</filter-name>
  <filter-class>com.acme.TestFilter</filter-class>
  <init-param>
    <param-name>remote</param-name>
    <param-value>true</param-value> <!-- default: false -->
  </init-param>
</filter>
```

Unzip the file in the directory where you plan to install the J2EE policy agent. The agent you install stores its configuration and logs under this directory.

When you unzip the policy agent, you find the following directories under the `j2ee_agents/jetty_v61_agent` directory.

Despite the directory name, the policy agent supports multiple container versions. For details, see the *Release Notes* section, [Java EE Agents Platform Requirements](#).

`bin`

The installation and configuration program **agentadmin** and a password hashing tool **crypt_util**.

`config`

Configuration templates used by the **agentadmin** command during installation

`data`

Not used

`etc`

Configuration templates used during installation

`installer-logs`

Location for log files written during installation

`legal-notices`

Contains licensing information including third-party licenses

`lib`

Shared libraries used by the Java EE policy agent

`locale`

Property files used by the installation program

`README`

README file containing platform and install information for the agent

4.2 Installing the Jetty Policy Agent

Complete the following procedures to install the policy agent.

Procedure 4.1. To Create the Agent Profile

Regardless of whether you store configurations centrally in OpenAM or locally with your agents, the agent requires a profile so that it can connect to and communicate with OpenAM.

1. In the OpenAM console, browse to Access Control > *Realm Name* > Agents > J2EE, and then click the New... button in the Agent table.
2. Complete the web form using the following hints.

Name

The name for the agent profile used when you install the agent

Password

Password the agent uses to authenticate to OpenAM

Configuration

Centralized configurations are stored in the OpenAM configuration store. You can manage the centralized configuration through the OpenAM console. Local configurations are stored in a file alongside the agent.

Server URL

The full URL to an OpenAM instance, or if OpenAM is deployed in a site configuration (behind a load balancer) then the site URL

In centralized configuration mode, the Server URL is used to populate the agent profile for services such as Login, Logout, Naming, and Cross Domain SSO.

Agent URL

The URL to the J2EE agent application, such as `http://www.example.com:8080/agentapp`

In centralized configuration mode, the Agent URL is used to populate the Agent Profile for services such as notifications.

Procedure 4.2. To Create the Password File

1. Create a text file containing only the password.

```
$ echo password > /tmp/pwd.txt
```

2. Protect the password file you create as appropriate for your operating system.

```
$ chmod 400 /tmp/pwd.txt
```

Procedure 4.3. To Install the Policy Agent into Jetty

1. Shut down the Jetty server where you plan to install the agent.
2. Make sure OpenAM is running.
3. Run **agentadmin --install** to install the agent.

When you run the command, you will be prompted to read and accept the software license agreement for the agent installation. You can suppress the license agreement prompt by including the `--acceptLicense` option on the command line. The inclusion of the option indicates that you have read and accepted the terms stated in the license. To view the license agreement, open `<server-root>/legal-notices/license.txt`.

```
$ /path/to/j2ee_agents/jetty_v61_agent/bin/agentadmin --install --acceptLicense
...
-----
SUMMARY OF YOUR RESPONSES
-----
Jetty Server Config Directory : /path/to/jetty/etc
OpenAM server URL : http://openam.example.com:8080/openam
Jetty installation directory. : /path/to/jetty
Agent URL : http://www.example.com:8080/agentapp
Agent Profile name : Jetty Agent
```

```
Agent Profile Password file name : /tmp/pwd.txt

...
SUMMARY OF AGENT INSTALLATION
-----
Agent instance name: Agent_001
Agent Bootstrap file location:
/path/to/j2ee_agents/jetty_v61_agent/Agent_001/config/
OpenSSOAgentBootstrap.properties
Agent Configuration file location
/path/to/j2ee_agents/jetty_v61_agent/Agent_001/config/
OpenSSOAgentConfiguration.properties
Agent Audit directory location:
/path/to/j2ee_agents/jetty_v61_agent/Agent_001/logs/audit
Agent Debug directory location:
/path/to/j2ee_agents/jetty_v61_agent/Agent_001/logs/debug

Install log file location:
/path/to/j2ee_agents/jetty_v61_agent/installer-logs/audit/install.log
...
```

Upon successful completion, the installer has updated Jetty's `start.jar` to reference the agent, set up the agent web application, and also set up configuration and log directories for the agent.

Note

If the agent is in a different domain than the server, refer to *Administration Guide* procedure, [Configuring Cross-Domain Single Sign On](#).

4. Take note of the configuration files and log locations.

Each agent instance that you install on the system has its own numbered configuration and logs directory. The first agent's configuration and logs are thus located under the directory `j2ee_agents/jetty_v61_agent/Agent_001/`.

`config/OpenSSOAgentBootstrap.properties`

Used to bootstrap the Java EE policy agent, allowing the agent to connect to OpenAM and download its configuration

`config/OpenSSOAgentConfiguration.properties`

Only used if you configured the Java EE policy agent to use local configuration

`logs/audit/`

Operational audit log directory, only used if remote logging to OpenAM is disabled

logs/debug/

Debug directory where the debug.out debug file resides. Useful in troubleshooting policy agent issues.

5. If your policy agent configuration is not in the top-level realm (/), then you must edit config/OpenSSOAgentBootstrap.properties to identify the sub-realm that has your policy agent configuration. Find com.sun.identity.agents.config.organization.name and change the / to the path to your policy agent profile. This allows the policy agent to properly identify itself to the OpenAM server.
6. To protect a web application, you must add the following filter to the application's WEB-INF/web.xml deployment descriptor, following the opening <web-app> tag.

```
<filter>
  <filter-name>Agent</filter-name>
  <display-name>Agent</display-name>
  <description>OpenAM Policy Agent Filter</description>
  <filter-class>com.sun.identity.agents.filter.AmAgentFilter</filter-class>
</filter>
<filter-mapping>
  <filter-name>Agent</filter-name>
  <url-pattern>*/</url-pattern>
  <dispatcher>REQUEST</dispatcher>
  <dispatcher>INCLUDE</dispatcher>
  <dispatcher>FORWARD</dispatcher>
  <dispatcher>ERROR</dispatcher>
</filter-mapping>
```

7. Start the Jetty server where you installed the agent.

```
$ cd /path/to/jetty ; java -jar start.jar
...
2011-09-15 12:49:55.469:INFO::Extract file:/path/to/jetty/webapps/agentapp.war
...
2011-09-15 12:50:14.163:INFO::Started SelectChannelConnector@0.0.0.0:8080
```

8. If you have a policy configured, you can test your policy agent. For example, try to browse to a resource that your policy agent protects. You should be redirected to OpenAM to authenticate, for example as user demo, password changeit. After you authenticate, OpenAM then redirects you back to the resource you tried to access.

4.3 Silent Jetty Policy Agent Installation

When performing a scripted, silent installation, use **agentadmin --acceptLicense --saveResponse *response-file*** to create a response file for scripted installation.

Then install silently using **agentadmin --install --acceptLicense --useResponse *response-file***.

4.4 Removing Jetty Policy Agent Software

Shut down the Jetty server before you uninstall the policy agent.

To remove the Java EE policy agent, use **agentadmin --uninstall**. You must provide the Jetty configuration directory location.

Uninstall does not remove the agent instance directory, but you can do so manually after removing the agent configuration from Jetty.

Chapter 5

Installing the Oracle WebLogic Policy Agent

This chapter covers installation of the policy agent for Oracle WebLogic.

5.1 Before You Install

Make sure OpenAM is installed and running, and that you can contact OpenAM from the system running the policy agent. Next, create a profile for your policy agent as described in the *Administration Guide* section on [Creating Agent Profiles](#). To protect resources with the agent also create at least one policy as described in the section on [Configuring Policies](#). Consider creating a simple policy, such as a policy that allows only authenticated users to access your resources, in order to test your policy agent after installation.

You must install WebLogic before you install the policy agent, and you must stop the server during installation.

You must install a supported version of the Java runtime environment. See the *Release Notes* section, [Java EE Agents Java Requirements](#), and set the `JAVA_HOME` environment variable accordingly. The policy agent installer requires Java.

```
$ echo $JAVA_HOME  
/path/to/java
```

See the OpenAM *Installation Guide* section, [Obtaining OpenAM Software](#) to determine which version of the agent to download, and download the agent. Also verify the checksum of the file you download against the checksum posted on the download page.

Unzip the file in the directory where you plan to install the J2EE policy agent. The agent you install stores its configuration and logs under this directory.

When you unzip the policy agent, you find the following directories under the `j2ee_agents/weblogic_v10_agent` directory.

Despite the directory name, the policy agent supports multiple container versions. For details, see the *Release Notes* section, [Java EE Agents Platform Requirements](#).

`bin`

The installation and configuration program **agentadmin** and a password hashing tool **crypt_util**.

`config`

Configuration templates used by the **agentadmin** command during installation

`data`

Not used

`etc`

Configuration templates used during installation

`installer-logs`

Location for log files written during installation

`legal-notice`

Contains licensing information including third-party licenses

`lib`

Shared libraries used by the Java EE policy agent

`locale`

Property files used by the installation program

`README`

README file containing platform and install information for the agent

5.2 Installing the WebLogic Policy Agent

Complete the following procedures to install the policy agent.

Procedure 5.1. To Create the Agent Profile

Regardless of whether you store configurations centrally in OpenAM or locally with your agents, the agent requires a profile so that it can connect to and communicate with OpenAM.

1. In the OpenAM console, browse to Access Control > *Realm Name* > Agents > J2EE, and then click the New... button in the Agent table.
2. Complete the web form using the following hints.

Name

The name for the agent profile used when you install the agent

Password

Password the agent uses to authenticate to OpenAM

Configuration

Centralized configurations are stored in the OpenAM configuration store. You can manage the centralized configuration through the OpenAM console. Local configurations are stored in a file alongside the agent.

Server URL

The full URL to an OpenAM instance, or if OpenAM is deployed in a site configuration (behind a load balancer) then the site URL

In centralized configuration mode, the Server URL is used to populate the agent profile for services such as Login, Logout, Naming, and Cross Domain SSO.

Agent URL

The URL to the J2EE agent application, such as `http://www.example.com:8080/agentapp`

In centralized configuration mode, the Agent URL is used to populate the Agent Profile for services such as notifications.

Procedure 5.2. To Create the Password File

1. Create a text file containing only the password.

```
$ echo password > /tmp/pwd.txt
```

2. Protect the password file you create as appropriate for your operating system.

```
$ chmod 400 /tmp/pwd.txt
```

Procedure 5.3. To Install the Policy Agent into WebLogic

1. Shut down the WebLogic server where you plan to install the agent.
2. Make sure OpenAM is running.
3. Run **agentadmin --install** to install the agent.

When you run the command, you will be prompted to read and accept the software license agreement for the agent installation. You can suppress the license agreement prompt by including the `--acceptLicense` option on the command line. The inclusion of the option indicates that you have read and accepted the terms stated in the license. To view the license agreement, open `<server-root>/legal-notices/license.txt`.

