

IN-SCOPE

- The extent of the area or subject matter that something deals with or to which it is relevant

1. Color of the cab
2. Booking a cab
3. Cancel a booking
4. Choose between payments options of UPI
5. 24*7 service
6. Real time Vehicle tracking
7. Driver details
8. Estimated time of arrival to the destination
9. Estimated time by which the Cab will reach us

OUT OF SCOPE

- Anything that is outside the parameters of an initiative

1. Card payments
2. Food and beverages
3. Entertainments
4. Vehicle condition
5. Payment via non INR