Austin Michael Nadler

anadler@siue.edu | (618)-795-1623 | siue.edu/~anadler

Education

Southern Illinois University Edwardsville (SIUE)

Bachelor of Science in Computer Management & Information Systems

Cumulative GPA: 3.6 Minor: Computer Science Expected: December 2021

Coursework

Intro to Computing I & II – Java

Intro to Computing III – C++

Database & Web System Development

Structured Systems Analysis

Statistical Analysis for **Business Decisions**

Skills

Java

C++

C#

SQL

ServiceNow

HTML

CSS

PHP

JavaScript / jQuery

Microsoft Office & SharePoint

Work Experience

Ameren Services - St. Louis, MO

IT Service Management Co-op

May 2020 – Present

Edwardsville. IL

- Work in the ServiceNow Performance Analytics module to create dashboards and widgets to track Key Performance
- Creating a design concept for the ServiceNow Self-Service Portal with HTML, CSS, and JavaScript.
- Created and maintain an informational SharePoint site for the ITSM department
- Worked with process managers (change, incident, problem, configuration, and service catalog) to create a checklist for project leaders to verify that their team is properly prepared for their projects to go live and are capable of maintaining them.

True Manufacturing – O'Fallon, MO

Co-op Software Developer

January 2020 - March 2020

- Developed an Epicor ERP dashboard application based on a complex parameterized SQL query to pull data on customer orders from over a dozen Epicor database tables to allow the customer service department to quickly track customer orders
- Developed a reusable SQL script to quickly insert thousands of unentered invoices into Epicor database tables
- Fixed bugs in and rewrote several existing Epicor dashboard applications

Projects

Inventory Management System & POS System (C++ – Independent project)

- Developed detailed inventory management system application built on a custom dynamically allocated array, and a POS system application to maintain a perpetual inventory system with the inventory file
- Built on previous experience dealing with sorting, file I/O and formatting, and gained experience with pointers, dynamic memory allocation, and run time type identification

Super Order Tracker (C# & SQL – True Manufacturing)

- Developed an application in the Epicor ERP to collect information on customer orders using a complex parameterized SQL query selecting data from over a dozen tables and displaying the information and allowing for filtering using the C# programming language
- Went through all stages of agile development including grooming, planning, development, deployment, and

Honors & Activities

The Computer Association of SIUE

Fall 2018 - Present

- Enhance understanding of various computer concepts, languages, and frameworks not taught in the typical classroom setting such as Git and Docker
- Attend discussions and open forums with guest speakers from significant technology companies

Cougar Pride Scholarship Fall 2017 - Present

Awarded the Cougar Pride Scholarship for previous academic performance and maintaining a GPA above 3.0

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References

Debbie Elifritz

True Manufacturing
IT Business Solutions Manager
debbie.elifritz@gmail.com
(314) 713-7794

David Alton

True Manufacturing
IT Business Solutions Ast. Manager
d.a.alton@gmail.com
(636) 734-5334

Saja Duncan

True Manufacturing Senior Business Analyst sajaduncan@gmail.com 314-941-3826

Carol Seger, PMP

Southern Illinois University CMIS Instructor cseger@siue.edu (618) 973-8895

Stephanie Potthast

Triad High School
Tech. Ed. Instructor
stephanie.potthast@tcusd2.org
(618) 604-2048

Holly Henderson

Walmart
Supervisor
hehende2010@gmail.com
(618) 541-8000