```
$ /path/to/j2ee_agents/weblogic_v10_agent/bin/agentadmin --install --acceptLicense
...
-----
SUMMARY OF YOUR RESPONSES
-----
Startup script location :
/path/to/domain/mydomain/bin/startWebLogic.sh
WebLogic Server instance name : AdminServer
WebLogic home directory : /path/to/wlserver
OpenAM server URL : http://openam.example.com:8080/openam
Agent URL : http://www.example.com:7001/agentapp
Agent Profile name : WebLogic Agent
Agent Profile Password file name : /tmp/pwd.txt
...
SUMMARY OF AGENT INSTALLATION
-----
Agent instance name: Agent_001
Agent Bootstrap file location:
/path/to/j2ee_agents/weblogic_v10_agent/Agent_001/config/
  OpenSSOAgentBootstrap.properties
Agent Configuration file location
/path/to/j2ee_agents/weblogic_v10_agent/Agent_001/config/
  OpenSSOAgentConfiguration.properties
Agent Audit directory location:
/path/to/j2ee_agents/weblogic_v10_agent/Agent_001/logs/audit
Agent Debug directory location:
/path/to/j2ee_agents/weblogic_v10_agent/Agent_001/logs/debug

Install log file location:
/path/to/j2ee_agents/weblogic_v10_agent/installer-logs/audit/install.log
```

...

Upon successful completion, the installer has updated the WebLogic configuration, copied the agent libraries to WebLogic's library directory, and also set up configuration and log directories for the agent.

Note

If the agent is in a different domain than the server, refer to the *Administration Guide* procedure, [Configuring Cross-Domain Single Sign On](#).

4. Take note of the configuration files and log locations.

Each agent instance that you install on the system has its own numbered configuration and logs directory. The first agent's configuration and logs are thus located under the directory `j2ee_agents/weblogic_v10_agent/Agent_001/`.

`config/OpenSSOAgentBootstrap.properties`

Used to bootstrap the Java EE policy agent, allowing the agent to connect to OpenAM and download its configuration

`config/OpenSSOAgentConfiguration.properties`

Only used if you configured the Java EE policy agent to use local configuration

`logs/audit/`

Operational audit log directory, only used if remote logging to OpenAM is disabled

`logs/debug/`

Debug directory where the debug file resides. Useful in troubleshooting policy agent issues.

5. If your policy agent configuration is not in the top-level realm (/), then you must edit `config/OpenSSOAgentBootstrap.properties` to identify the sub-realm that has your policy agent configuration. Find `com.sun.identity.agents.config.organization.name` and change the / to the path to your policy agent profile. This allows the policy agent to properly identify itself to the OpenAM server.
6. The agent requires sourcing before it will work properly. There are two ways to source.
 - Manually source the file containing the policy agent environment settings for WebLogic before starting the application server.

```
$ . /path/to/setAgentEnv_AdminServer.sh
```

- Or edit the startWebLogic.sh script to set the sourcing needed for the agent, by adding these lines after the code block shown. Add the setAgentEnv_AdminServer.sh line to the following location in the file. The drawback to this approach is that it could be overwritten, as noted in the file.

```
$ cat /path/to/startWebLogic.sh
...
# Any changes to this script may be lost when adding extensions to this
# configuration.
DOMAIN_HOME="/opt/Oracle/Middleware/user_projects/domains/base_domain"
. /path/to/setAgentEnv_AdminServer.sh
${DOMAIN_HOME}/bin/startWebLogic.sh $*
```

Note

If the sourcing is not properly set, the following message appears.

```
<Error> <HTTP> <cent.example.com>
<AdminServer> <[STANDBY] ExecuteThread: '5' for queue: 'weblogic.kernel.
Default (self-tuning)'> <<WLS Kernel>> <<<< << <1360800613441>
<BEA-101165> <Could not load user defined filter in web.xml:
ServletContext@1761850405[app:agentapp module:agentapp.war path:null
spec-version:null] com.sun.identity.agents.filter.AmAgentFilter.
java.lang.ClassNotFoundException:
com.sun.identity.agents.filter.AmAgentFilter
```

7. Start the WebLogic server.

Procedure 5.4. To Protect Applications After Agent Installation

1. Deploy the /path/to/j2ee_agents/weblogic_v10_agent/etc/agentapp.war agent application in WebLogic.
2. For each web application to protect, add the following filter to the application's WEB-INF/web.xml deployment descriptor, following the opening <web-app> tag.

```
<filter>
  <filter-name>Agent</filter-name>
  <display-name>Agent</display-name>
```

```
<description>OpenAM Policy Agent Filter</description>
<filter-class>com.sun.identity.agents.filter.AmAgentFilter</filter-class>
</filter>
<filter-mapping>
  <filter-name>Agent</filter-name>
  <url-pattern>/*</url-pattern>
  <dispatcher>REQUEST</dispatcher>
  <dispatcher>INCLUDE</dispatcher>
  <dispatcher>FORWARD</dispatcher>
  <dispatcher>ERROR</dispatcher>
</filter-mapping>
```

You might also have to update additional configuration files. See the sample application located under `/path/to/j2ee_agents/weblogic_v10_agent/sampleapp` for examples.

3. If you have a policy configured, you can test your policy agent. For example, try to browse to a resource that your policy agent protects. You should be redirected to OpenAM to authenticate, for example as user demo, password changeit. After you authenticate, OpenAM then redirects you back to the resource you tried to access.

5.3 Silent WebLogic Policy Agent Installation

When performing a scripted, silent installation, use **agentadmin --install --saveResponse *response-file*** to create a response file for scripted installation. Then install silently using **agentadmin --install --acceptLicense --useResponse *response-file***.

5.4 Post Installation of WebLogic Policy Agent

After installing WebLogic, some configuration is required before the policy agent will work.

Procedure 5.5. To Configure the WebLogic Policy Agent

WebLogic is unique in that it requires additional configuration after the installation is complete.

1. Go to the WebLogic Server Administration Console and login.
2. Click Security realms.
3. Click the name of the realm to use for OpenAM.
4. Click Providers > Authentication.
5. Click Lock & Edit > New.

6. Enter the desired type in Type as AgentAuthenticator, provide a name, and click OK.
7. Click on the name of the agent authenticator you just created.
8. Use OPTIONAL for the control flag and save.
9. Click on Providers to display the Authentication Providers Table.
10. Click on Default Authenticator, use OPTIONAL for the control flag, and save.
11. Activate the changes once the default authenticator is done saving.

You will need to restart the WebLogic Server to implement the changes.

5.5 Installing WebLogic Policy Agents in Multi-Server Domains

In many WebLogic domains, the administration server provides a central point for controlling and managing the configuration of the managed servers that host protected applications.

If WebLogic managed servers run on different hosts, you must create separate agent profiles and perform separate installations for each so that OpenAM can send notifications to the appropriate addresses.

Procedure 5.6. To Install the Policy Agent on Administration & Managed Servers

For multi-server WebLogic domains, install policy agent as follows.

1. If servers are on different hosts, create agent profiles for each server where you plan to install the policy agent.

The steps are described under [Section 5.2, “Installing the WebLogic Policy Agent”](#).

2. Prepare your protected web applications by adding the policy agent filter configuration as described in [Procedure 5.4, “To Protect Applications After Agent Installation”](#).
3. Use the **agentadmin** command to install the policy agent either interactively, or silently on each server in the domain.
 - For interactive installation, prepare password files for the servers as described under [Section 5.2, “Installing the WebLogic Policy Agent”](#).

Then install the policy agent on the servers as described in [Procedure 5.3, “To Install the Policy Agent into WebLogic”](#).

- For silent installation, follow the instructions in [Section 5.3, “Silent WebLogic Policy Agent Installation”](#).
4. Start WebLogic, and then set up an authentication provider as described in [Procedure 5.5, “To Configure the WebLogic Policy Agent”](#).
 5. On each server in the domain, deploy the policy agent agentapp.war.
 6. On each managed server in the domain, update the classpath to include policy agent .jar files.

In WebLogic Node Manager console, browse to Environment > Servers > *server* > Server Start > Class Path, and then edit the classpath as in the following example, but all on a single line.

```
/path/to/j2ee_agents/weblogic_v10_agent/lib/agent.jar:  
/path/to/j2ee_agents/weblogic_v10_agent/lib/openssoclientsdk.jar:  
/path/to/j2ee_agents/weblogic_v10_agent/locale:  
/path/to/j2ee_agents/weblogic_v10_agent/Agent_001/config:  
$CLASSPATH
```

Replace the paths in the example with the actual paths for your domain.

7. Restart the managed servers.

5.6 Removing WebLogic Policy Agent Software

Shut down the WebLogic server before you uninstall the policy agent.

To remove the Java EE policy agent, use **agentadmin --uninstall**. You must provide the WebLogic configuration directory location.

Uninstall does not remove the agent instance directory, but you can do so manually after removing the agent configuration from WebLogic.

Chapter 6

Installing the IBM WebSphere Policy Agent

This chapter covers installation of the policy agent for IBM WebSphere.

6.1 Before You Install

Make sure OpenAM is installed and running, and that you can contact OpenAM from the system running the policy agent. Next, create a profile for your policy agent as described in the *Administration Guide* section on [Creating Agent Profiles](#). To protect resources with the agent also create at least one policy as described in the section on [Configuring Policies](#). Consider creating a simple policy, such as a policy that allows only authenticated users to access your resources, in order to test your policy agent after installation.

You must install WebSphere before you install the policy agent, and you must stop the server during installation.

You must install a supported version of the Java runtime environment. See the *Release Notes* section, [Java EE Agents Java Requirements](#), and set the `JAVA_HOME` environment variable accordingly. The policy agent installer requires Java.

```
$ echo $JAVA_HOME  
/path/to/java
```

If you are using IBM Java, see [Procedure 6.1, “To Install With IBM Java”](#).

See the *OpenAM Installation Guide* section, [Obtaining OpenAM Software](#) to determine which version of the agent to download, and download the agent. Also verify the checksum of the file you download against the checksum posted on the download page.

Unzip the file in the directory where you plan to install the J2EE policy agent. The agent you install stores its configuration and logs under this directory.

When you unzip the policy agent, you find the following directories under the `j2ee_agents/websphere_v61_agent` directory.

Despite the directory name, the policy agent supports multiple container versions. For details, see the *Release Notes* section, [Java EE Agents Platform Requirements](#).

`bin`

The installation and configuration program **agentadmin** and a password hashing tool **crypt_util**.

`config`

Configuration templates used by the **agentadmin** command during installation

`data`

Not used

`etc`

Configuration templates used during installation

`installer-logs`

Location for log files written during installation

`legal-notices`

Contains licensing information including third-party licenses

`lib`

Shared libraries used by the Java EE policy agent

`locale`

Property files used by the installation program

`README`

README file containing platform and install information for the agent

Procedure 6.1. To Install With IBM Java

The WebSphere policy agent runs with IBM Java. In order to install the policy agent using IBM Java on platforms other than AIX, you must first change the **agentadmin** script to use IBMJCE.

1. Open the file, bin/agentadmin (bin/agentadmin.bat on Windows), for editing.
2. Edit the line specifying AGENT_OPTS on platforms other than AIX.

