Austin Michael Nadler

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Education

Southern Illinois University Edwardsville (SIUE) **Edwardsville, IL**
Bachelor of Science in Computer Management & Information Systems **Cumulative GPA: 3.6**
Minor: Computer Science **Expected: December 2021**

Coursework

- Intro to Computing I & II – Java
- Intro to Computing III – C++
- Database & Web System Development
- Structured Systems Analysis
- Statistical Analysis for Business Decisions

Skills / Certifications

- ServiceNow Certified System Administrator
- JavaScript / AngularJS / jQuery
- HTML / CSS
- SQL
- C#
- C++
- Java / JavaFX
- PHP

Work Experience

Ameren Services – St. Louis, MO
IT Service Management Co-op **May 2020 – Present**
- Used the ServiceNow Performance Analytics and Reporting modules to create dashboards and widgets to track Key Performance Indicators
- Created a functional prototype for the ServiceNow Self-Service Portal with HTML, CSS, JavaScript (with ServiceNow APIs), AngularJS and Bootstrap to enhance the look and feel as well as the usability of the portal, and implemented with an Agile approach through change management with ServiceNow update sets
- Created a ServiceNow portal page with HTML, CSS, JavaScript (with ServiceNow APIs), and AngularJS to automate a daily report of incident impacts, saving myself and Ameren's Incident Process Manager an hour every day

True Manufacturing – O'Fallon, MO
Co-op Software Developer **January 2020 – March 2020**
- Developed an Epicor ERP dashboard application based on a complex parameterized SQL query to pull data on customer orders from over a dozen Epicor database tables to allow the customer service department to quickly track customer orders on demand
- Developed a reusable SQL script to quickly insert thousands of unentered invoices into Epicor database tables
- Gained valuable professional experience with the Agile methodology

Projects

My Project Tracker (HTML/CSS + AngularJS + MySQL)
- Developed a Single Page Application with JavaScript and AngularJS to track progress on my various projects and save changes to a MySQL database
- Gained valuable experience with the AngularJS framework, which came in handy in my job with Ameren

Super Order Tracker (C# + SQL – True Manufacturing)
- Developed an application in the Epicor ERP to collect information on customer orders using a complex parameterized SQL query selecting data from over a dozen tables and displaying the information and allowing for filtering on multiple fields using the C# programming language
- Went through all stages of agile development including grooming, planning, development, deployment, and maintenance

Honors & Activities

The Computer Association of SIUE **Fall 2018 – Present**
- Enhance understanding of various computer concepts, languages, and frameworks not taught in the typical classroom setting such as Git and Docker
- Attend discussions and open forums with guest speakers from prominent technology companies

Cougar Pride Scholarship **Fall 2017 – Present**
- Awarded the Cougar Pride Scholarship for previous academic performance and maintaining a GPA above 3.0