Scenario:
You are an individual who has underlying health conditions and you want to vote but you do not trust mail-in ballots and cannot go to a poll site due to Covid-19. You would like to vote in the safety of your home.

Task 1: Vote
Task 2: Chat
Task 3: Ask a question on the FAQ page

Notes
What changes you should make to your application:
Test subject 1: "I would make the voting be the last option on the home page"
Test subject 2: "There should be an option to go to the Home page from the Chat screen"
What you need to keep the same for your application:
Test subject 1: "simplicity"
Test subject 2: "The easy to use design"