```
AGENT_OPTS="-DamKeyGenDescriptor.provider=IBMJCE \  
-DamCryptoDescriptor.provider=IBMJCE -DamRandomGenProvider=IBMJCE"
```

3. Edit the last line to include the IBMJCE settings before the classpath is set.

```
$JAVA_VM \  
-DamCryptoDescriptor.provider=IBMJCE -DamKeyGenDescriptor.provider=IBMJCE \  
-classpath "$AGENT_CLASSPATH" $AGENT_OPTS \  
com.sun.identity.install.tools.launch.AdminToolLauncher $*
```

4. Save your work.

You can now install the WebSphere policy agent with IBM Java as described in [Section 6.2, "Installing the WebSphere Policy Agent"](#).

6.2 Installing the WebSphere Policy Agent

Complete the following procedures to install the policy agent.

Procedure 6.2. To Create the Agent Profile

Regardless of whether you store configurations centrally in OpenAM or locally with your agents, the agent requires a profile so that it can connect to and communicate with OpenAM.

1. In the OpenAM console, browse to Access Control > *Realm Name* > Agents > J2EE, and then click the New... button in the Agent table.
2. Complete the web form using the following hints.

Name

The name for the agent profile used when you install the agent

Password

Password the agent uses to authenticate to OpenAM

Configuration

Centralized configurations are stored in the OpenAM configuration store. You can manage the centralized configuration through the OpenAM console. Local configurations are stored in a file alongside the agent.

Server URL

The full URL to an OpenAM instance, or if OpenAM is deployed in a site configuration (behind a load balancer) then the site URL

In centralized configuration mode, the Server URL is used to populate the agent profile for services such as Login, Logout, Naming, and Cross Domain SSO.

Agent URL

The URL to the J2EE agent application, such as `http://www.example.com:8080/agentapp`

In centralized configuration mode, the Agent URL is used to populate the Agent Profile for services such as notifications.

Procedure 6.3. To Create the Password File

1. Create a text file containing only the password.

```
$ echo password > /tmp/pwd.txt
```

2. Protect the password file you create as appropriate for your operating system.

```
$ chmod 400 /tmp/pwd.txt
```

Procedure 6.4. To Install the Policy Agent into WebSphere

1. Shut down the WebSphere server where you plan to install the agent.
2. Make sure OpenAM is running.
3. Run **agentadmin --install** to install the agent.

When you run the command, you will be prompted to read and accept the software license agreement for the agent installation. You can suppress the

license agreement prompt by including the `--acceptLicense` option on the command line. The inclusion of the option indicates that you have read and accepted the terms stated in the license. To view the license agreement, open `<server-root>/legal-notices/license.txt`.

```
$ /path/to/j2ee_agents/websphere_v61_agent/bin/agentadmin --install \
--acceptLicense
...
-----
SUMMARY OF YOUR RESPONSES
-----
Instance Config Directory :
/path/to/WebSphere/AppServer/profiles/AppSrv01/config/cells/wwwNode01Cell/
nodes/wwwNode01/servers/server1

Instance Server name : server1
WebSphere Install Root Directory : /path/to/WebSphere/AppServer
OpenAM server URL : http://openam.example.com:8080/openam
Agent URL : http://www.example.com:9080/agentapp
Agent Profile name : WebSphere Agent
Agent Profile Password file name : /tmp/pwd.txt

...
SUMMARY OF AGENT INSTALLATION
-----
Agent instance name: Agent_001
Agent Bootstrap file location:
/path/to/j2ee_agents/websphere_v61_agent/Agent_001/config/
OpenSSOAgentBootstrap.properties
Agent Configuration file location
/path/to/j2ee_agents/websphere_v61_agent/Agent_001/config/
OpenSSOAgentConfiguration.properties
Agent Audit directory location:
/path/to/j2ee_agents/websphere_v61_agent/Agent_001/logs/audit
Agent Debug directory location:
/path/to/j2ee_agents/websphere_v61_agent/Agent_001/logs/debug

Install log file location:
/path/to/j2ee_agents/websphere_v61_agent/installer-logs/audit/install.log
...
```

Upon successful completion, the installer has updated the WebSphere configuration, copied the agent libraries to WebSphere's external library directory, and also set up configuration and log directories for the agent.

Note

If the agent is in a different domain than the server, refer to the *Administration Guide* procedure, [Configuring Cross-Domain Single Sign On](#).

4. Take note of the configuration files and log locations.

Each agent instance that you install on the system has its own numbered configuration and logs directory. The first agent's configuration and logs are thus located under the directory `j2ee_agents/websphere_v61_agent/Agent_001/`.

`config/OpenSSOAgentBootstrap.properties`

Used to bootstrap the Java EE policy agent, allowing the agent to connect to OpenAM and download its configuration

`config/OpenSSOAgentConfiguration.properties`

Only used if you configured the Java EE policy agent to use local configuration

`logs/audit/`

Operational audit log directory, only used if remote logging to OpenAM is disabled

`logs/debug/`

Debug directory where the debug file resides. Useful in troubleshooting policy agent issues.

5. If your policy agent configuration is not in the top-level realm (/), then you must edit `config/OpenSSOAgentBootstrap.properties` to identify the sub-realm that has your policy agent configuration. Find `com.sun.identity.agents.config.organization.name` and change the / to the path to your policy agent profile. This allows the policy agent to properly identify itself to the OpenAM server.
6. Restart the WebSphere server.

Procedure 6.5. To Protect Applications After Agent Installation

1. Deploy the `/path/to/j2ee_agents/websphere_v61_agent/etc/agentapp.war` agent application in WebSphere.
2. For each web application to protect, add the following filter to the application's `WEB-INF/web.xml` deployment descriptor, following the opening `<web-app>` tag.

```
<filter>
  <filter-name>Agent</filter-name>
  <display-name>Agent</display-name>
  <description>OpenAM Policy Agent Filter</description>
  <filter-class>com.sun.identity.agents.filter.AmAgentFilter</filter-class>
</filter>
<filter-mapping>
  <filter-name>Agent</filter-name>
  <url-pattern>*/</url-pattern>
```



```
<dispatcher>REQUEST</dispatcher>
<dispatcher>INCLUDE</dispatcher>
<dispatcher>FORWARD</dispatcher>
<dispatcher>ERROR</dispatcher>
</filter-mapping>
```

You might also have to update additional configuration files. See the sample application located under `/path/to/j2ee_agents/websphere_v61_agent/sampleapp` for examples.

3. If you have a policy configured, you can test your policy agent. For example, try to browse to a resource that your policy agent protects. You should be redirected to OpenAM to authenticate, for example as user `demo`, password `changeit`. After you authenticate, OpenAM then redirects you back to the resource you tried to access.

6.3 Silent WebSphere Policy Agent Installation

When performing a scripted, silent installation, use **`agentadmin --install --saveResponse response-file`** to create a response file for scripted installation. Then install silently using **`agentadmin --install --acceptLicense --useResponse response-file`**.

6.4 Removing WebSphere Policy Agent Software

Shut down the WebSphere server before you uninstall the policy agent.

To remove the Java EE policy agent, use **`agentadmin --uninstall`**. You must provide the WebSphere configuration directory location.

Uninstall does not remove the agent instance directory, but you can do so manually after removing the agent configuration from WebSphere.

6.5 Notes About WebSphere Network Deployment

When using WebSphere Application Server Network Deployment, you must install policy agents on the Deployment Manager, on each Node Agent, and on each Application Server. Installation requires that you stop and then restart the Deployment Manager, each Node Agent, and each Application Server in the Network Deployment.

Before installation, synchronize each server configuration with the profile saved by the Deployment Manager using the **`syncNode`** command. After agent installation, copy the server configuration for each node, stored in `server.xml`, to the corresponding Deployment Manager profile. After you have synchronized

the configurations, you must restart the Deployment Manager for the Network Deployment.

Chapter 7

Configuring Java EE Policy Agents

You install policy agents in web servers and web application containers to enforce access policies OpenAM applies to protected web sites and web applications. Policy agents depend on OpenAM for all authentication and authorization decisions. Their primary responsibility consists in enforcing what OpenAM decides in a way that is unobtrusive to the user. In organizations with many servers, you might well install many policy agents.

Policy agents can have local configurations where they are installed, but usually you store all policy agent configuration information in the OpenAM configuration store, defining policy agent profiles for each, and then you let the policy agents access their profiles through OpenAM such that you manage all agent configuration changes centrally. This chapter describes how to set up policy agent profiles in OpenAM for centralized configuration.

7.1 Open Identity Gateway or Policy Agent?

OpenAM includes both the [Open Identity Gateway \(OpenIG\)](#) and also a variety of policy agents. Both OpenIG and also the policy agents enforce policy, redirecting users to authenticate when necessary, and controlling access to protected resources. Yet, the Identity Gateway runs as a self-contained reverse proxy located between the users and the protected applications. Policy agents are installed into the servers where applications run, intercepting requests in that context.

The OpenIG allows you to protect access to applications not suited for a policy agent. Not all web servers and Java EE applications have policy agents. Not all operating systems work with policy agents.

Policy agents have the advantage, where you can install them, of sitting within your existing server infrastructure. Once you have agents installed into the servers with web applications or sites to protect, then you can manage their configurations centrally from OpenAM.

Of course, for organizations with both servers where you can install policy agents and also applications that you must protect without touching the server, you can use policy agents on the former and the OpenIG for the latter.

7.2 Kinds of Agent Profiles

When you open the OpenAM console to configure agents for the top level realm, you can choose from a number of different types of agents. Web and J2EE policy agents are the most common, requiring the least integration effort.

Web

You install web agents in web servers to protect web sites.

J2EE

You install J2EE agents in web application containers to protect web applications.

Web Service Provider

WSP agents are for use with Web Services Security.

Web Service Client

WSC agents are for use with Web Services Security.

STS Client

The Security Token Service client agent is for securing requests to the Security Token Service.

2.2 Agents

Version 2.2 web and Java EE policy agents hold their configuration locally, connecting to OpenAM with a user name, password combination. This kind of agent is provided for backwards compatibility.

OAuth 2.0 Client Agent

OAuth 2.0 clients are registered using this type of policy agent profile.

Agent Authenticator

The agent authenticator can read agent profiles by connecting to OpenAM with a user name, password combination, but unlike the agent profile administrator, cannot change agent configuration.

7.3 Configuring Version 2.2 Policy Agents

This section covers version 2.2 agent properties. Version 2.2 agents store their configurations locally, with a user name, password combination used to connect to OpenAM.

Warning

ForgeRock no longer supports 2.2 agents. Documentation exists only for legacy systems. Do not use 2.2 policy agents for new deployments.

After creating the agent profile, you access agent properties in the OpenAM console under Access Control > *Realm Name* > Agents > 2.2 Agents > *Agent Name*.

Password

Specifies the password the agent uses to connect to OpenAM.

Status

Specifies whether the agent profile is active, and so can be used.

Description

Specifies a short description for the agent.

Agent Key Value(s)

Additional key-value pairs that OpenAM uses to receive agent requests concerning credential assertions.

OpenAM currently supports one property, `agentRootURL=protocol://host:port/` where the key is case-sensitive.

7.4 Creating Agent Profiles

This section concerns creating agent profiles, and creating groups that let agents inherit settings when you have many agents with nearly the same profile settings.

Procedure 7.1. To Create an Agent Profile

To create a new Java EE policy agent profile, you need a name and password for the agent, and the URLs to OpenAM and the application to protect.

1. On the Access Control tab page of the OpenAM console, click the link for the realm in which you manage agents.
2. Click the Agents tab, click the tab page for the kind of agent you want to create, and then click the New... button in the Agent table.

3. Provide a name for the agent, and also the URLs to OpenAM and to the application to protect, then click Create. Note that for Java EE policy agents, an example URL must include the agentapp context: `http://www.example.com:8080/agentapp`.
4. After creating the agent profile, you can click the link to the new profile to adjust and export the configuration.

Procedure 7.2. To Create an Agent Profile Group & Inherit Settings

Agent profile groups let you set up multiple agents to inherit settings from the group. To create a new Java EE agent profile group, you need a name and the URL to the OpenAM server in which you store the profile.

1. On the Access Control tab page of the OpenAM console, click the link for the realm in which you manage agents.
2. Click the Agents tab, click the tab page for the kind of agent you want to create, and then click the New... button in the Group table.

After creating the group profile, you can click the link to the new group profile to fine-tune or export the configuration.

3. Inherit group settings by selecting your agent profile, and then selecting the group name in the Group drop-down list near the top of the profile page.

You can then adjust inheritance by clicking Inheritance Settings on the agent profile page.

Procedure 7.3. To Create an Agent Profile Using the Command Line

You can create a policy agent profile in OpenAM using the **ssoadm** command-line tool. You do so by specifying the agent properties either as a list of attributes, or by using an agent properties file as shown below. Export an existing policy agent configuration before you start to see what properties you want to set when creating the agent profile.

The following procedure demonstrates creating a policy agent profile using the **ssoadm** command.

1. Make sure the **ssoadm** command is installed as described in the *Installation Guide* procedure, [To Set Up Administration Tools](#).
2. Determine the list of properties to set in the agent profile.

The following properties file shows a minimal configuration for a policy agent profile.

