

Austin L. John

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WORK EXPERIENCE

BNY Mellon | Pershing

Jersey City, New Jersey

Investment Management - Pershing Core Engineering, Contractor, Hybrid

May 2023 – Present

Core Projects:

- Enterprise EOL SW Remediation - Evergreen: Project to remediate End-of-Life software applications without need for extended support agreements from vendors
 - Developed a tracker with **PowerBI**, consisting of performance KPIs for L3 managers across multiple lines of business
 - Streamlined efficiency by utilizing **Excel VBA** to create macros to format and generate reports from internal raw data
 - Documented automation and manual processes on **Confluence** pages within project space
- Advisor / RR Identifier Expansion: Project to increase capacity of identifiers by expanding from 3-character to 9-characters
 - Facilitated project management by managing **JIRA** tickets and reporting on the statuses of stories and epics
 - Collaborated on multi-release project tracker by updating **PQA Audit** data and submitting governance reports
 - Facilitated project management by managing relevant RFCs on **ServiceNow**
 - Maintained project by updating project artifacts month by month

Truso Group

Abu Dhabi, UAE

Operations Associate, hybrid

September 2023 –Present

- Responsible for coordinating distribution between vendors in North America and the Middle East region
- Facilitated North American expansion by preparing incorporation strategies for US States with target date of Q1 2024

Rolls-Royce

Derby, United Kingdom

Rolls-Royce Aero, FACT/HST Industrial Work Experience Intern, On-Site

March 2018, March 2017

- (2018) Worked with the Future Aircraft Concepts Team (FACT) with their Electric Vertical Takeoff & Lift (eVTOL) program
 - Reported on relevant competitor prototypes (Boeing Go-Fly Comp.), & internal progress at weekly meetings
 - Developed a report on internal approach to Uber's Elevate project covering market feasibility & current progress
- (2017) Worked with the Horizon Scanning Team (HST) to research the reusable space rocket industry
 - Developed and presented summary findings report on Reusable Space Rockets to senior management

EDUCATION

Texas A&M University

College Station, Texas

Bachelor of Science in Technology Management Engineering

2019-2023

Minors: Cybersecurity & Business

- Senior Capstone project: Cisco VoIP Phone Upgrade (Consisted of upgrading 80,000+ phone lines entire campus)
 - Facilitated phase 2 by improving the process of installation through **ITIL** frameworks & agile methodologies
- Research Project: DISASTER INFORMATICS SOLUTIONS: INTEGRATING HUMAN AND MACHINE INTELLIGENCE FOR RESILIENT INFRASTRUCTURE AND SMART EMERGENCY
- Deployed websites by developing code in **HTML**, **Java**, & **Python** and utilizing various frameworks & cloud services: **Apache**, **GitHub**, **Hugo**, & **AWS EC2**
- Built a REST API by developing code with a **Flask** framework, evaluated through **Postman**, and containerized with **Docker**
- Designed network topologies & monitored security through various **SIEM tools**: **GNS3**, **Nagios**, **Nessus Professional**
- **ITIL Foundations Certification: PeopleCert Certificate ID GR671506197AJ**

EXTRACURRICULAR ACTIVITIES

Beta Chi Theta – II Chapter

College Station, Texas

President

2021 – 2023

- Facilitated career growth for members by creating a closed LinkedIn group for chapter members & alumni, which grew to over 200+ members