```
$ cat myAgent.properties
com.sun.identity.agents.config.agenturi.prefix=http://www.example.com:80/amagent
com.sun.identity.agents.config.cdsso.cdcervlet.url[0]=https://openam.example.com:8443/
openam/cdcervlet
com.sun.identity.agents.config.fqdn.default=www.example.com
com.sun.identity.agents.config.login.url[0]=http://openam.example.com:8443/
openam/UI/Login
com.sun.identity.agents.config.logout.url[0]=http://openam.example.com:8443/
openam/UI/Logout
com.sun.identity.agents.config.remote.logfile=amAgent_www_example_com_80.log
com.sun.identity.agents.config.repository.location=centralized
com.sun.identity.client.notification.url=http://www.example.com:80/
UpdateAgentCacheServlet
?shortcircuit=false
com.sun.identity.client.notification.url=http://www.example.com:80/
UpdateAgentCacheServlet
?shortcircuit=false
sunIdentityServerDeviceKeyValue[0]=agentRootURL=http://www.example.com:80/
sunIdentityServerDeviceStatus=Active
userpassword=password
```

3. Set up a password file used when authenticating to OpenAM. The password file must be read-only for the user who creates the policy agent profile, and must not be accessible to other users.

```
$ echo password > /tmp/pwd.txt
$ chmod 400 /tmp/pwd.txt
```

4. Create the profile in OpenAM.

```
$ ssoadm \
create-agent \
--realm / \
--agentname myAgent \
--agenttype J2EE \
--adminid amadmin \
--password-file /tmp/pwd.txt \
--datafile myAgent.properties

Agent configuration was created.
```

At this point you can view the profile in OpenAM Console under Access Control > *Realm Name* > Agents to make sure the configuration is what you expect.

7.5 Delegating Agent Profile Creation

If you want to create policy agent profiles when installing policy agents, then you need the credentials of an OpenAM user who can read and write agent profiles.

You can use the OpenAM administrator account when creating policy agent profiles. If however you delegate policy agent installation, then you might not want to share OpenAM administrator credentials with everyone who installs policy agents.

Procedure 7.4. To Create Agent Administrators for a Realm

Follow these steps to create *agent administrator* users for a realm.

1. In OpenAM console, browse to Access Control > *Realm Name* > Subjects.
2. Under Group click New... and create a group for agent administrators.
3. Switch to the Privileges tab for the realm, and click the name of the group you created.
4. Select "Read and write access to all configured Agents," and then Save your work.
5. Return to the Subjects tab, and under User create as many agent administrator users as needed.
6. For each agent administrator user, edit the user profile.

Under the Group tab of the user profile, add the user to agent profile administrator group, and then Save your work.

7. Provide each system administrator who installs policy agents with their agent administrator credentials.

When installing the policy agent with the `--custom-install` option, the system administrator can choose the option to create the profile during installation, and then provide the agent administrator user name and the path to a read-only file containing the agent administrator password. For silent installs, you can add the `--acceptLicense` option to auto-accept the software license agreement.

7.6 Configuring Java EE Policy Agents

When you create a Java EE policy agent profile and install the agent, you can choose to store the agent configuration centrally and configure the agent through OpenAM console. Alternatively, you can choose to store the agent configuration

locally and configure the agent by changing values in the properties file. This section covers centralized configuration, indicating the corresponding properties for use in a local configuration file where applicable.¹

Tip

To show the agent properties in configuration file format that correspond to what you see in the console, click Export Configuration after editing agent properties.

After changing properties specified as "Hot swap: no" you must restart the application server or web server, or the agent's container.

7.6.1 Configuring Java EE Policy Agent Global Properties

This section covers global Java EE agent properties. After creating the agent profile, you access these properties in the OpenAM console under Access Control > *Realm Name* > Agents > Java EE > *Agent Name* > Global.

Profile properties

Group

For assigning the agent to a previously configured Java EE agent group in order to inherit selected properties from the group.

Password

Agent password used when creating the password file and when installing the agent.

Status

Status of the agent configuration.

Agent Notification URL

URL used by agent to register notification listeners.

Property: `com.sun.identity.client.notification.url`

Hot swap: no

Location of Agent Configuration Repository

Indicates agent's configuration located either on agent's host or centrally on OpenAM server.

If you change this to a local configuration, you can no longer manage the policy agent configuration through OpenAM console.

¹The configuration file syntax is that of a standard Java properties file. See [java.util.Properties.load\(\)](#) for a description of the format. The value of a property specified multiple times is not defined.

Property: `com.sun.identity.agents.config.repository.location`

Configuration Reload Interval

Interval in seconds to fetch agent configuration from OpenAM. Used if notifications are disabled. Default: 0

Property: `com.sun.identity.agents.config.load.interval`

Agent Configuration Change Notification

Enable agent to receive notification messages from OpenAM server for configuration changes.

Property: `com.sun.identity.agents.config.change.notification.enable`

Agent Root URL for CDSSO

The agent root URL for CDSSO. The valid value is in the format *protocol://hostname:port/* where *protocol* represents the protocol used, such as *http* or *https*, *hostname* represents the host name of the system where the agent resides, and *port* represents the port number on which the agent is installed. The slash following the port number is required.

If your agent system also has virtual host names, add URLs with the virtual host names to this list as well. OpenAM checks that goto URLs match one of the agent root URLs for CDSSO.

General properties

Agent Filter Mode

Specifies how the agent filters requests to protected web applications. The global value functions as a default, and applies for protected applications that do not have their own filter settings. Valid settings include the following.

ALL

Enforce both the Java EE policy defined for the web container where the protected application runs, and also OpenAM policies.

When setting the filter mode to ALL, set the Map Key, but do not set any Corresponding Map Value.

J2EE_POLICY

Enforce only the J2EE policy defined for the web container where the protected application runs.

NONE

Do not enforce policies to protect resources. In other words, turn off access management. Not for use in production.

SSO_ONLY

Enforce only authentication, not policies.

URL_POLICY

Enforce only URL resource-based policies defined in OpenAM.

When setting the filter mode to URL_POLICY, set the Map Key to the application name and the Corresponding Map Value to URL_POLICY.

Property: `com.sun.identity.agents.config.filter.mode`

Hot swap: no

HTTP Session Binding

When enabled the agent invalidates the HTTP session upon login failure, when the user has no SSO session, or when the principal user name does not match the SSO user name.

Property: `com.sun.identity.agents.config.httpsession.binding`

Login Attempt Limit

When set to a value other than zero, this defines the maximum number of failed login attempts allowed during a single browser session, after which the agent blocks requests from the user.

Property: `com.sun.identity.agents.config.login.attempt.limit`

Custom Response Header

Specifies the custom headers the agent sets for the client. The key is the header name. The value is the header value.

Property: `com.sun.identity.agents.config.response.header`

For example, `com.sun.identity.agents.config.response.header[Cache-Control]=no-cache`.

Redirect Attempt Limit

When set to a value other than zero, this defines the maximum number of redirects allowed for a single browser session, after which the agent blocks the request.

Property: `com.sun.identity.agents.config.redirect.attempt.limit`

Agent Debug Level

Default is Error. Increase to Message for fine-grained detail.

Property: `com.ipplanet.services.debug.level`

User Mapping properties

User Mapping Mode

Specifies the mechanism used to determine the user ID.

Property: `com.sun.identity.agents.config.user.mapping.mode`

User Attribute Name

Specifies the data store attribute that contains the user ID.

Property: `com.sun.identity.agents.config.user.attribute.name`

User Principal Flag

When enabled, OpenAM uses both the principal user name and also the user ID for authentication.

Property: `com.sun.identity.agents.config.user.principal`

User Token Name

Specifies the session property name for the authenticated user's ID. Default: `UserToken`.

Property: `com.sun.identity.agents.config.user.token`

Audit properties

Audit Access Types

Types of messages to log based on user URL access attempts.

Property: `com.sun.identity.agents.config.audit.accesstype`

Valid values for the configuration file property include `LOG_NONE`, `LOG_ALLOW`, `LOG_DENY`, and `LOG_BOTH`.

Audit Log Location

Specifies where audit messages are logged. By default, audit messages are logged remotely.

Property: `com.sun.identity.agents.config.log.disposition`

Valid values for the configuration file property include `REMOTE`, `LOCAL`, and `ALL`.

Remote Log Filename

Name of file stored on OpenAM server that contains agent audit messages if log location is remote or all.

Property: `com.sun.identity.agents.config.remote.logfile`

Hot swap: no

Rotate Local Audit Log

When enabled, audit log files are rotated when reaching the specified size.

Property: `com.sun.identity.agents.config.local.log.rotate`

Local Audit Log Rotation Size

Beyond this size limit in bytes the agent rotates the local audit log file if rotation is enabled.

Property: `com.sun.identity.agents.config.local.log.size`

Default: 50 MB

Fully Qualified Domain Name Checking properties

FQDN Check

Enables checking of FQDN default value and FQDN map values.

Property: `com.sun.identity.agents.config.fqdn.check.enable`

FQDN Default

Fully qualified domain name that the users should use in order to access resources.

This property ensures that when users access protected resources on the web server without specifying the FQDN, the agent can redirect the users to URLs containing the correct FQDN.

Property: `com.sun.identity.agents.config.fqdn.default`

FQDN Virtual Host Map

Enables virtual hosts, partial hostname and IP address to access protected resources. Maps invalid or virtual name keys to valid FQDN values so the agent can properly redirect users and the agents receive cookies belonging to the domain.

To map `myserver` to `myserver.mydomain.example`, enter `myserver` in the Map Key field, and enter `myserver.mydomain.example` in the Corresponding Map Value field. This corresponds to `com.sun.identity.agents.config.fqdn.mapping[myserver]= myserver.mydomain.example`.

Property: `com.sun.identity.agents.config.fqdn.mapping`

7.6.2 Configuring Java EE policy agent Application Properties

This section covers application J2EE agent properties. After creating the agent profile, you access these properties in the OpenAM console under Access Control > *Realm Name* > Agents > J2EE > *Agent Name* > Application.

Login Processing properties

Login Form URI

Specifies the list of absolute URIs corresponding to a protected application's `web.xml` `form-login-page` element, such as `/myApp/jsp/login.jsp`.

Property: `com.sun.identity.agents.config.login.form`

Login Error URI

Specifies the list of absolute URIs corresponding to a protected application's web.xml form-error-page element, such as `/myApp/jsp/error.jsp`.

Property: `com.sun.identity.agents.config.login.error.uri`

Use Internal Login

When enabled, the agent uses the internal default content file for the login.

Property: `com.sun.identity.agents.config.login.use.internal`

Login Content File Name

Full path name to the file containing custom login content when Use Internal Login is enabled.

Property: `com.sun.identity.agents.config.login.content.file`

Logout Processing properties

Application Logout Handler

Specifies how logout handlers map to specific applications. The key is the web application name. The value is the logout handler class.

To set a global logout handler for applications without other logout handlers defined, leave the key empty and set the value to the global logout handler class name, `GlobalApplicationLogoutHandler`.

To set a logout handler for a specific application, set the key to the name of the application, and the value to the logout handler class name.

Property: `com.sun.identity.agents.config.logout.application.handler`

Application Logout URI

Specifies request URIs that indicate logout events. The key is the web application name. The value is the application logout URI.

To set a global logout URI for applications without other logout URIs defined, leave the key empty and set the value to the global logout URI, `/logout.jsp`.

To set a logout URI for a specific application, set the key to the name of the application, and the value to the application logout page.

Property: `com.sun.identity.agents.config.logout.uri`

Logout Request Parameter

Specifies parameters in the HTTP request that indicate logout events. The key is the web application name. The value is the logout request parameter.

To set a global logout request parameter for applications without other logout request parameters defined, leave the key empty and set the value to the global logout request parameter, `logoutparam`.

To set a logout request parameter for a specific application, set the key to the name of the application, and the value to the application logout request parameter, such as `logoutparam`.

Property: `com.sun.identity.agents.config.logout.request.param`

Logout Introspect Enabled

When enabled, the agent checks the HTTP request body to locate the Logout Request Parameter you set.

Property: `com.sun.identity.agents.config.logout.introspect.enabled`

Logout Entry URI

Specifies the URIs to return after successful logout and subsequent authentication. The key is the web application name. The value is the URI to return.

To set a global logout entry URI for applications without other logout entry URIs defined, leave the key empty and set the value to the global logout entry URI, `/welcome.html`.

To set a logout entry URI for a specific application, set the key to the name of the application, and the value to the application logout entry URI, such as `/myApp/welcome.html`.

Property: `com.sun.identity.agents.config.logout.entry.uri`

Access Denied URI Processing properties

Resource Access Denied URI

Specifies the URIs of custom pages to return when access is denied. The key is the web application name. The value is the custom URI.

To set a global custom access denied URI for applications without other custom access denied URIs defined, leave the key empty and set the value to the global custom access denied URI, `/sample/accessdenied.html`.

To set a custom access denied URI for a specific application, set the key to the name of the application, and the value to the application access denied URI, such as `/myApp/accessdenied.html`.

Property: `com.sun.identity.agents.config.access.denied.uri`

Not Enforced URI Processing properties

Not Enforced URIs

List of URIs for which no authentication is required, and the agent does not protect access. You can use wildcards to define a pattern for a URI.

The `*` wildcard matches all characters except question mark (`?`), cannot be escaped, and spans multiple levels in a URI. Multiple forward slashes do not match a single forward slash, so `*` matches `mult/iple/dirs`, yet `mult/*/dirs` does not match `mult/dirs`.

The `-*` wildcard matches all characters except forward slash (`/`) or question mark (`?`), and cannot be escaped. As it does not match `/`, `-*` does not span multiple levels in a URI.

OpenAM does not let you mix `*` and `-*` in the same URI.

Examples include `/logout.html`, `/images/*`, `/css/-*`, and `/*.jsp?locale=*`.

Trailing forward slashes are not recognized as part of a resource name. Therefore `/images//` and `/images` are equivalent.

Property: `com.sun.identity.agents.config.notenforced.uri`

Invert Not Enforced URIs

Only enforce not enforced list of URIs. In other words, enforce policy only for those URIs and patterns specified in the list.

Property: `com.sun.identity.agents.config.notenforced.uri.invert`

Not Enforced URIs Cache Enabled

When enabled, the agent caches evaluation of the not enforced URI list.

Property: `com.sun.identity.agents.config.notenforced.uri.cache.enable`

Not Enforced URIs Cache Size

When caching is enabled, this limits the number of not enforced URIs cached.

Property: `com.sun.identity.agents.config.notenforced.uri.cache.size`

Default: 1000

Refresh Session Idle Time

When enabled, the agent reset the session idle time when granting access to a not enforced URI, prolonging the time before the user must authenticate again.

Property: `com.sun.identity.agents.config.notenforced.refresh.session.idletime`

Not Enforced IP Processing properties

Not Enforced Client IP List

No authentication and authorization are required for the requests coming from these client IP addresses.

Property: `com.sun.identity.agents.config.notenforced.ip`

Note

Loopback addresses are not considered valid IPs on the Not Enforced IP list. If specified, the policy agent ignores the loopback address.

Not Enforced IP Invert List

Only enforce the not enforced list of IP addresses. In other words, enforce policy only for those client addresses and patterns specified in the list.

Property: `com.sun.identity.agents.config.notenforced.ip.invert`

Not Enforced IP Cache Flag

When enabled, the agent caches evaluation of the not enforced IP list.

Property: `com.sun.identity.agents.config.notenforced.ip.cache.enable`

Not Enforced IP Cache Size

When caching is enabled, this limits the number of not enforced addresses cached.

Property: `com.sun.identity.agents.config.notenforced.ip.cache.size`

Default: 1000

Profile Attributes Processing properties

Profile Attribute Fetch Mode

When set to `HTTP_COOKIE` or `HTTP_HEADER`, profile attributes are introduced into the cookie or the headers, respectively. When set to `REQUEST_ATTRIBUTE`, profile attributes are part of the HTTP request.

Property: `com.sun.identity.agents.config.profile.attribute.fetch.mode`

Profile Attribute Map

Maps the profile attributes to HTTP headers for the currently authenticated user. Map Keys are attribute names, and Map Values are HTTP header

names. The user profile can be stored in LDAP or any other arbitrary data store.

To populate the value of profile attribute CN under CUSTOM-Common-Name: enter CN in the Map Key field, and enter CUSTOM-Common-Name in the Corresponding Map Value field. This corresponds to `com.sun.identity.agents.config.profile.attribute.mapping[cn]=CUSTOM-Common-Name`.

In most cases, in a destination application where an HTTP header name shows up as a request header, it is prefixed by HTTP_, lower case letters become upper case, and hyphens (-) become underscores (_). For example, `common-name` becomes `HTTP_COMMON_NAME`.

Property: `com.sun.identity.agents.config.profile.attribute.mapping`

Response Attributes Processing properties

Response Attribute Fetch Mode

When set to HTTP_COOKIE or HTTP_HEADER, response attributes are introduced into the cookie or the headers, respectively. When set to REQUEST_ATTRIBUTE, response attributes are part of the HTTP request.

Property: `com.sun.identity.agents.config.response.attribute.fetch.mode`

Response Attribute Map

Maps the policy response attributes to HTTP headers for the currently authenticated user. The response attribute is the attribute in the policy response to be fetched.

To populate the value of response attribute uid under CUSTOM-User-Name: enter uid in the Map Key field, and enter CUSTOM-User-Name in the Corresponding Map Value field. This corresponds to `com.sun.identity.agents.config.response.attribute.mapping[uid]=Custom-User-Name`.

In most cases, in a destination application where an HTTP header name shows up as a request header, it is prefixed by HTTP_, lower case letters become upper case, and hyphens (-) become underscores (_). For example, `response-attr-one` becomes `HTTP_RESPONSE_ATTR_ONE`.

Property: `com.sun.identity.agents.config.response.attribute.mapping`

Common Attributes Fetching Processing properties

Cookie Separator Character

Specifies the separator for multiple values of the same attribute when it is set as a cookie. Default: | (also known as the vertical bar character).

Property: `com.sun.identity.agents.config.attribute.cookie.separator`

Fetch Attribute Date Format

Specifies the `java.text.SimpleDateFormat` of date attribute values used when an attribute is set in an HTTP header. Default: `EEE, d MMM yyyy hh:mm:ss z`.

Property: `com.sun.identity.agents.config.attribute.date.format`

Attribute Cookie Encode

When enabled, attribute values are URL encoded before being set as a cookie.

Property: `com.sun.identity.agents.config.attribute.cookie.encode`

Session Attributes Processing properties

Session Attribute Fetch Mode

When set to `HTTP_COOKIE` or `HTTP_HEADER`, session attributes are introduced into the cookie or the headers, respectively. When set to `REQUEST_ATTRIBUTE`, session attributes are part of the HTTP request.

Property: `com.sun.identity.agents.config.session.attribute.fetch.mode`

Session Attribute Map

Maps session attributes to HTTP headers for the currently authenticated user. The session attribute is the attribute in the session to be fetched.

To populate the value of session attribute `UserToken` under `CUSTOM-userid`: enter `UserToken` in the Map Key field, and enter `CUSTOM-userid` in the Corresponding Map Value field. This corresponds to `com.sun.identity.agents.config.session.attribute.mapping[UserToken]=CUSTOM-userid`.

In most cases, in a destination application where an HTTP header name shows up as a request header, it is prefixed by `HTTP_`, lower case letters become upper case, and hyphens (-) become underscores (_). For example, `success-url` becomes `HTTP_SUCCESS_URL`.

Property: `com.sun.identity.agents.config.session.attribute.mapping`

Privilege Attributes Processing properties

Privileged attributes are used when the agent is running in `ALL` or `J2EE_POLICY` filter mode. Privileged attributes contain the list of declarative Java EE roles that the user can have.

Default Privileged Attribute

Specifies that every authenticated user with a valid OpenAM session will have the `AUTHENTICATED_USERS` role.

Property: `com.sun.identity.agents.config.default.privileged.attribute`

Privileged Attribute Type

Specifies the group and role memberships that will be turned into roles for each user.

Property: `com.sun.identity.agents.config.privileged.attribute.type`

Privileged Attributes To Lower Case

Specifies how privileged attribute types should be converted to lower case.

Property: `com.sun.identity.agents.config.privileged.attribute.tolowercase`

Privileged Session Attribute

Specifies the list of session property names when an authenticated user's roles are store within a session property.

Property: `com.sun.identity.agents.config.privileged.session.attribute`

Enable Privileged Attribute Mapping

When enabled, lets you use Privileged Attribute Mapping.

Property: `com.sun.identity.agents.config.privileged.attribute.mapping.enable`

Privileged Attribute Mapping

OpenAM allows original attribute values to be mapped to other values. For example, you can map UUIDs to principal names in roles specified in a web application's deployment descriptor. For example, to map the UUID `id=employee,ou=group,o=openam` to the principal name `am_employee_role` in the deployment descriptor, set the key to `id=employee,ou=group,o=openam`, and the value to `am_employee_role`.

Property: `com.sun.identity.agents.config.privileged.attribute.mapping`

Custom Authentication Processing properties

Custom Authentication Handler

Specifies custom authentication handler classes for users authenticated with the application server. The key is the web application name and the value is the authentication handler class name.

Property: `com.sun.identity.agents.config.auth.handler`

Custom Logout Handler

Specifies custom logout handler classes to log users out of the application server. The key is the web application name and the value is the logout handler class name.

Property: `com.sun.identity.agents.config.logout.handler`

Custom Verification Handler

Specifies custom verification classes to validate user credentials with the local user repository. The key is the web application name and the value is the validation handler class name.

Property: `com.sun.identity.agents.config.verification.handler`

7.6.3 Configuring Java EE policy agent SSO Properties

This section covers SSO J2EE agent properties. After creating the agent profile, you access these properties in the OpenAM console under Access Control > *Realm Name* > Agents > J2EE > *Agent Name* > SSO

Cookie properties

Cookie Name

Name of the SSO Token cookie used between the OpenAM server and the agent. Default: `iPlanetDirectoryPro`.

Property: `com.ipplanet.am.cookie.name`

Hot swap: no

Caching properties

SSO Cache Enable

When enabled, the agent exposes SSO Cache through the agent SDK APIs.

Property: `com.sun.identity.agents.config.amsso.cache.enable`

Cross Domain SSO properties

Cross Domain SSO

Enables Cross Domain Single Sign On.

Property: `com.sun.identity.agents.config.cdsso.enable`

CDSSO Redirect URI

Specifies a URI the agent uses to process CDSSO requests.

Property: `com.sun.identity.agents.config.cdsso.redirect.uri`

CDSSO Servlet URL

List of URLs of the available CDSSO controllers that the agent can use for CDSSO processing. For example, `http://openam.example.com:8080/openam/cdcervlet`.

Property: `com.sun.identity.agents.config.cdsso.cdcservlet.url`

CDSSO Clock Skew

When set to a value other than zero, specifies the clock skew in seconds that the agent accepts when determining the validity of the CDSSO authentication response assertion.

Property: `com.sun.identity.agents.config.cdsso.clock.skew`

CDSSO Trusted ID Provider

Specifies the list of OpenAM servers or identity providers the agent trusts when evaluating CDC Liberty Responses.

Property: `com.sun.identity.agents.config.cdsso.trusted.id.provider`

CDSSO Secure Enable

When enabled, the agent marks the SSO Token cookie as secure, thus the cookie is only transmitted over secure connections.

Property: `com.sun.identity.agents.config.cdsso.secure.enable`

CDSSO Domain List

List of domains, such as `.example.com`, in which cookies have to be set in CDSSO.

Property: `com.sun.identity.agents.config.cdsso.domain`

Cookie Reset properties

Cookie Reset

When enabled, agent resets cookies in the response before redirecting to authentication.

Property: `com.sun.identity.agents.config.cookie.reset.enable`

Cookie Reset Name List

List of cookies to reset if Cookie Reset is enabled.

Property: `com.sun.identity.agents.config.cookie.reset.name`

Cookie Reset Domain Map

Specifies how names from the Cookie Reset Name List correspond to cookie domain values when the cookie is reset.

Property: `com.sun.identity.agents.config.cookie.reset.domain`

Cookie Reset Path Map

Specifies how names from the Cookie Reset Name List correspond to cookie paths when the cookie is reset.

Property: `com.sun.identity.agents.config.cookie.reset.path`

7.6.4 Configuring Java EE policy agent OpenAM Services Properties

This section covers OpenAM services J2EE agent properties. After creating the agent profile, you access these properties in the OpenAM console under Access Control > *Realm Name* > Agents > J2EE > *Agent Name* > OpenAM Services.

Login URL properties

OpenAM Login URL

OpenAM login page URL, such as `http://openam.example.com:8080/openam/UI/Login`, to which the agent redirects incoming users without sufficient credentials so that they can authenticate. If CDSSO is enabled, this property is not used, instead the CDCServlet URL will be used.

Property: `com.sun.identity.agents.config.login.url`

OpenAM Conditional Login URL (Not yet in OpenAM console)

To conditionally redirect users based on the incoming request URL, set this property.

This takes the incoming request domain to match, a vertical bar (`|`), and then a comma-separated list of URLs to which to redirect incoming users.

If the domain before the vertical bar matches an incoming request URL, then the policy agent uses the list of URLs to determine how to redirect the user-agent. If the global property FQDN Check (`com.sun.identity.agents.config.fqdn.check.enable`) is enabled for the policy agent, then the policy agent iterates through the list until it finds an appropriate redirect URL that matches the FQDN check. Otherwise, the policy agent redirects the user-agent to the first URL in the list.

Property: `com.sun.identity.agents.config.conditional.login.url`

Examples: `com.sun.identity.agents.config.conditional.login.url[0]= login.example.com|http://openam1.example.com/openam/UI/Login, http://openam2.example.com/openam/UI/Login, com.sun.identity.agents.config.conditional.login.url[1]= signin.example.com|http://openam3.example.com/openam/UI/Login, http://openam4.example.com/openam/UI/Login`

If CDSSO is enabled for the policy agent, then this property takes CDSSO Servlet URLs for its values (`com.sun.identity.agents.config.cdsso.cdcervlet.url`), rather than OpenAM login URLs.

CDSSO examples: `com.sun.identity.agents.config.conditional.login.url[0]= login.example.com|http://openam1.example.com/openam/cdcervlet,`

`http://openam2.example.com/openam/cdcervlet, com.sun.identity.agents.config.conditional.login.url[1]= signin.example.com|http://openam3.example.com/openam/cdcervlet, http://openam4.example.com/openam/cdcervlet`

Login URL Prioritized

When enabled, OpenAM uses the priority defined in the OpenAM Login URL list as the priority for Login and CDSSO URLs when handling failover.

Property: `com.sun.identity.agents.config.login.url.prioritized`

Login URL Probe

When enabled, OpenAM checks the availability of OpenAM Login URLs before redirecting to them.

Property: `com.sun.identity.agents.config.login.url.probe.enabled`

Login URL Probe Timeout

Timeout period in milliseconds for OpenAM to determine whether to failover between Login URLs when Login URL Probe is enabled.

Property: `com.sun.identity.agents.config.login.url.probe.timeout`

Default: 2000

Logout URL properties

OpenAM Logout URL

OpenAM logout page URLs, such as `http://openam.example.com:8080/openam/UI/Logout`. The user is logged out of the OpenAM session when accessing these URLs.

Property: `com.sun.identity.agents.config.logout.url`

OpenAM Conditional Logout URL (Not yet in OpenAM console)

The values take the incoming request URL to match and a comma-separated list of URLs to which to redirect users logging out.

Property: `com.sun.identity.agents.config.conditional.logout.url`

Example: `com.sun.identity.agents.config.conditional.logout.url[0]=logout.example.com|http://openam1.example.com/openam/UI/Logout, http://openam2.example.com/openam/UI/Logout`

Logout URL Prioritized

When enabled, OpenAM uses the priority defined in the OpenAM Logout URL list as the priority for Logout URLs when handling failover.

Property: `com.sun.identity.agents.config.logout.url.prioritized`

Logout URL Probe

When enabled, OpenAM checks the availability of OpenAM Logout URLs before redirecting to them.

Property: `com.sun.identity.agents.config.logout.url.probe.enabled`

Logout URL Probe Timeout

Timeout period in milliseconds for OpenAM to determine whether to failover between Logout URLs when Logout URL Probe is enabled.

Property: `com.sun.identity.agents.config.logout.url.probe.timeout`

Default: 2000

Authentication Service properties

OpenAM Authentication Service Protocol

Specifies the protocol used by the OpenAM authentication service.

Property: `com.ipplanet.am.server.protocol`

Hot swap: no

OpenAM Authentication Service Host Name

Specifies the OpenAM authentication service host name.

Property: `com.ipplanet.am.server.host`

Hot swap: no

OpenAM Authentication Service Port

Specifies the OpenAM authentication service port number.

Property: `com.ipplanet.am.server.port`

Hot swap: no

Policy Client Service properties

Realm

Realm where OpenAM starts policy evaluation for this policy agent.

Default: / (top level realm)

Edit this property when OpenAM should start policy evaluation in a realm other than the top level realm, /, when handling policy decision requests from this policy agent.

This property is recognized by OpenAM, not the policy agent.

Property: `org.forgerock.openam.agents.config.policy.evaluation.realm`

Hot swap: yes

Application

Application where OpenAM looks for policies to evaluate for this policy agent.

Default: `iPlanetAMWebAgentService`

Edit this property when OpenAM should look for policies that belong to an application other than `iPlanetAMWebAgentService` when handling policy decision requests from this policy agent.

This property is recognized by OpenAM, not the policy agent.

Property: `org.forgerock.openam.agents.config.policy.evaluation.application`

Hot swap: yes

Enable Policy Notifications

When enabled, OpenAM sends notification about changes to policy.

Property: `com.sun.identity.agents.notification.enabled`

Hot swap: no

Policy Client Polling Interval

Specifies the time in minutes after which the policy cache is refreshed.

Property: `com.sun.identity.agents.polling.interval`

Default: 3

Hot swap: no

Policy Client Cache Mode

Set to cache mode subtree when only a small number of policy rules are defined. For large numbers of policy rules, set to self.

Property: `com.sun.identity.policy.client.cacheMode`

Default: self

Hot swap: no

Policy Client Boolean Action Values

Specifies the values, such as allow and deny, that are associated with boolean policy decisions. The string is presented below in multiple lines for readability purposes.

Configuring Java EE policy agent OpenAM Services Properties

Default: iPlanetAMWebAgentService|GET|allow|deny:
iPlanetAMWebAgentService|POST|allow|deny: iPlanetAMWebAgentService|
PUT|allow|deny: iPlanetAMWebAgentService|DELETE|allow|deny:
iPlanetAMWebAgentService|HEAD|allow|deny: iPlanetAMWebAgentService|
OPTIONS|allow|deny: iPlanetAMWebAgentService|PATCH|allow|deny

Property: com.sun.identity.policy.client.booleanActionValues

Hot swap: no

Policy Client Resource Comparators

Specifies the comparators used for service names in policy.

Default: serviceType=iPlanetAMWebAgentService| class=com.sun.
identity.policy.plugins.HTTPURLResourceName|wildcard=*| delimiter=/
caseSensitive=false

Property: com.sun.identity.policy.client.resourceComparators

Hot swap: no

Policy Client Clock Skew

Time in seconds used to adjust time difference between agent system and
OpenAM. Clock skew in seconds = AgentTime - OpenAMServerTime.

Default: 10.

Property: com.sun.identity.policy.client.clockSkew

Hot swap: no

URL Policy Env GET Parameters

Specifies the list of HTTP GET request parameters whose names and values
the agents sets in the environment map for URL policy evaluation by the
OpenAM server.

Property: com.sun.identity.agents.config.policy.env.get.param

URL Policy Env POST Parameters

Specifies the list of HTTP POST request parameters whose names and values
the agents sets in the environment map for URL policy evaluation by the
OpenAM server.

Property: com.sun.identity.agents.config.policy.env.post.param

URL Policy Env jsession Parameters

Specifies the list of HTTP session attributes whose names and values the
agents sets in the environment map for URL policy evaluation by the OpenAM
server.

Property: `com.sun.identity.agents.config.policy.env.jsession.param`

Use HTTP-Redirect for composite advice

When enabled, the remote policy client is configured to use HTTP-Redirect instead of HTTP-POST for composite advice.

Property: `com.sun.identity.agents.config.policy.advice.use.redirect`

User Data Cache Service properties

Enable Notification of User Data Caches

When enabled, receive notification from OpenAM to update user management data caches.

Property: `com.sun.identity.idm.remote.notification.enabled`

Hot swap: no

User Data Cache Polling Time

If notifications are not enabled and set to a value other than zero, specifies the time in minutes after which the agent polls to update cached user management data.

Property: `com.iplanet.am.sdk.remote.pollingTime`

Default: 1

Hot swap: no

Enable Notification of Service Data Caches

When enabled, receive notification from OpenAM to update service configuration data caches.

Property: `com.sun.identity.sm.notification.enabled`

Hot swap: no

Service Data Cache Time

If notifications are not enabled and set to a value other than zero, specifies the time in minutes after which the agent polls to update cached service configuration data.

Property: `com.sun.identity.sm.cacheTime`

Default: 1

Hot swap: no

Session Client Service properties

Enable Client Polling

When enabled, the session client polls to update the session cache rather than relying on notifications from OpenAM.

Property: `com.ipplanet.am.session.client.polling.enable`

Hot swap: no

Client Polling Period

Specifies the time in seconds after which the session client requests an update from OpenAM for cached session information.

Property: `com.ipplanet.am.session.client.polling.period`

Default: 180

Hot swap: no

7.6.5 Configuring Java EE policy agent Miscellaneous Properties

This section covers miscellaneous J2EE agent properties. After creating the agent profile, you access these properties in the OpenAM console under Access Control > *Realm Name* > Agents > J2EE > *Agent Name* > Miscellaneous.

Locale properties

Locale Language

The default language for the agent.

Property: `com.sun.identity.agents.config.locale.language`

Hot swap: no

Locale Country

The default country for the agent.

Property: `com.sun.identity.agents.config.locale.country`

Hot swap: no

Port Check Processing properties

Port Check Enable

When enabled, activate port checking, correcting requests on the wrong port.

Property: `com.sun.identity.agents.config.port.check.enable`

Port Check File

Specifies the name of the file containing the content to handle requests on the wrong port when port checking is enabled.

Property: `com.sun.identity.agents.config.port.check.file`

Port Check Setting

Specifies which ports correspond to which protocols. The agent uses the map when handling requests with invalid port numbers during port checking.

Property: `com.sun.identity.agents.config.port.check.setting`

Bypass Principal List properties

Bypass Principal List

Specifies a list of principals the agent bypasses for authentication and search purposes, such as guest or testuser.

Property: `com.sun.identity.agents.config.bypass.principal`

Agent Password Encryptor properties

Encryption Provider

Specifies the agent's encryption provider class.

Default: `com.iplanet.services.util.JCEEncryption`

Property: `com.iplanet.security.encryptor`

Hot swap: no

Ignore Path Info properties

Ignore Path Info in Request URL

When enabled, strip path info from the request URL while doing the Not Enforced List check, and URL policy evaluation. This is designed to prevent a user from accessing a URI by appending the matching pattern in the policy or not enforced list.

For example, if the not enforced list includes `/*.gif`, then stripping path info from the request URL prevents access to `http://host/index.html` by using `http://host/index.html?hack.gif`.

Property: `com.sun.identity.agents.config.ignore.path.info`

Deprecated Client Browser User Agent Properties

Goto Parameter Name

Property used only when CDSSO is enabled. Only change the default value, goto when the login URL has a landing page specified such as, com.sun.identity.agents.config.cdsso.cdcervlet.url = http://openam.example.com:8080/openam/cdcervlet?goto= http://www.example.com/landing.jsp. The agent uses this parameter to append the original request URL to this cdcervlet URL. The landing page consumes this parameter to redirect to the original URL.

As an example, if you set this value to goto2, then the complete URL sent for authentication is http://openam.example.com:8080/openam/cdcervlet?goto=http://www.example.com/landing.jsp?goto2=http://www.example.com/original.jsp.

Property: com.sun.identity.agents.config.redirect.param

Legacy User Agent Support Enable

When enabled, provide support for legacy browsers.

Property: com.sun.identity.agents.config.legacy.support.enable

Legacy User Agent List

List of header values that identify legacy browsers. Entries can use the wildcard character, *.

Property: com.sun.identity.agents.config.legacy.user.agent

Legacy User Agent Redirect URI

Specifies a URI the agent uses to redirect legacy user agent requests.

Property: com.sun.identity.agents.config.legacy.redirect.uri

7.6.6 Configuring Java EE policy agent Advanced Properties

This section covers advanced J2EE agent properties. After creating the agent profile, you access these properties in the OpenAM console under Access Control > *Realm Name* > Agents > J2EE > *Agent Name* > Advanced.

Client Identification properties

If the agent is behind a proxy or load balancer, then the agent can get client IP and host name values from the proxy or load balancer. For proxies and load balancer that support providing the client IP and host name in HTTP headers, you can use the following properties.

When multiple proxies or load balancers sit in the request path, the header values can include a comma-separated list of values with the first value representing the client, as in `client,next-proxy,first-proxy`.

Client IP Address Header

HTTP header name that holds the IP address of the client.

Property: `com.sun.identity.agents.config.client.ip.header`

Client Hostname Header

HTTP header name that holds the hostname of the client.

Property: `com.sun.identity.agents.config.client.hostname.header`

Web Service Processing properties

Web Service Enable

Enable web service processing.

Property: `com.sun.identity.agents.config.webservice.enable`

Web Service End Points

Specifies a list of web application end points that represent web services.

Property: `com.sun.identity.agents.config.webservice.endpoint`

Web Service Process GET Enable

When enabled, the agent processes HTTP GET requests for web service endpoints.

Property: `com.sun.identity.agents.config.webservice.process.get.enable`

Web Service Authenticator

Specifies a class implementing `com.sun.identity.agents.filter.IWebServiceAuthenticator`, used to authenticate web service requests.

Property: `com.sun.identity.agents.config.webservice.authenticator`

Web Service Response Processor

Specifies a class implementing `com.sun.identity.agents.filter.IWebServiceResponseProcessor`, used to process web service responses.

Property: `com.sun.identity.agents.config.webservice.responseprocessor`

Web Service Internal Error Content File

Specifies a file the agent uses to generate an internal error fault for the client application.

Property: `com.sun.identity.agents.config.webservice.internalerror.content`

Web Service Authorization Error Content File

Specifies a file the agent uses to generate an authorization error fault for the client application.

Property: `com.sun.identity.agents.config.webservice.autherror.content`

Alternate Agent URL properties

Alternative Agent Host Name

Specifies the host name of the agent protected server to show to client browsers, rather than the actual host name.

Property: `com.sun.identity.agents.config.agent.host`

Alternative Agent Port Name

Specifies the port number of the agent protected server to show to client browsers, rather than the actual port number.

Property: `com.sun.identity.agents.config.agent.port`

Alternative Agent Protocol

Specifies the protocol used to contact the agent from the browser client browsers, rather than the actual protocol used by the server. Either `http` or `https`.

Property: `com.sun.identity.agents.config.agent.protocol`

JBoss Application Server properties

WebAuthentication Available

When enabled, allow programmatic authentication with the JBoss container using the WebAuthentication feature. This feature works only with certain versions of JBoss when the `J2EE_POLICY` or `ALL` filter mode is in use.

Property: `com.sun.identity.agents.config.jboss.webauth.available`

Note

This setting is not necessary for the JBoss v7 agent.

Cross Site Scripting Detection properties

Possible XSS code elements

Specifies strings that, when found in the request, cause the agent to redirect the client to an error page.

Property: `com.sun.identity.agents.config.xss.code.elements`

XSS detection redirect URI

Maps applications to URIs of customized pages to which to redirect clients upon detection of XSS code elements.

For example, to redirect clients of MyApp to `/myapp/error.html`, enter MyApp as the Map Key and `/myapp/error.html` as the Corresponding Map Value.

Property: `com.sun.identity.agents.config.xss.redirect.uri`

Post Data Preservation properties

POST Data Preservation

Enables HTTP POST data preservation, storing POST data before redirecting the browser to the login screen, and then autosubmitting the same POST after successful authentication to the original URL.

Property: `com.sun.identity.agents.config.postdata.preserve.enable`

Missing PDP entry URI

Specifies a list of application-specific URIs if the referenced Post Data Preservation entry cannot be found in the local cache because it has exceeded its POST entry TTL. Either the agent redirects to a URI in this list, or it shows an HTTP 403 Forbidden error.

Property: `com.sun.identity.agents.config.postdata.preserve.cache.noentry.url`

POST entry TTL

POST data storage lifetime in milliseconds. Default: 300000.

Property: `com.sun.identity.agents.config.postdata.preserve.cache.entry.ttl`

PDP Stickysession mode

Specifies whether to create a cookie, or to append a query string to the URL to assist with sticky load balancing.

Property: `com.sun.identity.agents.config.postdata.preserve.stickysession.mode`

PDP Stickysession key-value

Specifies the key-value pair for stickysession mode. For example, a setting of `lb=myserver` either sets an lb cookie with myserver value, or adds `lb=myserver` to the URL query string.

Property: `com.sun.identity.agents.config.postdata.preserve.stickysession.value`

Custom properties

Custom Properties

Additional properties to augment the set of properties supported by agent. Such properties take the following forms.

- `customproperty=custom-value1`
- `customlist[0]=customlist-value-0`
- `customlist[1]=customlist-value-1`
- `custommap[key1]=custommap-value-1`
- `custommap[key2]=custommap-value-2`

Property: `com.sun.identity.agents.config.freeformproperties`

7.7 Configuring Agent Authenticators

An *agent authenticator* has read-only access to multiple agent profiles defined in the same realm, typically allowing an agent to read web service agent profiles.

After creating the agent profile, you access agent properties in the OpenAM console under Access Control > *Realm Name* > Agents > Agent Authenticator > *Agent Name*.

Password

Specifies the password the agent uses to connect to OpenAM.

Status

Specifies whether the agent profile is active, and so can be used.

Agent Profiles allow to Read

Specifies which agent profiles in the realm the agent authenticator can read.

Agent Root URL for CDSSO

Specifies the list of agent root URLs for CDSSO. The valid value is in the format *protocol://hostname:port/* where *protocol* represents the protocol used, such as http or https, *hostname* represents the host name of the system where the agent resides, and *port* represents the port number on which the agent is installed. The slash following the port number is required.

If your agent system also has virtual host names, add URLs with the virtual host names to this list as well. OpenAM checks that goto URLs match one of the agent root URLs for CDSSO.

Chapter 8

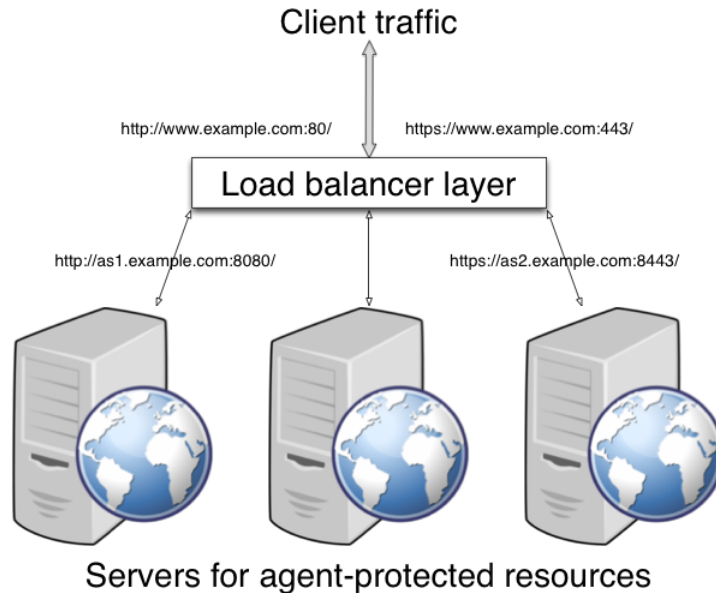
Configuring Java EE Policy Agents Behind Load Balancers

This chapter addresses the question of configuring policy agents on protected application servers that operate behind network load balancers.

8.1 The Role of the Load Balancing Layer

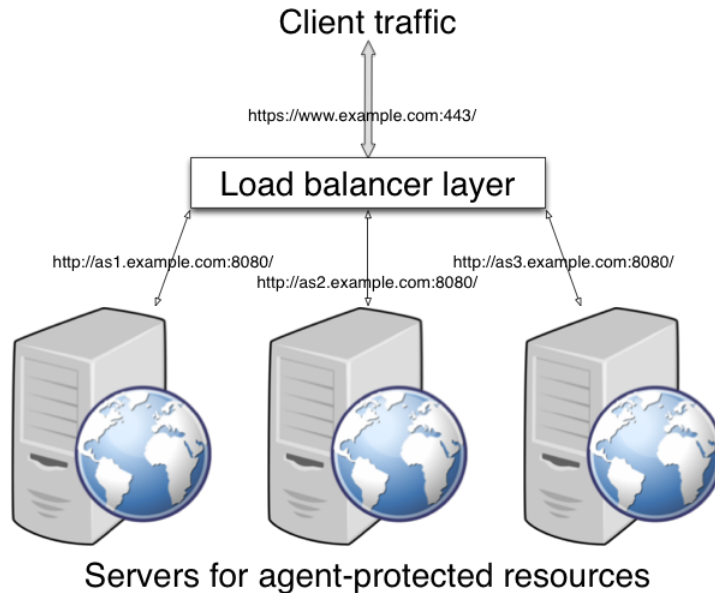
A load balancing layer that stands between clients and protected servers can distribute the client load, and fail client traffic over when a protected server goes offline. In the simplest case, the load balancing layer passes requests from the clients to servers and responses from servers to clients, managing the traffic so the client experience is as smooth as possible.

Figure 8.1. Load Balancing With Same Protocol and Port



A load balancing layer can also offload processor-intensive public-key encryption algorithms involved in SSL transactions to a hardware accelerator, reducing the load on the protected servers. The client connects to the load balancer over HTTPS, but the load balancer connects to the servers over HTTP.

Figure 8.2. Load Balancing With SSL Offloading



8.2 Configuring the Agent Behind the Load Balancer

Configure your agent to map the agent host name to the load balancer host name, and to set alternate agent URL properties. Follow the steps in [Procedure 8.1, “To Map the Agent Host Name to the Load Balancer Host Name”](#) and [Procedure 8.2, “To Set Alternate Agent URL Properties”](#).

Procedure 8.1. To Map the Agent Host Name to the Load Balancer Host Name

Follow these steps to map the agent host name to the fully qualified domain name (FQDN) of the load balancer.

This procedure explains how to do so for a centralized Java EE policy agent profile configured in OpenAM Console. The steps also mention the properties for Java EE agent profiles that rely on local, file-based configurations.

1. Login to OpenAM Console as an administrative user with rights to modify the policy agent profile.

2. Browse to Access Control > *Realm Name* > Agents > J2EE > *Agent Name* to open the Java EE agent profile for editing.
3. In the Global tab page section Fully Qualified Domain Name Checking, make sure FQDN checking is selected (the default).

The equivalent property setting is `com.sun.identity.agents.config.fqdn.check.enable=true`.

4. Set FQDN Default to the fully qualified domain name of the load balancer, such as `lb.example.com`, rather than the protected server FQDN where the policy agent is installed.

The equivalent property setting is `com.sun.identity.agents.config.fqdn.default=lb.example.com`.

5. Set FQDN Virtual Host Map to map the protected server FQDN to the load balancer FQDN, for example where the key `agent.example.com` (protected server) has value `lb.example.com` (load balancer).

The equivalent property setting is `com.sun.identity.agents.config.fqdn.mapping[agent.example.com]=lb.example.com`.

6. Save your work, and then restart the agent or the protected server.

Procedure 8.2. To Set Alternate Agent URL Properties

Use the alternate agent URL properties to show the load balancer protocol, host, and port to show client browsers.

This procedure explains how to do so for a centralized Java EE policy agent profile configured in OpenAM Console. The steps also mention the properties for Java EE agent profiles that rely on local, file-based configurations.

1. Login to OpenAM Console as an administrative user with rights to modify the policy agent profile.
2. Browse to Access Control > *Realm Name* > Agents > J2EE > *Agent Name* to open the Java EE agent profile for editing.
3. In the Advanced tab page section Alternate Agent URL, set the Alternative Agent Host Name to that of the load balancer such as `lb`.

The equivalent property setting is similar to the following: `com.sun.identity.agents.config.agent.host=lb`.

4. If the host name is different on the load balancer, in the Advanced tab page section Alternate Agent URL, set the Alternative Agent Port number to that of the load balancer such as `80`.

The equivalent property setting is similar to the following: `com.sun.identity.agents.config.agent.port=80`.

5. If the protocol is different on the load balancer, in the Advanced tab page section Alternate Agent URL, set the Alternative Agent Protocol to either `http` or `https`.

The equivalent property setting is similar to the following: `com.sun.identity.agents.config.agent.protocol=https`.

6. Save your work, and then restart the agent or the protected server.

Chapter 9

Troubleshooting

This chapter offers solutions to issues during installation of OpenAM policy agents.

Solutions to Common Issues

This section offers solutions to common problems when installing OpenAM policy agents.

- Q:** I am trying to install a policy agent, connecting to OpenAM over HTTPS, and seeing the following error.

```
OpenAM server URL: https://openam.example.com:8443/openam

WARNING: Unable to connect to OpenAM server URL. Please specify the
correct OpenAM server URL by hitting the Back button (<) or if the OpenAM
server URL is not started and you want to start it later, please proceed with
the installation.
If OpenAM server is SSL enabled and the root CA certificate for the OpenAM
server certificate has been not imported into installer JVMs key store (see
installer-logs/debug/Agent.log for detailed exception), import the root
CA certificate and restart the installer; or continue installation without
verifying OpenAM server URL.
```

What should I do?

- A:** The Java platform includes certificates from many Certificate Authorities (CAs). If however you run your own CA, or you use self-signed certificates for HTTPS on the container where you run OpenAM, then the **agentadmin**

command cannot trust the certificate presented during connection to OpenAM, and so cannot complete installation correctly.

After setting up the container where you run OpenAM to use HTTPS, get the certificate to trust in a certificate file. The certificate you want is the that of the CA who signed the container certificate, or the certificate itself if the container certificate is self-signed.

Copy the certificate file to the system where you plan to install the policy agent. Import the certificate into a trust store that you will use during policy agent installation. If you import the certificate into the default trust store for the Java platform, then the **agentadmin** command can recognize it without additional configuration.

Export and import of self-signed certificates is demonstrated in the *Administration Guide* chapter on [Managing Certificates](#).

- Q:** I am trying to install the WebSphere policy agent on Linux. The system has IBM Java. When I run **agentadmin --install**, the script fails to encrypt the password from the password file, ending with this message:

```
ERROR: An unknown error has occurred (null). Please try again.
```

What should I do?

- A:** You must edit **agentadmin** to use IBMJCE, and then try again.

See [To Install With IBM Java](#).

- Q:** After installing a Java EE policy agent on WebSphere AS 7 or 8, accessing a URL for a folder in a protected application such as `http://openam.example.com:9080/test/` results in Error 404: SRVE0190E: File not found: {0}, and redirection fails. What should I do to work around this problem?

- A:** Perform the following steps to work around the problem, by setting the WebSphere custom property `com.ibm.ws.webcontainer.invokeFiltersCompatibility=true`.
1. In the administration console, browse to Servers > Server Types, and then click WebSphere application servers.
 2. Click the server for which to apply the custom property.
 3. Browse to Configuration > Container settings > Web Container Settings > Web container.
 4. Under Configuration > Additional Properties, click Custom Properties.
 5. In the Custom Properties page, click New.

-
6. In the settings page, enter the Name `com.ibm.ws.webcontainer.invokeFiltersCompatibility` and Value `true` for the custom property.

Some properties are case sensitive.

7. Click Apply or OK as applicable.
8. Click Save in the Message box that appears.
9. Restart the server for the custom property to take effect.

See the IBM documentation on [Setting webcontainer custom properties](#) for additional information.

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